

Weekly Bulletin for registered users

2nd Edition

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HM Revenue
& Customs



Trader Support Service (TSS)

Weekly bulletin for registered users

Thank you for registering on the TSS portal

In the last week we have completed over 15 seminars providing an overview of the TSS and how it can help you with the customs administration required to move goods between GB and NI from 1 January 2021.

If you know of other traders and carriers moving goods between GB and NI that may not have signed up to the free-to-use TSS service yet, [please pass on this link](#) – the downloadable guide *Registering Your Business* tells all you need to know about registering.

TSS seminars: round two

This week we begin our second round of seminars which will go into more detail about the types of declarations required and the nature of the information you will need to provide to the TSS to enable it to complete declarations on your behalf.

We will also talk more about VAT, Excise goods and processes for animal based products, referred to as Sanitary and Phyto-Sanitary goods. Don't worry if you are unable to attend one of these seminars, we will publish a video of the seminar on our web pages later this week. Please keep an eye on the portal for this update.

Download on data

Many of you have been asking for more information about the data and data formats which will be required by TSS and if there are data upload facilities to enable you to submit many lines of information in one go. We are currently finalising this process and expect to have more information on that process within the next two weeks, and will publish details in future bulletins.

Catch up on courses

Since its launch in September, the TSS has been running its kick-starter training course, *Introduction to Customs*. Designed to give busy traders an overview of key administrative processes for moving goods between GB and NI after 1 January 2021, this has proved to be one hour well-spent for more than 1250 attendees.



Its live run continues but fear not if you cannot make the live broadcasts (still [bookable](#) and free to attend, of course). [A recording of the session](#) has been loaded onto the NICTA (NI Customs & Trade Academy) website. Be sure to catch up with its content – viewable at your leisure.

More courses are about to come on stream very soon.

New course launch

One new TSS course is GB:NI Trade – a two-hour focus on trader requirements for goods moving between GB and NI from 1 January 2021. Attendees can learn what efficient trading processes will look like from this point, including the pivotal role of Incoterms® in agreeing terms of trade.

GB:NI Trade will run across November to mid-December: [book here](#) for a time and date to suit you.

VAT rules okay

In another bite-sized piece of learning, you can hear all about the VAT rules for GB:NI trade post-transition. Much will stay the same but there are developments you need to know, so join us by signing up for a half-hour [free NICTA webinar](#) on Wednesday 18 November at 3pm GMT.

TSS to-do list

In the meantime, there are activities you should be undertaking now to help prepare your business for the changes which will take effect at the end of the year. These include:

- o Contact your suppliers and carriers to ensure they have all registered on the TSS
- o Ensure you have understood and agreed the Incoterms® your suppliers will use to supply your goods in future
- o Register for an EORI number if you have not already done so www.gov.uk/eori
- o Enter your GB EORI in TSS prior to 23 November 2020. Doing so ensures that you're included in the auto enrolment process to receive an XI EORI
- o For all of the products you will purchase from GB, identify their commodity codes
- o Keep checking [the TSS training site](#) for new courses and guides. These are published on a regular basis, with guides to commodity codes and VAT regulations coming very soon

Don't forget the TSS contact centre is now open and if you have any queries on how to use the service there are links on the TSS portal to raise an enquiry.