



Guidance on resolution to common error codes for the ENS/SFD

March 2021



Contents

Introduction

Guidance on interpreting error codes in the TSS portal

Explanation of common errors

Glossary

Introduction

This document will help you to...

- Understand how to interpret the text of an error message in the TSS portal
 - Understand the meaning of some of the most common error messages seen in the simplified frontier declaration (SFD) and how to resolve them (see summary on the next page). Your SFD is populated by information in your Safety & Security (Entry Summary – abbreviated to ENS) Declaration, so this guidance will show you how to amend the ENS
-

This document **does not** contain a comprehensive list of how to resolve every error you may encounter on the TSS portal

For further information on any data field that an error pertains to, please refer to the [ENS Declarations Data Guide](#).

Introduction – Error Contents

Error	Relevant page	Error	Relevant page	Error	Relevant page
BASIC	9	CDS12024	18	CDS12149	27
CDS_R005	10	CDS12056	19	CDS40011	28
CDS_R021	11	CDS12057	20	CDS40013	29
CDS_R026	12	CDS12070	21	CDS40045	30
CDS10001	13	CDS12075	22	CDS40066	31
CDS10020	14	CDS12077	23	CDS71200	32
CDS11004	15	CDS12096	24	CDS77002	33
CDS12005	16	CDS12104	25	CDS77005	34
CDS12007	17	CDS12123	26		

Contents

Introduction

Guidance on interpreting error codes in the TSS portal

Explanation of common errors

Glossary

How do I interpret an error code beginning with CDS, or a text string¹, in the TSS portal?

When encountering errors in the TSS portal, you will be presented with one of two types. This covers the first, which will begin with CDS, followed by numbers. The text that follows will vary between the type of error, but there are some general rules you can follow to interpret it:

The **code description** gives an overview of what this **error means**. In this case, it is a missing data element, or field(s)

The **ValidationCode** is the code that an error is referred to by. The errors in this guide are referred to by this code, so please see the contents to see if your error is covered in more detail. Note that some errors will have a validation code that is a text string (e.g. 'Message Type not complete')

The text that follows **PointerNames** (up until FriendlyName), shows what section of the ENS the error is located. You should move through the error code sequentially to work out what level the error code is at (note the text may not exactly match the description in the TSS portal). Using this as an example:

1. 'Declaration->GoodsShipment' implies The error is at least at a consignment level
2. 'GovernmentAgencyGoodsItem(1)' implies the error is at the level of the item with the goods description 'GovernmentAgencyGoodsItem(1)'. If you do not have this text, the error is at a consignment level. **Do not interpret any further text in the PointerNames section** (i.e. do not consider Commodity, Goods Measure, Tariff Quantity here)

ValidationCode: CDS40011;**CodeDescription:** Missing data element value; **PointerNames:** Declaration->GoodsShipment->GovernmentAgencyGoodsItem(1)->Commodity->GoodsMeasure->TariffQuantity;**FriendlyName:** Supplementary Units **AddInfoText:** Missing supplementary unit value

The **FriendlyName** will in general refer to the field that the error refers to. Please note that this may not exactly match the way fields are phrased in the portal. For example, here it is an error with the supplementary units.

The **AddInfoText** (in some errors, may appear as AddInfoCode) will provide additional information on the nature of the error. In this example, it is that the supplementary units field is not filled

1. Excluding if the text string is 'BASIC', or 'Duplicate NI Statement NIIMP found on items' - this is a different type of error (see next page)

How do I interpret an error code beginning with CDS_R¹ in the TSS portal?

When encountering errors in the TSS portal, you will be presented with one of two types. This page covers the second, which will begin with CDS_R, followed by numbers. The text that follows will vary between the type of error, but there are some general rules you can follow to interpret it:

The **ErrorMessage** is the code that an error is referred to by. The errors in this guide are referred to by this code, so please see the contents to see if your error is covered in more detail

The text that follows **FieldName** is used to identify **where the error lies** in the ENS. The text strings highlighted below are the parts you should interpret

The text '**CustomsDetail**' indicates that the error is at the **item level**. If the error is at a **consignment level**, the text '**CustomsHeader**' will be written

The final text in this section may provide **more details on which field the error pertains to**. For example, here, it relates to the commodity (code). Please note that **the text may not correspond directly to the name of the field in the TSS portal**

ErrorMessage: CDS_R026;**FieldName:** /SMF/SMFBody/CustomsDetail/GoodItem[11]/Classification/commodityClassification;**Description:** Commodity Code is missing for Item 11.

If present, the number in parentheses for '**GoodItem[XX]**' (here, 11), will **identify which item** in the 'declaration goods' table at the bottom of the consignment page (11th means 11th row in table), the error applies to. If this is not present, the description text (see later in error code) will identify which good has the error

The **description** that follows will provide **more details on the nature of the error**, and **identify which item** in the 'declaration goods' table at the bottom of the consignment page, the error applies to (11 means 11th row in table). If this is not present, the FieldName text (see earlier in error code) will identify which good has the error

1. There are 2 exceptions – if instead of CDS_RXXX, you have the text 'BASIC', or 'Duplicate NI Statement NIIMP found on items', this is still the same type of error

Contents

Introduction

Guidance on interpreting error codes in the
TSS portal

Explanation of common errors

Glossary

Error BASIC: Field contains a non Alpha-numeric character

<u>Error</u>	<u>Corresponding Field</u>	<u>Description of error</u>	<u>Resolution</u>
BASIC	Any field in the ENS/SFD	This error is caused by the presence of non alpha-numeric characters (anything that is not a letter, number, space or symbol). This is often caused by a Tab character (additional space created by clicking 'Tab' button), a CRLF / carriage return character or a newline character. These characters may be present if you copy the data from another source e.g. an Excel or Word document	<p>How to find the field:</p> <p>The error message will point to the field that should be reviewed. Use our guidance earlier on how to interpret an error message to assist with this.</p> <p>What you need to populate with:</p> <p>You will need to remove any non-alphanumeric characters e.g. Tab characters or CRLF characters (blank lines).</p> <p>If this error persists, re-type manually without copying and pasting</p>

Error CDS_R005: Item Gross Mass must be greater than or equal to Net Mass at the item level

Error	Corresponding Field	Description of error	Resolution
CDS_R005	Item level: 'Item Gross Mass (KG)'	'Item Gross Mass (KG)' must be greater than or equal to Net Mass (KG)' at the item level	How to find the field: To find the 'Item Gross Mass (KG)' field, navigate to the 'Declaration Goods' tab at the bottom of the consignment page, and click on the relevant item. This will be the item which matches the goods description in the error code. Please see here for more details on understanding error codes. Once you have selected the right item, navigate to the 'Goods Information' section

What you need to populate with:

Correct the 'Item Gross Mass (KG)' to ensure it is equal or greater than 'Net Mass (KG)'.

The 'Item Gross Mass (KG)' (weight) needs to include all packaging (but not the carriers' equipment). The 'Net Mass (KG)' excludes packaging. Therefore, they should only equal when the goods are unpackaged.

'Packaging' means materials and components used in any packaging operation to wrap, contain or protect the goods during transport.

Please refer to the [ENS Declaration Data Guide](#) for more information on these fields

Error CDS_R021: Net Mass is missing at the item level

Error	Corresponding Field	Description of error
CDS_R021	Item level: 'Net Mass (KG)'	'Net Mass (KG)' is missing at the item level

Home > Declarations > ENS00000000122609 > DEC00000000216022 > Small Bluefin Tuna, for human consumption

Declaration Goods

Client Job Number: ENS00000000122609
Consignment Parent: DEC00000000216022

Goods Information

* Package Marks: ADDR
* Type of Packages: Boxes
Equipment Number (if Containerised):
* Number of Packages: 5
UN Dangerous Goods Code:
Number of Individual Pieces:
Invoice Number:
* Item Gross Mass (KG): 10
Net Mass (KG):

Resolution

How to find the field:

To find the 'Net Mass (KG)' field, navigate to the 'Declaration Goods' tab at the bottom of the consignment page, and click on the relevant item. This will be the item which matches the goods description in the error code. Please see [here](#) for more details on understanding error codes. Once you have selected the right item, navigate to the 'Goods Information' section

What you need to populate with:

Enter the weight of the item under 'Net Mass (KG)'

Make sure the 'Net Mass (KG)' field is less than or equal to "Item Gross Mass (KG)". The net mass excludes packaging, and should only equal the item gross mass where the goods are unpackaged.

'Packaging' means materials and components used in any packaging operation to wrap, contain or protect the goods during transport

Please refer to the [ENS Declaration Data Guide](#) for more information on these fields

Error CDS_R026: Commodity Code is missing at the item level

Error	Corresponding Field	Description of error
CDS_R026	Item level: 'Commodity Code'	'Commodity Code' is missing at the item level

Home > Declarations > ENS000000000022609 > DEC0000000000216022 > Small Bluefin Tuna, for human consumption

Controlled Goods

*What Type of Controlled Goods Are You Carrying?
-- None --

*Commodity Code

*Country of Origin

*Item Invoice Currency

Supplementary Units

*Item Invoice Amount

CUS Code

Tax Base Unit

TARIC Additional Code

Tax Base Quantity

National Additional Code(s)
-- None --

Save (Ctrl + s)

Resolution

How to find the field:

To find the 'Commodity Code' field, navigate to the 'Declaration Goods' tab at the bottom of the consignment page, and click on the relevant item. This will be the item which matches the goods description in the error code. Please see [here](#) for more details on understanding error codes. Once you have selected the right item, navigate to the 'Controlled Goods' section.

What you need to populate with:

Select the correct commodity code at the item level using the look up list

You can also use the [Northern Ireland \(EU\) Tariff](#) to look up the commodity codes for your goods

Please also refer to [ENS Declaration Data Guide](#) for more information

Error CDS10001: Obligation error: Mandatory Data Element has not been provided

<u>Error</u>	<u>Corresponding Field</u>	<u>Description of error</u>	<u>Resolution</u>
CDS10001	Any field in the ENS/SFD	Obligation error: Mandatory Data Element has not been provided	<p>How to find the field:</p> <p>The error message will point to the field that should be reviewed. Use our guidance earlier on how to interpret an error message to assist with this</p> <p>What you need to populate with:</p> <p>Data must be input into the field referred to by the error.</p> <p>Please refer to the ENS Declaration Data Guide for more information on the relevant field</p>

Error CDS10020: Data field entry has an invalid value

<u>Error</u>	<u>Corresponding Field</u>	<u>Description of error</u>	<u>Resolution</u>
CDS10020	Any field in the ENS/SFD	This error occurs when the data field value is empty.	<p>How to find the field:</p> <p>The error message will point to the fields that should be reviewed. Use our guidance earlier on how to interpret an error message to assist with this</p> <p>What you need to populate with:</p> <p>This will vary based on the fields. You should refer to the relevant row for each field in the ENS Declaration Data Guide , and ensure you follow the guidance correctly, taking into account any nuances that arise from your movement (the data guide will flag how the specifics of your movement may affect the population of the field)</p>

Error CDS11004: The Procedure Code inputted is invalid

Error	Corresponding Field	Description of error	Resolution
CDS11004	Item level: 'Procedure Code'	The 'Procedure Code' inputted is/are invalid.	How to find the field: To find the 'Procedure Code', navigate to the 'Declaration Goods' tab at the bottom of the consignment page, and click on the relevant item. This will be the item which matches the goods description in the error code. Please see here for more details on understanding error codes. Once you have selected the right item, navigate to the 'Procedures' section What you need to populate with: You must ensure you input a valid procedure code for your movement (for example, you cannot put an export procedure code if you are importing a good). Please refer to the ENS Declaration Data Guide for more information on how to select the correct procedure code

Home > Declarations > ENS000000000122609 > DEC000000000216022 > Small Bluefin Tuna, for human consumption

Procedures

*Procedure Code: 4000 x v

*Additional Procedure Code: 000 x v

Error CDS12005: Exporter EORI invalid on SFD

Error	Corresponding Field	Description of error	Resolution
CDS12005	Consignment level: 'Exporter EORI' field	The Exporter EORI inputted is not a valid EORI number	How to find the field: The 'Exporter EORI' field is found in the 'Consignor' section located on the consignment page of the ENS What you need to populate with: You should review your Exporter EORI, and ensure you input a valid one. Note that all valid Exporter EORIs will start with GB and be followed by 12-15 numbers To obtain a GB EORI, please use this HMRC link

Home > Declarations > ENS000000000122609 > DEC000000000216022

Importer

* Importer EORI - EORI of the party legally responsible for the import declaration Importer EORI Unknown

Exporter

* Exporter EORI Exporter EORI Unknown

Error CDS12007: The authorisation(s) you have entered are not valid

Error	Corresponding Field	Description of error	Resolution
CDS12007	Item level: 'Document Reference'	<p>The authorisation(s) you have entered are not valid as:</p> <ul style="list-style-type: none">• Authorisation(s) have expired• The declared authorisation(s) do not belong to the party on the declaration, either the importer or TSS.• The authorisation(s)'s details are invalid	<p>How to find the field:</p> <p>To find authorisations at an item level, navigate to the 'Declaration Goods' tab at the bottom of the consignment page, and click on the relevant item. This will be the item whose goods description matches the one in the error code. Please see here for more details on understanding error codes.</p> <p>Once you have selected the right item, navigate to the 'Document Reference' tab at the bottom of the item page, which will house the relevant authorisations</p> <p>What you need to populate with:</p> <p>You should ensure that any authorisations that you have entered have not expired, have valid details, and belong to you, the importer. For more details on authorisations, please refer to the ENS Declaration Data Guide</p>

The screenshot shows a web interface with a breadcrumb trail: Home > Declarations > ENS000000000122609 > DEC000000000216022 > Small Bluefin Tuna, for human consumption. Below the breadcrumb is a 'Required information' section with a link 'Are These Items Deemed Controlled Goods?'. A tabbed interface below has four tabs: 'Detail Previous Document', 'Additional Information', 'Document Reference' (highlighted with a red box), and 'Additional Procedure'. Under the 'Document Reference' tab, there is a 'New' button and a message box that says 'No records in Document Reference using that filter'.

Error CDS12024: Uniqueness Error: The value declared should be unique

Error	Corresponding Field	Description of error
CDS12024	Any field in the ENS/SFD	Uniqueness Error: The value declared should be unique

Resolution

How to find the field:

The error message will point to the field that should be reviewed. Use our guidance [earlier](#) on how to interpret an error message to assist with this

What you need to populate with:

You must ensure you do not input a value more than once in areas that capture the same information. If you do, delete the second instance.

For example, if you have input the value '000' for an additional procedure code in the 'Procedure' section in the relevant item page, you should not then include it in the 'Additional Procedure' tab at the bottom of the item page

Please refer to the [ENS Declaration Data Guide](#) for more information on the relevant field

Home > Declarations > ENS000000000122609 > DEC000000000216022 > Small Bluefin Tuna, for human consumption

Procedures

*Procedure Code: 4000 x v

*Additional Procedure Code: 000 x v

Delete Item Save (Ctrl + s)

Required information Are These Items Deemed Controlled Goods?

Detail Previous Document **Additional Procedure** National Additional Codes

Additional Procedure New

No records in Additional Procedure using that filter

Error CDS12056: Relation error means values in 2 or more related fields are incompatible

<u>Error</u>	<u>Corresponding Field</u>	<u>Description of error</u>	<u>Resolution</u>
CDS12056	Any field in the ENS/SFD	Relation error means that information in one data field cannot be written, given information in another data field.	<p>How to find the field:</p> <p>You will receive two of these errors consecutively. The two fields in these errors are the ones that are incompatible/empty. You should therefore navigate to the fields mentioned in the error. Use our guidance earlier on how to interpret an error message to assist with this</p> <p>What you need to populate with:</p> <p>This will vary based on the fields. You should refer to the relevant row for each field in the ENS Declaration Data Guide and ensure you follow the guidance correctly, taking into account any nuances that arise from your movement (the data guide will flag how the specifics of your movement may affect the population of the field)</p>

CDS12057: Relation Error: The Item Invoice Currency must be the same for every item in your declaration

Error

CDS12057

Corresponding Field

Item level: 'Item Invoice Currency'

Description of error

The 'Item Invoice Currency' must be the same for every item in your declaration

Resolution

How to find the field:

To find the 'Item Invoice Currency' field, navigate to the 'Declaration Goods' tab at the bottom of the consignment page, and click on the relevant item. This will be the item which matches the goods description in the error code. Please see [here](#) for more details on understanding error codes. Once you have selected the right item, navigate to the 'Controlled Goods' section.

What you need to populate with:

Ensure the same currency is selected in the 'Item Invoice Currency' field for each item

Please also refer to the [ENS Declaration Data Guide](#) for more information

Home > Declarations > ENS00000000122609 > DEC000000000216022 > Small Bluefin Tuna, for human consumption

Controlled Goods

*What Type of Controlled Goods Are You Carrying?
-- None --

*Country of Origin

*Commodity Code

*Item Invoice Currency

Supplementary Units

*Item Invoice Amount

Error CDS12070: Relation Error: Given information in one data field is populated, information must not be put in another data field

<u>Error</u>	<u>Corresponding Field</u>	<u>Description of error</u>	<u>Resolution</u>
CDS12070	Any field in the ENS/SFD	Relation error means that information in one data field cannot be written, given information in another data field	<p>How to find the field:</p> <p>You will receive two of these errors consecutively. The two fields in these errors are the ones that are incompatible. The error message will point to the fields that should be reviewed. Use our guidance earlier on how to interpret an error message to assist with this.</p> <p>What you need to populate with:</p> <p>This will vary based on the fields. You should refer to the relevant row for each field in the ENS Declaration Data Guide and ensure you follow the guidance correctly, taking into account any nuances that arise from your movement (the data guide will flag how the specifics of your movement may affect the population of the field)</p>

Error CDS12075: Relation error: information in one data field cannot be written, given information in another data field

<u>Error</u>	<u>Corresponding Field</u>	<u>Description of error</u>	<u>Resolution</u>
CDS12075	Any field in the ENS/SFD	Relation error means that information in one data field cannot be written, given information in another data field	<p>How to find the field:</p> <p>You will receive two or more of these errors consecutively. The two fields in these errors are the ones that are incompatible. You should therefore navigate to the fields mentioned in the error. Use our guidance earlier on how to interpret an error message to assist with this</p> <p>What you need to populate with:</p> <p>This will vary based on the fields. You should refer to the relevant row for each field in the ENS Declaration Data Guide , and ensure you follow the guidance correctly, taking into account any nuances that arise from your movement (the data guide will flag how the specifics of your movement may affect the population of the field)</p>

Error CDS12077: Relation error: information in one data field must be written, given information in another data field

<u>Error</u>	<u>Corresponding Field</u>	<u>Description of error</u>	<u>Resolution</u>
CDS12077	Any field in the ENS/SFD	Relation error means that information in one data field must be written, given information in another data field	<p>How to find the field:</p> <p>You will receive two of these errors consecutively. The two fields in these errors are the ones that you should refer to. You should therefore navigate to the fields mentioned in the error. Use our guidance earlier on how to interpret an error message to assist with this</p> <p>What you need to populate with:</p> <p>One of the fields will have incorrect information. To find information on how each field is populated correctly, you should refer to the relevant row for each field in the ENS Declaration Data Guide, and ensure you follow the guidance correctly, taking into account any nuances that arise from your movement (the data guide will flag how the specifics of your movement may affect the population of the field)</p>

Error CDS12096: Relation error: Provided Authorisation Type requires specific document in Additional Documents

Error	Corresponding Field	Description of error	Resolution
CDS12096	Item level: 'Document Reference'	You have not declared all the relevant authorisations at an item level, given the 'Holder of Authorisation' declared at a consignment level	<p>How to find the field:</p> <p>To find the 'Holder of Authorisation', navigate to the bottom of the consignment page and locate the 'Holder of Authorisation' tab</p> <p>To find authorisations at an item level, navigate to the 'Declaration Goods' tab at the bottom of the consignment page, and click on the relevant item. This will be the item whose goods description matches the one in the error code. Please see here for more details on understanding error codes.</p> <p>Once you have selected the right item, navigate to the 'Document Reference' tab at the bottom of the item page, which will house the relevant authorisations</p> <p>What you need to populate with:</p> <p>You must ensure you declare all the relevant authorisations for anything declared in the 'Holder of Authorisation' tab. For information on what authorisations to declare based on your goods movement, please refer to the ENS Declaration Data Guide</p> <p>Also ensure you do not delete any entries that are automatically populated in the 'Holder of Authorisation' tab or 'Document Reference' tab. If you have done, please contact TSS, who will instruct you on how to resolve this error.</p>

The screenshot shows the 'Holder of Authorisation' tab selected. The breadcrumb trail is 'Home > Declarations > ENS000000000122609 > DEC000000000216022'. Below the breadcrumb is a search bar containing 'GB000012340002'. There are buttons for 'Cancel Consignment', 'Decouple from Header', 'Submit', and 'Save (Ctrl + S)'. The 'Holder of Authorisation' tab is highlighted with a red box. Below the tab is a 'New' button and a message: 'No records in Holder Of Authorisation using that filter'.

The screenshot shows the 'Document Reference' tab selected. The breadcrumb trail is 'Home > Declarations > ENS000000000122609 > DEC000000000216022 > Small Bluefin Tuna, for human consumption'. Below the breadcrumb is a search bar. There are buttons for 'Detail Previous Document', 'Additional Information', 'Document Reference', and 'Additional Procedure'. The 'Document Reference' tab is highlighted with a red box. Below the tab is a 'New' button and a message: 'No records in Document Reference using that filter'.

Error CDS12104: The Procedure Code declared is invalid

Error	Corresponding Field	Description of error	Resolution
CDS12104	Item level: 'Procedure Code'	The 'Procedure Code' declared is invalid	How to find the field: To find the 'Procedure Code', navigate to the 'Declaration Goods' tab at the bottom of the consignment page, and click on the relevant item. This will be the item which matches the goods description in the error code. Please see here for more details on understanding error codes. Once you have selected the right item, navigate to the 'Procedures' section What you need to populate with: Ensure you input the correct 'Procedure Code' for your movement. For information on what procedure codes are and how to choose the correct one, please refer to the ENS Declaration Data Guide

Home > Declarations > ENS000000000122609 > DEC000000000216022 > Small Bluefin Tuna, for human consumption

Procedures

*Procedure Code: 4000 x v

*Additional Procedure Code: 000 x v

Error CDS12123: Data Error: Value must be greater than 0

<u>Error</u>	<u>Corresponding Field</u>	<u>Description of error</u>	<u>Resolution</u>
CDS12123	Any field in the ENS/SFD	Data Error: Value must be greater than 0	<p>How to find the field:</p> <p>The error message will point to the field that should be reviewed. Use our guidance earlier on how to interpret an error message to assist with this</p> <p>What you need to populate with:</p> <p>A value of greater than 0 is required. The error points to the field that should be corrected.</p> <p>Please refer to the ENS Declaration Data Guide for more information on the relevant field</p>

Error CDS12149: Relation Error: Additional Procedure Code 000 cannot be declared with any other Additional Procedure Codes

Error

CDS12149

Corresponding Field

Item level: 'Additional Procedure Code'

Description of error

Relation error means that information in one data field cannot be written, given information in another data field. In this case, it means that writing the additional procedure code 000 means you cannot write another additional procedure code

Resolution

How to find the field:

To find the field 'Additional Procedure Code', navigate to the 'Declaration Goods' tab at the bottom of the consignment page, and click on the relevant item. This will be the item which matches the goods description in the error code. Please see [here](#) for more details on understanding error codes. Once you have selected the right item, navigate to the 'Procedures' section

To find the 'Additional Procedure' tab, please navigate to the bottom of the same item page where you found the additional procedure code

What you need to populate with:

The additional procedure code '000' should only be put if no other additional procedure codes apply. This means that if you input the value '000' for an additional procedure code in the 'Goods Information' section in the relevant item page, you should not then include any other additional procedure codes in the 'Additional Procedure' tab at the bottom of the item page.

Please refer to the [ENS Declaration Data Guide](#) for more information on additional procedure codes

Home > Declarations > ENS000000000122609 > DEC000000000216022 > Small Bluefin Tuna, for human consumption

Procedures

*Procedure Code: 4000

*Additional Procedure Code: 000

Delete Item Save (Ctrl + s)

Required information Are These Items Deemed Controlled Goods?

Detail Previous Document **Additional Procedure** National Additional Codes

Additional Procedure New

No records in Additional Procedure using that filter

Error CDS40011: A data value is missing for the relevant field

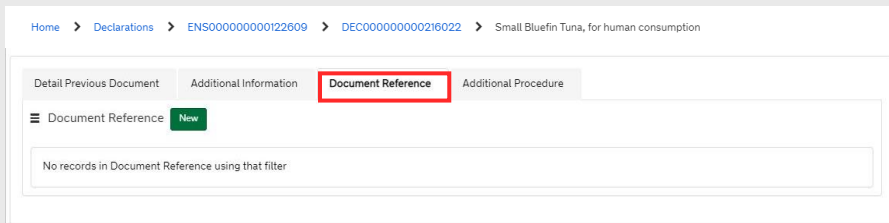
<u>Error</u>	<u>Corresponding Field</u>	<u>Description of error</u>	<u>Resolution</u>
CDS40011	Any field in the ENS/SFD declaration	A data value is missing for the relevant field	<p>How to find the field:</p> <p>The error message will point to the field that should be reviewed. Use our guidance earlier on how to interpret an error message to assist with this</p> <p>What you need to populate with:</p> <p>This will vary based on the fields. You should refer to the relevant row for each field in the ENS Declaration Data Guide, and ensure you follow guidance correctly, taking into account any nuances that arise from your movement (the data guide will flag how the specifics of your movement may affect the population of the field)</p>

Error CDS40013: An invalid value has been added

<u>Error</u>	<u>Corresponding Field</u>	<u>Description of error</u>	<u>Resolution</u>
CDS40013	Any field in the ENS/SFD declaration	An invalid value has been added e.g. invalid commodity code.	<p>How to find the field:</p> <p>The error message will point to the field that should be reviewed. Use our guidance earlier on how to interpret an error message to assist with this</p> <p>What you need to populate with:</p> <p>This will vary based on the fields. You should refer to the relevant row for each field in the ENS Declaration Data Guide, and ensure you follow guidance correctly, taking into account any nuances that arise from your movement (the data guide will flag how the specifics of your movement may affect the population of the field)</p>

Error CDS40045: A document in the Document References tab for an item is missing

Error	Corresponding Field	Description of error	Resolution
CDS40045	Item level: Fields in the 'Document Reference' tab	A document in the 'Document Reference' tab for an item is missing	How to find the field: To add documents to the 'Document Reference' tab, navigate to the declaration goods tab at the bottom of the consignment page, and click on the relevant item. This will be the item whose goods description matches the one in the error code. Please see here for more details on understanding error codes. Once you have selected the right item, navigate to the 'Document Reference' tab at the bottom of the item page. Click new so you can add the relevant information for your document What you need to populate with: You will need to input documents depending on what your commodity code is (note that separately, some procedure codes/additional procedure codes/authorisations etc. also require document references). Your commodity code will be identified in the 'AddInfoText' section of the error code. The characters in the 'AddInfoCode' section of the error code may highlight some of the document codes you need to add. For more information on exactly what documents are needed, and on when/how to populate each field for the Document Reference, based on what your document is, please refer to the



Fields that appear after clicking 'new' in the screenshot above to add a new document reference

Error CDS40066: The restrictions for your Commodity Code have not been fulfilled

Error	Corresponding Field	Description of error
CDS40066	Item level: 'Commodity Code'	The restrictions for your 'Commodity Code' have not been fulfilled

Resolution

How to find the field:

To find the field 'Commodity Code', navigate to the 'Declaration Goods' tab at the bottom of the consignment page, and click on the relevant item. This will be the item which matches the goods description in the error code. Please see [here](#) for more details on understanding error codes. Once you have selected the right item, navigate to the 'Controlled Goods' section

What you need to populate with:

Commodity codes are 10-digit codes that classify goods for movement and are essential as they link the goods to duty and VAT rates. You can use the [Northern Ireland \(EU\) Tariff](#) to look up the commodity codes for your goods, and should ensure you comply with the restrictions for the commodity code. For example, for the commodity code 2009909880, the [tariff](#) shows you cannot input a price greater than 30 Euros per 100 KG of the item.

Please refer to the [ENS Declaration Data Guide](#) for more information on commodity codes

Home > Declarations > ENS000000000022609 > DEC0000000000216022 > Small Bluefin Tuna, for human consumption

Controlled Goods

*What Type of Controlled Goods Are You Carrying?
-- None --

*Commodity Code

*Country of Origin

*Item Invoice Currency

Supplementary Units

*Item Invoice Amount

CUS Code

Tax Base Unit

TARIC Additional Code

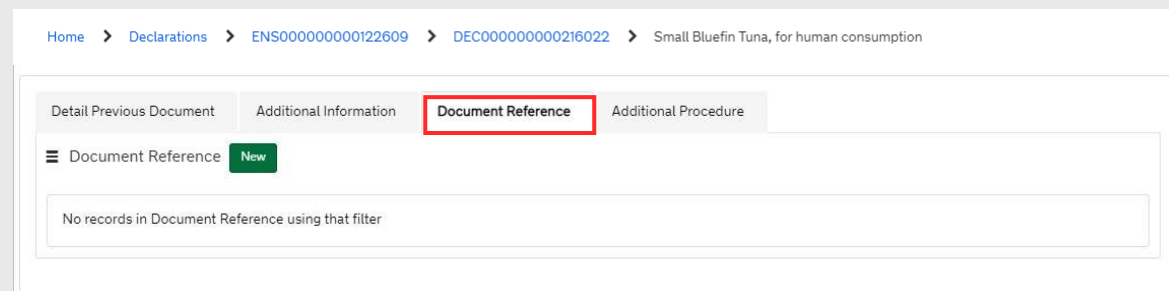
Tax Base Quantity

National Additional Code(s)
-- None --

Save (Ctrl + s)

Error CDS71200: Documents with identical document references are not permitted

Error	Corresponding Field	Description of error
CDS71200	Item level: 'Document reference'	Documents with identical document references are not permitted



Resolution

How to find the field:

Document references are part of the information for documents in the 'Document Reference' tab. To find this, navigate to the 'Declaration Goods' tab at the bottom of the consignment page, and click on the relevant item. This will be the item whose goods description matches the one in the error code. Please see [here](#) for more details on understanding error codes.

Once you have selected the right item, navigate to the 'Document Reference' tab at the bottom of the item page, where you can view your documents

What you need to populate with:

Identify the documents with duplicative document references and remove one of them

Please refer to the [ENS Declaration Data Guide](#) for more information on these fields

Error CDS77002: Document Status must be provided for declared Document Code

Error

CDS77002

Corresponding Field

Item level: 'Document status'

Description of error

'Document Status' must be provided for declared 'Document Code'

Resolution

How to find the field:

Document status codes are part of the information for documents in the 'Document Reference' tab. To find this, navigate to the 'Declaration Goods' tab at the bottom of the consignment page, and click on the relevant item. This will be the item whose goods description matches the one in the error code. The error code will also point to the relevant document code. Please see [here](#) for more details on understanding error codes.

Once you have selected the right item, navigate to the 'Document Reference' tab at the bottom of the item page. Click on the relevant 'Document Code'.

What you need to populate with:

The document status is a two-letter code that needs to be declared with the document code. You should reference the description associated with your document code to see what status codes are permitted for that document code. The appropriate document status code for each document code can be found in the fourth column of table 1 for [union codes](#) and table 2 for [national codes](#). The title of the fourth column is 'details to be entered on the declaration'. A full list of the document status codes and their descriptions can be found [here](#)

Please refer to the [ENS Declaration Data Guide](#) for more information on document codes (including what union and national codes are) and document statuses

Fields that appear after clicking 'new' in the screenshot above to add a new document reference

CDS77005: Document Reason must be entered for document code starting with a 'Y'

Error	Corresponding Field	Description of error	Resolution
CDS77005	Item level: 'Document Reason'	If you enter a 'Document Code' that starts with Y, you must enter a 'Document Reason'.	How to find the field: 'Document Reason' is part of the information for documents in the document reference tab. To find this, navigate to the 'Declaration Goods' tab at the bottom of the consignment page, and click on the relevant item. This will be the item whose goods description matches the one in the error code. Please see here for more details on understanding error codes. Once you have selected the right item, navigate to the 'Document Reference' tab at the bottom of the item page, where you can view your documents. Click on the relevant 'Document Code'. What you need to populate with: For any 'Document Codes' that start with 'Y', ensure you add a suitable 'Document Reason'. You can find out what reason is required by viewing the relevant guidance for your document code in Table 1 and 2 of Appendix 5A here (Table 1 for Union codes, Table 2 for National codes) Please refer to the Supplementary Declaration Data Guide for more information on 'Document Reason', and Union/National codes

The screenshot shows the 'Document Reference' tab in the Trader Support Service. The 'Document Reason' field is highlighted with a red box. A 'New' button is visible next to the 'Document Reference' label. The form includes fields for 'Item Reference', 'Document Code', 'Document Reference', 'Document Status', 'Document Part Reference', 'Document Reason', 'Writing Off', 'Currency', 'Date of Validity', 'Amount', 'Issuing Authority', 'Quantity', and 'Measurement Unit'. A 'Save (Ctrl + s)' button is at the bottom right.

Fields that appear after clicking 'new' in the screenshot above to add a new document reference

Contents

Introduction

Guidance on interpreting error codes in the
TSS portal

Explanation of common errors

Glossary

ENS Errors Glossary (1/3)

Error	Description
BASIC	> This error is caused by the presence of non alpha-numeric characters (anything that is not a letter, number, space or symbol). This is often caused by a Tab character (additional space created by clicking 'Tab' button), a CRLF / carriage return character or a newline character. These characters may be present if you copy the data from another source e.g. an Excel or Word document
CDS_R005	> 'Item Gross Mass (KG)' must be greater than or equal to Net Mass (KG)' at the item level
CDS_R021	> 'Net Mass (KG)' is missing at the item level
CDS_R026	> 'Commodity Code' is missing at the item level
CDS10001	> Obligation error: Mandatory Data Element has not been provided
CDS10020	> This error occurs when the data field value is empty.
CDS11004	> The 'Procedure Code' inputted is/are invalid.
CDS12005	> The Exporter EORI inputted is not a valid EORI number

ENS Errors Glossary (2/3)

Error	Description
CDS12007	<p>> The authorisation(s) you have entered are not valid as:</p> <ul style="list-style-type: none">• Authorisation(s) have expired• The declared authorisation(s) do not belong to the party on the declaration, either the importer or TSS.• The authorisation(s)'s details are invalid
CDS12024	<p>> Uniqueness Error: The value declared should be unique</p>
CDS12056	<p>> Relation error means that information in one data field cannot be written, given information in another data field.</p>
CDS12057	<p>> The 'Item Invoice Currency' must be the same for every item in your declaration</p>
CDS12070	<p>> Relation error means that information in one data field cannot be written, given information in another data field</p>
CDS12075	<p>> Relation error means that information in one data field cannot be written, given information in another data field</p>
CDS12077	<p>> Relation error means that information in one data field must be written, given information in another data field</p>
CDS12096	<p>> You have not declared all the relevant authorisations at an item level, given the 'Holder of Authorisation' declared at a consignment level</p>

ENS Errors Glossary (3/3)

Error	Description
CDS12104	> The 'Procedure Code' declared is invalid
CDS12123	> Data Error: Value must be greater than 0
CDS12149	> Relation error means that information in one data field cannot be written, given information in another data field. In this case, it means that writing the additional procedure code 000 means you cannot write another additional procedure code
CDS40011	> A data value is missing for the relevant field
CDS40013	> An invalid value has been added e.g. invalid commodity code.
CDS40045	> A document in the 'Document Reference' tab for an item is missing
CDS40066	> The restrictions for your 'Commodity Code' have not been fulfilled
CDS71200	> Documents with identical document references are not permitted
CDS77002	> 'Document Status' must be provided for declared 'Document Code'
CDS77005	> If you enter a 'Document Code' that starts with Y, you must enter a 'Document Reason'.