

# Weekly bulletin for registered users

13<sup>th</sup> Edition

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HM Revenue  
& Customs



# Trader Support Service (TSS)

## Weekly bulletin

[nicustomstradeacademy.co.uk](http://nicustomstradeacademy.co.uk)

### Weekly stats:

Total number of company registrations: 31,500

Movements: 33,000 movements supporting 92,000 consignments month to date

Declarations processing: 99% of declarations processed in under 15 minutes

### Contents:

- Upcoming webinars
- Sanitary and Phytosanitary (SPS) goods – pre-notification on TRACES NT
- Supplementary declarations: deadlines and guidance on how to prepare
- Case studies and live service examples

### Upcoming webinars: Transit and Rules of Origin

- *Transit & Indirect Movements* webinar, to be held on Wednesday 3 February from 12-2pm and hosted again on Tuesday 9 Feb in the same time slot.
- *Rules of Origin & At Risk* will be held on Thursday 4 February from 12-2pm and again in the same time slot on Thursday 11 February.

Please look out for emails with invitation to register for these events.

### Sanitary and Phytosanitary (SPS) goods: pre-notification on TRACES NT

SPS or sanitary and phytosanitary goods such as dairy, meat, products of animal origin and plant products are subject to certain checks and regulations. If you are moving SPS goods



between GB and NI you may be subject to documentary and/or physical checks during your journey. You will need to ensure that you have the relevant Export Health Certificates for products of animal origin and Phytosanitary Certificates for plant products and any other relevant licences before the journey begins.

When moving SPS goods from GB to NI, the person responsible for the consignment must be registered and have access to TRACES NT to pre-notify the arrival of a consignment of SPS goods at a Northern Ireland Point of Entry a minimum of 24 hours in advance.

TRACES NT is the IT system used to inform the Department of Agriculture, Environment and Rural Affairs (DAERA) of the goods you intend to move. A Guide to using TRACES NT is available [here](#).

Registration and pre-notification with TRACES NT is required **regardless of any easements granted in this area**. Non-compliance may result in your SPS goods not being able to clear the ports into NI.

### Supplementary declarations: deadlines and guidance on how to prepare

As you will have seen in last week's bulletin and separate email on this subject, the final step in the declaration process is called the Supplementary declaration. For TSS to submit a Supplementary declaration on your behalf, you will need to provide TSS with further data.

It is the responsibility of the 'Declarant of Record' to provide the information to complete the Supplementary declaration.

### Reminder of the new digital process

From mid-February, TSS is introducing a new digital process for you to make Supplementary declarations. We're rolling this service out in a carefully controlled way, to make sure we can properly support you in starting to make these new declarations.

### For goods moving from mid-February

If you are moving goods after we introduce the new digital service, you will need to submit your Supplementary declaration information to TSS by the fourth working day of the month following a goods movement – by 4 March for goods moved in February.



When your goods move, we will email you to tell you about the Supplementary declarations you need to submit. In some cases – where you are moving goods that don't attract any duty and are not controlled goods – you will be able to do that from the middle of February, to give you peace of mind ahead of the 4 March deadline, if you wish to do so.

For other goods – those where duty will need to be paid, and controlled goods such as alcohol or some food products – you will be able to submit your Supplementary declarations from the end of February.

In all cases, you'll need to ensure you've submitted your Supplementary declaration by 4 March for goods that move during February.

#### **Goods that moved before mid-February**

For goods moved before we introduce the new Supplementary declaration digital service, we will take a staged approach to submission of Supplementary declarations.

We will keep you informed about when you will be required to submit Supplementary declaration information into TSS for these movements.

You should wait to hear from us before attempting to submit your information. This helps us ensure that the new service is working well, and that we can give you the right support and customs expertise to guide you through this process.

#### **When you need to submit information**

You may be worried about the deadline for goods that moved in January, as normally HMRC would have expected the Supplementary declarations for those goods by 4 February.

We've worked closely with HMRC on this approach and can confirm they are not expecting your Supplementary declarations until after the new service is delivered and we have invited you to submit in February the information for these declarations.

If you use the bulk upload API, you can expect us to publish specifications to inform your software development very soon and we will be reaching out to you to discuss.



### **Guidance now available**

In following this timetable, you will have the time to prepare to submit Supplementary declarations.

It's really important you use that time well. To help you prepare for this important process, we have published new guidance – 'Supplementary declarations – how to prepare' - here on the NICTA portal [link](#)

### **This week's case studies: TSS in action**

#### **Helping to move a heavy load for Tata Steel**

Multi-national steelmaking company Tata Steel needed to move 200 tonnes of coiled steel from its integrated steelmaking site at Port Talbot in Wales to Belfast Port, using shipping company William Reid Ltd.

Tata Steel made contact with TSS, asking advice on which declarations were required and what HMRC needed to authorise the release of the steel in Belfast.

Using the support of TSS, Tata Steel was able to raise the required Entry Summary Declaration (ENS) and Simplified Frontier Declaration (SFD) in time, the latter sufficient for HMRC to release the cargo from temporary storage at Belfast Port.

#### **Smooth journey for neuroscience medicines from GB to NI**

Global pharmaceutical company Ipsen Biopharm was making a shipment of important neuroscience medicines from its GB hub to hospitals and pharmacies in Northern Ireland.

The company contacted TSS with a concern regarding the business's EORI numbers.

After discussing options and the method of shipment, TSS was able to confirm that because Ipsen Biopharm was sending the medicines by Fast Parcel Operator, no documentation was required as there is a HMRC easement in place for three months.

TSS passed Ipsen Biopharm a link to relevant details on the Gov.uk website and the goods have now been moved.



### **Drones business guided by TSS: ‘contact centre agents were superb’**

Crowded Space Drones, a leading provider of public safety and surveillance drones in the UK, submitted their first declarations via TSS.

Nervous about the complexities, the company was guided through submitting declarations by TSS. Crowded Space Drones was further supported with the [GVMS procedure](#) to get clearance for the ferry crossing.

Andrew McQuillan, the company’s managing director, commented afterwards: “From the moment we contacted TSS, the agents were simply superb.”

### **No firm goods movement date in the diary? TSS will still help**

The TSS is also happy to support traders to understand the new processes – even when they don’t have an imminent movement of goods planned.

Trader Paul Donnelly phoned TSS and asked for guidance on the [UK Trader Scheme](#), ‘At Risk’, ‘Not At Risk’ guidelines, Rules of Origin and the best way for him to bring his products from GB into NI.

TSS provided guidance and options, so that he was appraised before starting any declaration process. Paul was also pointed towards [NICTA](#) where he can find further guidance.