



Guidance on resolution to common error codes for the supplementary declaration

March 2021



Contents

Introduction

Guidance on interpreting error codes in the TSS portal

Explanation of common errors

Glossary

Introduction

This document will help you to...

- Understand how to interpret the text of an error message in the TSS portal
 - Understand the meaning of some of the most common error messages seen in the supplementary declaration and how to resolve them (see summary of error codes on next page)
-

This document **does not** contain a comprehensive list of how to resolve every error you may encounter on the TSS portal

For further information on any data field that an error pertains to, please refer to the [Supplementary Declaration Data Guide](#).

Introduction – Error Contents

Error	Relevant page
BASIC	9
CDS_R003	10
CDS_R005	11
CDS_R021	12
CDS_R026	13
CDS_R027	14
CDS10001	15
CDS10020	16
CDS11004	17
CDS12005	18
CDS12007	19
CDS12024	20

Error	Relevant page
CDS12056	21
CDS12057	22
CDS12070	23
CDS12073	24
CDS12075	25
CDS12077	26
CDS12096	27
CDS12098	28
CDS12100	29
CDS12104	30
CDS12120	31
CDS12123	32

Error	Relevant page
CDS12149	33
CDS40011	34
CDS40013	35
CDS40045	36
CDS40066	37
CDS71200	38
CDS77002	39
CDS77005	40
Duplicate NI Statement NIIMP found on items	41

Contents

Introduction

Guidance on interpreting error codes in the TSS portal

Explanation of common errors

Glossary

How do I interpret an error code beginning with CDS, or a text string¹, in the TSS portal?

When encountering errors in the TSS portal, you will be presented with one of two types. This page covers the first type, which will begin with CDS, followed by numbers. The text that follows will vary between the type of error, but there are some general rules you can follow to interpret it:

The **code description** gives an overview of what the **error means**. In this case, it is a missing data element, or field(s)

The **ValidationCode** is the code that an error is referred to by. The errors in this guide are referred to by this code, so please see the contents to see if your error is covered in more detail. Note that some errors will have a validation code that is a text string (e.g. 'Message Type not complete')

The text that follows **PointerNames** (up until FriendlyName), shows what section of the supplementary declaration the error is located in. You should move through the error code sequentially to work out what level the error is at (note the text may not exactly match the description in the TSS portal). Using this as an example:

1. 'Declaration->GoodsShipment' implies the error is at least at a consignment level
2. 'GovernmentAgencyGoodsItem(1)' implies the error is at the item level with the goods description 'GovernmentAgencyGoodsItem(1)'. If you do not have this text, the error is at a consignment level. **Do not interpret any further text in the PointerNames section** (i.e. do not consider Commodity, Goods Measure, Tariff Quantity here)

ValidationCode: CDS40011;**CodeDescription:** Missing data element value; **PointerNames:** Declaration->GoodsShipment->GovernmentAgencyGoodsItem(1)->Commodity->GoodsMeasure->TariffQuantity;**FriendlyName:** Supplementary Units **AddInfoText:** Missing supplementary unit value

The **FriendlyName** will in general refer to the **field** that the error refers to. For example, here it is an error with the supplementary units. Please note that this may not exactly match the way fields are phrased in the portal.

The **AddInfoText** (in some errors, may also have an AddInfoCode, which serves the same function) **will provide additional information on the nature of the error**. In this example, it is that the supplementary units field is not filled

1. Excluding if the text string is 'BASIC', or 'Duplicate NI Statement NIIMP found on items' - this is a different type of error (see next page)

How do I interpret an error code beginning with CDS_R¹ in the TSS portal?

When encountering errors in the TSS portal, you will be presented with one of two types. This page covers the second, which will begin with CDS_R, followed by numbers. The text that follows will vary between the type of error, but there are some general rules you can follow to interpret it:

The **ErrorMessage** is the code that an error is referred to by. The errors in this guide are referred to by this code, so please see the contents to see if your error is covered in more detail

The text that follows **FieldName** is used to identify **where the error lies** in the supplementary declaration. The text strings highlighted below are the parts you should interpret

The text '**CustomsDetail**' indicates that the error is at the **item level**. If the error is at a **consignment level**, the text '**CustomsHeader**' will be written

The final text in this section may provide **more details on which field the error pertains to**. For example, here, it relates to the commodity (code). Please note that **the text may not correspond directly to the name of the field in the TSS portal**

ErrorMessage: CDS_R026;**FieldName:** /SMF/SMFBody/CustomsDetail/GoodItem[11]/Classification/commodityClassification;**Description:** Commodity Code is missing for Item 11.

If present, the number in parentheses for '**GoodItem[XX]**' (here, 11), will **identify which item** in the 'declaration goods' table at the bottom of the consignment page (11th means 11th row in table), the error applies to. If this is not present, the description text (see later in error code) will identify which good has the error

The **description** that follows will provide **more details on the nature of the error**, and **identify which item** in the 'declaration goods' table at the bottom of the consignment page, the error applies to (11 means 11th row in table). If this is not present, the FieldName text (see earlier in error code) will identify which good has the error

1. There are 2 exceptions – if instead of CDS_RXXX, you have the text 'BASIC', or 'Duplicate NI Statement NIIMP found on items', this is still the same type of error

Contents

Introduction

Guidance on interpreting error codes in the
TSS portal

Explanation of common errors

Glossary

Error BASIC: Field contains a non Alpha-numeric character

<u>Error</u>	<u>Corresponding Field</u>	<u>Description of error</u>	<u>Resolution</u>
BASIC	Any field in the supplementary declaration	This error is caused by the presence of non alpha-numeric characters (anything that is not a letter, number, space or symbol). This is often caused by a Tab character (additional space created by clicking 'Tab' button), a CRLF / carriage return character or a newline character. These characters may be present if you copy the data from another source e.g. an Excel or Word document	<p>How to find the field:</p> <p>The error message will point to the field that should be reviewed. Use our guidance earlier on how to interpret an error message to assist with this.</p> <p>What you need to populate with:</p> <p>You will need to remove any non-alphanumeric characters e.g. Tab characters or CRLF characters (blank lines).</p> <p>If this error persists, re-type manually without copying and pasting</p>

Error CDS_R003: Country of Origin is missing at the item level

Error	Corresponding Field	Description of error
CDS_R003	Item level: 'Country of Origin'	'Country of Origin' is missing at the item level

Home > Declarations > SUP00000000055712 >

LED light bulbs with G9 fitting for use in domestic and industrial light fittings. Made with LEDs, glass and nickel plated brass fittings.

Goods Information

*Commodity Code	National Additional Code
<input type="text"/>	<input type="text"/>
TARIC Additional Code	*Country of Origin
<input type="text"/>	<input type="text"/>
CUS Code	Country of Preferential Origin
<input type="text"/>	<input type="text"/>
*Preference	NI Additional Information Codes
100	-- None --
*Procedure Code	*Additional Procedure Code
<input type="text"/>	<input type="text"/>
*Goods Description	
<input type="text"/>	

Resolution

How to find the field:

To find the 'Country of Origin' field, navigate to the 'Declaration Goods' tab at the bottom of the consignment page, and click on the relevant item. This will be the item which matches the goods description in the error code. Please see [here](#) for more details on understanding error codes. Once you have selected the right item, navigate to the 'Goods Information' section.

What you need to populate with:

Select the correct 'Country of Origin' at the item level using the look up list. For guidance on how to establish the country of origin, please refer to the [Supplementary Declaration Data Guide](#)

Error CDS_R005: Item Gross Mass must be greater than or equal to Net Mass at the item level

Error	Corresponding Field	Description of error	Resolution
CDS_R005	Item level: 'Item Gross Mass (KG)'	'Item Gross Mass (KG)' must be greater than or equal to Net Mass (KG)' at the item level	How to find the field: To find the 'Item Gross Mass (KG)' field, navigate to the 'Declaration Goods' tab at the bottom of the consignment page, and click on the relevant item. This will be the item which matches the goods description in the error code. Please see here for more details on understanding error codes. Once you have selected the right item, navigate to the 'Measurement and Value' section What you need to populate with: Correct the 'Item Gross Mass (KG)' to ensure it is equal or greater than 'Net Mass (KG)'. The 'Item Gross Mass (KG)' (weight) needs to include all packaging (but not the carriers' equipment). The 'Net Mass (KG)' excludes packaging. Therefore, they should only equal when the goods are unpackaged. 'Packaging' means materials and components used in any packaging operation to wrap, contain or protect the goods during transport. Please refer to the Supplementary Declaration Data Guide for more information on these fields

Home > Declarations > SUP00000000005712 >

LED light bulbs with G9 fitting for use in domestic and industrial light fittings. Made with LEDs, glass and nickel plated brass fittings.

Measurement and Value

* Item Gross Mass (KG)	* Net Mass (KG)
<input type="text"/>	<input type="text"/>
Supplementary Units	Statistical Value
<input type="text"/>	<input type="text"/>
Tax Base Quantity	Tax Base Unit
<input type="text"/>	<input type="text"/>
* Item Invoice Amount	* Item Invoice Currency
<input type="text"/>	<input type="text"/>
* Valuation Method	* Valuation Indicator
-- None --	-- None --
* Nature of Transaction	* Package Marks
-- None --	<input type="text"/>
* Number of Packages	* Type of Packages
<input type="text"/>	-- None --

Error CDS_R021: Net Mass is missing at the item level

Error	Corresponding Field	Description of error
CDS_R021	Item level: 'Net Mass (KG)'	'Net Mass (KG)' is missing at the item level

Home > Declarations > SUP00000000005712 >

LED light bulbs with G9 fitting for use in domestic and industrial light fittings. Made with LEDs, glass and nickel plated brass fitments.

Measurement and Value

* Item Gross Mass (KG)	* Net Mass (KG)
<input type="text"/>	<input type="text"/>
Supplementary Units	Statistical Value
<input type="text"/>	<input type="text"/>
Tax Base Quantity	Tax Base Unit
<input type="text"/>	<input type="text"/>
* Item Invoice Amount	* Item Invoice Currency
<input type="text"/>	<input type="text"/>
* Valuation Method	* Valuation Indicator
-- None --	-- None --
* Nature of Transaction	* Package Marks
-- None --	<input type="text"/>
* Number of Packages	* Type of Packages
<input type="text"/>	-- None --

Resolution

How to find the field:

To find the 'Net Mass (KG)' field, navigate to the 'Declaration Goods' tab at the bottom of the consignment page, and click on the relevant item. This will be the item which matches the goods description in the error code. Please see [here](#) for more details on understanding error codes. Once you have selected the right item, navigate to the 'Measurement and Value' section

What you need to populate with:

Enter the weight of the item under 'Net Mass (KG)'

Make sure the 'Net Mass (KG)' field is less than or equal to "Item Gross Mass (KG)". The net mass excludes packaging, and should only equal the item gross mass where the goods are unpackaged.

'Packaging' means materials and components used in any packaging operation to wrap, contain or protect the goods during transport

Please refer to the [Supplementary Declaration Data Guide](#) for more information on these fields

Error CDS_R026: Commodity Code is missing at the item level

<u>Error</u>	<u>Corresponding Field</u>	<u>Description of error</u>
CDS_R026	Item level: 'Commodity Code'	'Commodity Code' is missing at the item level

Resolution

How to find the field:

To find the 'Commodity Code' field, navigate to the 'Declaration Goods' tab at the bottom of the consignment page, and click on the relevant item. This will be the item which matches the goods description in the error code. Please see [here](#) for more details on understanding error codes. Once you have selected the right item, navigate to the 'Goods Information' section.

What you need to populate with:

Select the correct commodity code at the item level using the look up list

You can also use the [Northern Ireland \(EU\) Tariff](#) to look up the commodity codes for your goods

Please also refer to the [Supplementary Declaration Data Guide](#) for more information

[Home](#) > [Declarations](#) > [SUP000000000055712](#) >

LED light bulbs with G9 fitting for use in domestic and industrial light fittings. Made with LEDs, glass and nickel plated brass fittings.

Goods Information

* Commodity Code	National Additional Code(s)
<input type="text"/>	<input type="text"/>
TARIC Additional Code	Country of Origin
<input type="text"/>	<input type="text"/>
CUS Code	* Country of Preferential Origin
<input type="text"/>	<input type="text"/>
* Preference	NI Additional Information Codes
<input type="text" value="-- None --"/>	<input type="text" value="-- None --"/>
* Procedure Code	* Additional Procedure Code
<input type="text"/>	<input type="text"/>
* Goods Description	
<input type="text"/>	

Error CDS_R027: Not all item values are declared using the same currency as Total Invoice Currency

Error	Corresponding Field	Description of error	Resolution
CDS_R027	Item level: 'Total Invoice Currency'	All item values must be declared using the same currency as 'Total Invoice Currency'	How to find the field: The 'Total Invoice Currency' field is found in the 'Invoice and Goods' section located on the consignment page of the supplementary declaration To find the 'Item Invoice Currency' field, navigate to the 'Declaration Goods' tab at the bottom of the consignment page, and click on the relevant item. This will be the item which matches the goods description in the error code. Please see here for more details on understanding error codes. Once you have selected the right item, navigate to the 'Measurement and Value' section What you need to populate with: Ensure the same currency is selected in the 'Total Invoice Currency' field and the 'Item Invoice Currency' field Please also refer to the Supplementary Declaration Data Guide for more information

Home > Declarations > SUP000000000001062

Invoices and Goods

Total Invoice Amount

Total Invoice Currency

Exchange Rate

• INCOTERM

-- None --

Home > Declarations > SUP0000000000055712 >

LED light bulbs with G9 fitting for use in domestic and industrial light fittings. Made with LEDs, glass and nickel plated brass fittings.

Measurement and Value

• Item Gross Mass (KG)

• Net Mass (KG)

Supplementary Units

Statistical Value

Tax Base Quantity

Tax Base Unit

• Item Invoice Amount

• Item Invoice Currency

Error CDS10001: Mandatory field has not been populated

<u>Error</u>	<u>Corresponding Field</u>	<u>Description of error</u>	<u>Resolution</u>
CDS10001	Any field in the supplementary declaration	Mandatory field has not been populated	<p>How to find the field:</p> <p>The error message will point to the field that should be reviewed. Use our guidance earlier on how to interpret an error message to assist with this</p> <p>What you need to populate with:</p> <p>Data must be input into the field referred to by the error.</p> <p>Please refer to the Supplementary Declaration Data Guide for more information on the relevant field in the error</p>

Error CDS10020: Data field entry has an invalid value

Error	Corresponding Field	Description of error	Resolution
CDS10020	Any field in the supplementary declaration	This error occurs when the data field value is empty. A common occurrence is when the 'Total Invoice Amount field' is empty, given the Total Invoice Currency is populated. In this case, you will have this error code: <i>CDS10020 - CodeDescription: Domain error: Data element contains invalid value;PointerNames: Declaration->InvoiceAmount;FriendlyName: Total Invoice Amount.</i>	<p>How to find the field:</p> <p>The error message will point to the fields that should be reviewed. Use our guidance earlier on how to interpret an error message to assist with this</p> <p>If the error is to do with the total invoice amount, the relevant field is found in the 'Invoice and Goods' section located on the consignment page of the supplementary declaration</p> <p>What you need to populate with:</p> <p>This will vary based on the fields. You should refer to the relevant row for each field in the data guide, and ensure you follow the guidance correctly, taking into account any nuances that arise from your movement (the Supplementary Declaration Data Guide will flag how the specifics of your movement may affect the population of the field)</p> <p>If the error occurs because the 'Total Invoice Amount field' is empty, note the following:</p> <p>The total invoice amount and total invoice currency are the total amount and currency used in the invoice for the consignment. For more details on invoices, consult the NICTA Introduction to Customs course. Please refer to the Supplementary Declaration Data Guide for more information on these fields</p> <p>To resolve this error, you can do one of two things:</p> <ol style="list-style-type: none">1. Leave both the 'Total Invoice Amount' and 'Total Invoice Currency' field blank2. Populate both the 'Total Invoice Amount' and 'Total Invoice Currency'

Home > Declarations > SUP000000000001062

Invoices and Goods

Total Invoice Amount

Total Invoice Currency

Exchange Rate

*INCOTERM

* Goods Location

* Delivery Location Country

* Use Postponed VAT Accounting?

* Delivery Location Town

Error CDS11004: The Procedure Code inputted is invalid

Error	Corresponding Field	Description of error
CDS11004	Item level: 'Procedure Code'	The 'Procedure Code' is invalid.

Resolution

How to find the field:

To find the 'Procedure Code', navigate to the 'Declaration Goods' tab at the bottom of the consignment page, and click on the relevant item. This will be the item which matches the goods description in the error code. Please see [here](#) for more details on understanding error codes. Once you have selected the right item, navigate to the 'Goods Information' section

What you need to populate with:

You must ensure you input a valid procedure code for your movement (for example, you cannot put an export procedure code if you are importing a good). Please note that you cannot put a procedure code other than 4000 and submit a declaration. If you wish to use a code other than 4000, you can populate a declaration, but cannot currently submit. TSS will notify you as other procedure codes are supported.

Please refer to the [Supplementary Declaration Data Guide](#) for more information on how to select the correct procedure code

Home > Declarations > SUP00000000055712 >

LED light bulbs with G9 fitting for use in domestic and industrial light fittings. Made with LEDs, glass and nickel plated brass fittings.

Goods Information

* Commodity Code	National Additional Code
<input type="text"/>	<input type="text"/>
TARIC Additional Code	* Country of Origin
<input type="text"/>	United Kingdom x
CUS Code	Country of Preferential Origin
<input type="text"/>	<input type="text"/>
* Preference	NI Additional Information Codes
100	-- None --
* Procedure Code	* Additional Procedure Code
<input type="text"/>	<input type="text"/>

Error CDS12005: Invalid Exporter EORI

Error	Corresponding Field	Description of error
CDS12005	Consignment level: 'Exporter EORI'	Invalid 'Exporter EORI'

Home > Declarations > SUP000000000001062

Parties

• Importer EORI - EORI of the party legally responsible for the import declaration

• Exporter EORI Exporter EORI Unknown

Resolution

How to find the field:

To find the field 'Exporter EORI', navigate to the 'Parties' section of your consignment page

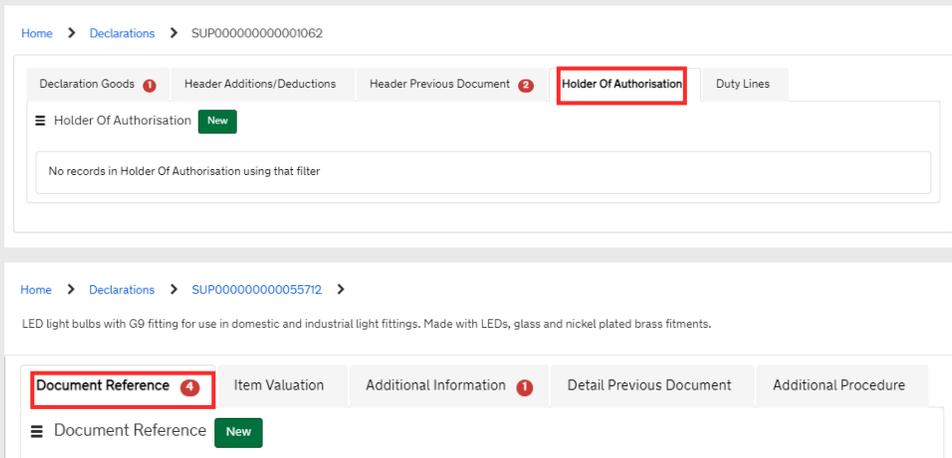
What you need to populate with:

You should review your 'Exporter EORI', and ensure you input a valid one. Note that all valid Exporter EORIs will start with GB (known as a GB EORI) and be followed by 12-15 numbers

To obtain a GB EORI, please use this HMRC [link](#)

Error CDS12007: The authorisation(s) you have entered are not valid

Error	Corresponding Field	Description of error	Resolution
CDS12007	Consignment level: 'Holder of Authorisation' Item level: 'Document Reference'	The authorisation(s) you have entered are not valid as: <ul style="list-style-type: none">• Authorisation(s) have expired• The declared authorisation(s) do not belong to the party on the declaration, either the importer or TSS.• The authorisation(s)'s details are invalid	How to find the field: Authorisations can be added at a consignment level, or an item level. To find authorisations at a consignment level, navigate to the bottom of the consignment page and locate the 'Holder of Authorisation' tab To find authorisations at an item level, navigate to the 'Declaration Goods' tab at the bottom of the consignment page, and click on the relevant item. This will be the item whose goods description matches the one in the error code. Please see here for more details on understanding error codes. Once you have selected the right item, navigate to the 'Document Reference' tab at the bottom of the item page, which will house the relevant authorisations What you need to populate with: Ensure you do not delete any entries that are automatically populated in the 'Holder of Authorisation' tab or 'Document Reference' tab. If you have done, please contact TSS, who will instruct you on how to resolve this error. You should also ensure that any authorisations that you have entered have not expired, have valid details, and belong to you, the importer. For more details on authorisations, please refer to the Supplementary Declaration Data Guide



Error CDS12024: Uniqueness Error: The value declared should be unique

Error	Corresponding Field	Description of error
CDS12024	Any field in the supplementary declaration	Uniqueness Error: The value declared should be unique

Resolution

How to find the field:

The error message will point to the field that should be reviewed. Use our guidance [earlier](#) on how to interpret an error message to assist with this

What you need to populate with:

You must ensure you do not input a value more than once in areas that capture the same information. If you do, delete the second instance.

For example, if you have input the value '000' for an additional procedure code in the 'Goods Information' section in the relevant item page, you should not then include it in the 'Additional Procedure' tab at the bottom of the item page

Please refer to the [Supplementary Declaration Data Guide](#) for more information on the relevant field in the error

Home > Declarations > SUP00000000055712 >

LED light bulbs with G9 fitting for use in domestic and industrial light fittings. Made with LEDs, glass and nickel plated brass fitments.

Goods Information

*Commodity Code National Additional Code

TARIC Additional Code *Country of Origin

CUS Code Country of Preferential Origin

*Preference NI Additional Information Codes

*Procedure Code *Additional Procedure Code

Document Reference Item Valuation Additional Information Detail Previous Document Additional Procedure

National Additional Codes Duty Lines

Additional Procedure

Error CDS12056: Relation error: The values in 2 or more related fields are incompatible

<u>Error</u>	<u>Corresponding Field</u>	<u>Description of error</u>	<u>Resolution</u>
CDS12056	Any field in the supplementary declaration	Relation error means that information in one data field cannot be written, given information in another data field. E.g. both 'Document Code' and 'Document Status' have been entered but this specific document code does not require a document status	<p>How to find the field:</p> <p>You will receive two or more of these errors consecutively. The two fields in these errors are the ones that are incompatible. You should therefore navigate to the fields mentioned in the error. Use our guidance earlier on how to interpret an error message to assist with this</p> <p>What you need to populate with:</p> <p>This will vary based on the fields. You should refer to the relevant row for each field in the data guide, and ensure you follow guidance correctly, taking into account any nuances that arise from your movement (the Supplementary Declaration Data Guide will flag how the specifics of your movement may affect the population of the field)</p>

CDS12057: Relation Error: The Item Invoice Currency must be the same for every item in your declaration

<u>Error</u>	<u>Corresponding Field</u>	<u>Description of error</u>	<u>Resolution</u>
CDS12057	Item level: 'Item Invoice Currency'	The 'Item Invoice Currency' must be the same for every item in your declaration	How to find the field: To find the 'Item Invoice Currency' field, navigate to the 'Declaration Goods' tab at the bottom of the consignment page. Each item will be displayed here. For each item, you can find the 'Item Invoice Currency', by clicking on the item and then navigating to the 'Measurement and Value' section What you need to populate with: Ensure the same currency is selected in the 'Item Invoice Currency' field for each item Please also refer to the Supplementary Declaration Data Guide for more information

Home > Declarations > SUP0000000005712 >

LED light bulbs with G9 fitting for use in domestic and industrial light fittings. Made with LEDs, glass and nickel plated brass fittings.

Measurement and Value

* Item Gross Mass (KG)	* Net Mass (KG)
<input type="text"/>	<input type="text"/>
Supplementary Units	Statistical Value
<input type="text"/>	<input type="text"/>
Tax Base Quantity	Tax Base Unit
<input type="text"/>	<input type="text"/>
* Item Invoice Amount	* Item Invoice Currency
<input type="text"/>	<input type="text"/>

Error CDS12070: Relation Error: Given information in one data field is populated, information must not be put in another data field

<u>Error</u>	<u>Corresponding Field</u>	<u>Description of error</u>	<u>Resolution</u>
CDS12070	Any field in the supplementary declaration	Relation error means that information in one data field cannot be written, given information in another data field E.g. both 'Document Code' and 'Document Status' have been entered but no 'Document Status' should be entered for this 'Document Code'	<p>How to find the field:</p> <p>You will receive two of these errors consecutively. The two fields in these errors are the ones that are incompatible. You should therefore navigate to the fields mentioned in the error. Use our guidance earlier on how to interpret an error message to assist with this</p> <p>What you need to populate with:</p> <p>This will vary based on the fields. You should refer to the relevant row for each field in the data guide, and ensure you follow the guidance correctly, taking into account any nuances that arise from your movement (the Supplementary Declaration Data Guide will flag how the specifics of your movement may affect the population of the field)</p>

CDS12073: Relation error: Data cannot be supplied at a consignment and an item level

<u>Error</u>	<u>Corresponding Field</u>	<u>Description of error</u>	<u>Resolution</u>
CDS12073	Any field in the supplementary declaration	Some data cannot be supplied at an item and header level. For example, you cannot enter the same previous document into both 'Header Previous Documents' at a consignment level, and 'Document Reference' at an item level	<p>How to find the field:</p> <p>You will receive two of these errors consecutively. The two fields in these errors are the ones that you should refer to. You should therefore navigate to the fields mentioned in the error. Use our guidance earlier on how to interpret an error message to assist with this</p> <p>What you need to populate with:</p> <p>You should populate the information at a consignment level if it applies to all the items in your consignment, and at item level for the relevant items, if it only applies to certain items in your consignment.</p> <p>Please refer to the Supplementary Declaration Data Guide for more information on the fields the error relates to</p>

Error CDS12075: Relation error: information in one data field cannot be written, given information in another data field

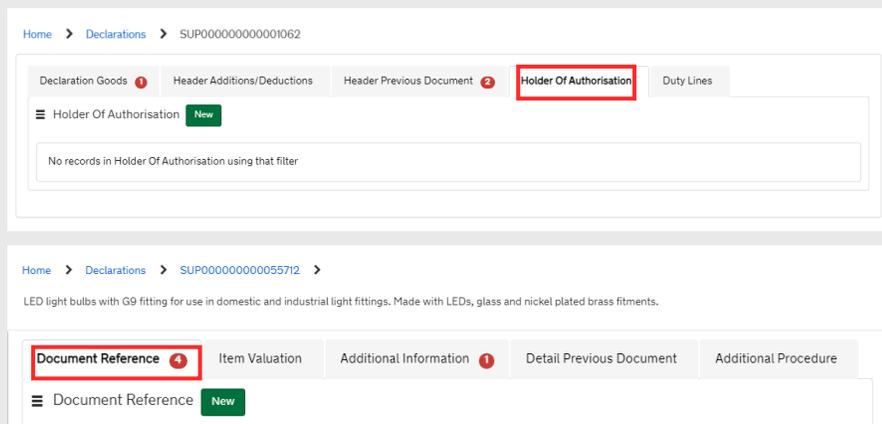
<u>Error</u>	<u>Corresponding Field</u>	<u>Description of error</u>	<u>Resolution</u>
CDS12075	Any field in the supplementary declaration	Relation error means that information in one data field cannot be written, given information in another data field E.g. both 'Document Code' and 'Document Status' have been entered but no document status should be entered for this document code	<p>How to find the field:</p> <p>You will receive two or more of these errors consecutively. The two fields in these errors are the ones that are incompatible. You should therefore navigate to the fields mentioned in the error. Use our guidance earlier on how to interpret an error message to assist with this</p> <p>What you need to populate with:</p> <p>This will vary based on the fields. You should refer to the relevant row for each field in the data guide, and ensure you follow the guidance correctly, taking into account any nuances that arise from your movement (the Supplementary Declaration Data Guide will flag how the specifics of your movement may affect the population of the field)</p>

Error CDS12077: Relation error: information in one data field must be written, given information in another data field

<u>Error</u>	<u>Corresponding Field</u>	<u>Description of error</u>	<u>Resolution</u>
CDS12077	Any field in the supplementary declaration	Relation error means that information in one data field must be written, given information in another data field E.g. if using the Incoterm DDP (Delivery Duty Paid), you must enter a duty paid in 'Header additions/deductions'	<p>How to find the field:</p> <p>You will receive two of these errors consecutively. The two fields in these errors are the ones that you should refer to. You should therefore navigate to the fields mentioned in the error. Use our guidance earlier on how to interpret an error message to assist with this</p> <p>What you need to populate with:</p> <p>One of the fields will have incorrect information. To find information on how each field is populated correctly, you should refer to the relevant row for each field in the data guide, and ensure you follow the guidance correctly, taking into account any nuances that arise from your movement (the Supplementary Declaration Data Guide will flag how the specifics of your movement may affect the population of the field)</p>

Error CDS12096: Relation error: You have not declared all the relevant authorisations at an item level

Error	Corresponding Field	Description of error	Resolution
CDS12096	Item level: 'Document Reference'	You have not declared all the relevant authorisations at an item level, given the 'Holder of Authorisation' declared at a consignment level	<p>How to find the field:</p> <p>To find the 'Holder of Authorisation', navigate to the bottom of the consignment page and locate the 'Holder of Authorisation' tab</p> <p>To find authorisations at an item level, navigate to the 'Declaration Goods' tab at the bottom of the consignment page, and click on the relevant item. This will be the item whose goods description matches the one in the error code. Please see here for more details on understanding error codes.</p> <p>Once you have selected the right item, navigate to the 'Document Reference' tab at the bottom of the item page, which will house the relevant authorisations</p> <p>What you need to populate with:</p> <p>You must ensure you declare all the relevant authorisations for anything declared in the 'Holder of Authorisation' tab. For information on what authorisations to declare based on your goods movement, please refer to the Supplementary Declaration Data Guide</p> <p>Also ensure you do not delete any entries that are automatically populated in the 'Holder of Authorisation' tab or 'Document Reference' tab. If you have done, please contact TSS, who will instruct you on how to resolve this error.</p>



CDS12098: You have selected an Incoterm[®] that is not compatible with the mode of transport you declared in your ENS

Error	Corresponding Field	Description of error	Resolution
CDS12098	Consignment level: 'Incoterm'	You have selected an 'Incoterm' that is not compatible the mode of transport you declared in your ENS in the 'Type of Movement' field in your movement information.	How to find the field: To identify the 'Type of Movement' field you declared, find the 'Transport Information' section, on the consignment page of your supplementary declaration To find the 'Incoterm', please refer to the 'Invoices and Goods' section, on the consignment page of your supplementary declaration What you need to populate with: To find out details of which Incoterms are compatible with different modes of transport, please refer here Please refer to the Supplementary Declaration Data Guide for more information on Incoterms

Home > Declarations > SUP000000000055929

Transport Details

*Total Packages: 1

Nationality of Means of Transport: [Dropdown]

*Type of Movement: RoRo (Accompanied / Unaccompanied)

Identity Number of Transport: [Text]

Home > Declarations > SUP000000000055929

Invoices and Goods

Total Invoice Amount: [Text]

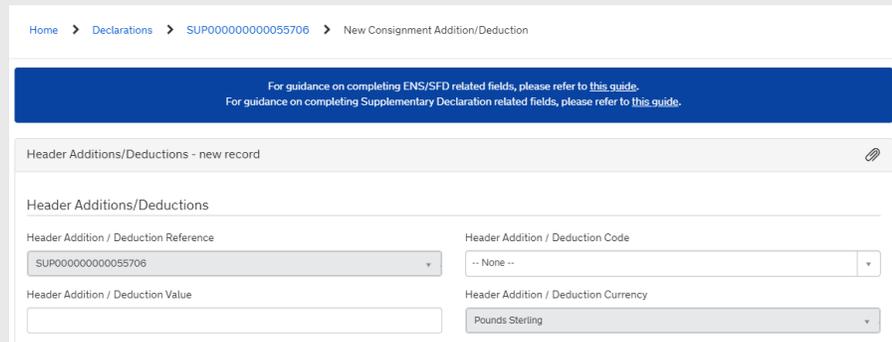
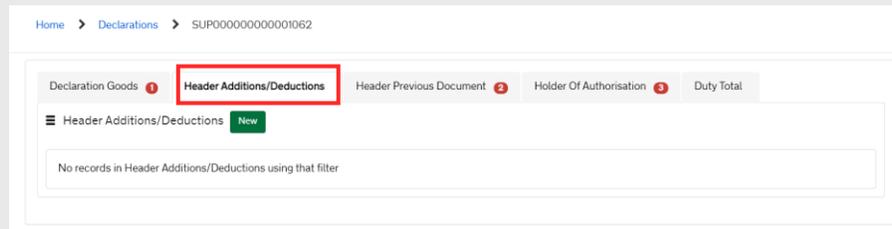
Total Invoice Currency: [Dropdown]

Exchange Rate: [Text]

*INCOTERM: Ex works

Error CDS12100: The Incoterm[®] requires amounts in the Header Additions/ Deductions tab which have not been added

Error	Corresponding Field	Description of error	Resolution
CDS12100	Consignment level: 'Header Additions/Deductions' tab and constituent fields	The Incoterm requires amounts in the 'Header Additions/Deductions' tab. E.g. Incoterm of Ex Works requires a Freight Charge	How to find the field: The tab can be located by opening a supplementary declaration then, finding the 'Header Additions/Deductions' tab on the consignment page What you need to populate with: First, identify what Incoterm you are using. For more details on Incoterms, please refer to the Supplementary Declaration Data Guide Having done this, you will need to populate the header additions/deductions with the relevant information. For example, for both ExWorks and Free on Board, this will include, but not necessarily be limited to , adding a Freight Charge. You may need to add further additions/deductions due to the Incoterm you choose (e.g. may need to add insurance), and due to other details of your movement (e.g. may need to add royalties, licence fees) For more details on populating the header additions/deductions, please refer to the Supplementary Declaration Data Guide



Fields that appear after clicking 'new' in the screenshot above to add a Header Addition/Deduction

Error CDS12104: The Procedure Code declared is invalid

Error	Corresponding Field	Description of error
CDS12104	Item level: 'Procedure Code'	The 'Procedure Code' declared is invalid

Resolution

How to find the field:

To find the 'Procedure Code', navigate to the declaration goods tab at the bottom of the consignment page, and click on the relevant item. This will be the item which matches the goods description in the error code. Please see [here](#) for more details on understanding error codes. Once you have selected the right item, navigate to the 'Goods Information' section

What you need to populate with:

Ensure you input the correct 'Procedure Code' for your movement. For information on what procedure codes are and how to choose the correct one, please refer to the [Supplementary Declaration Data Guide](#)

Home > Declarations > SUP00000000055712 >

LED light bulbs with G9 fitting for use in domestic and industrial light fittings. Made with LEDs, glass and nickel plated brass fittings.

Goods Information

* Commodity Code	National Additional Code
<input type="text"/>	<input type="text"/>
TARIC Additional Code	* Country of Origin
<input type="text"/>	United Kingdom x
CUS Code	Country of Preferential Origin
<input type="text"/>	<input type="text"/>
* Preference	NI Additional Information Codes
100	-- None --
* Procedure Code	* Additional Procedure Code
<input type="text"/>	<input type="text"/>

Error CDS12120: You do not have all the relevant authorisations for your movement

Error

CDS12120

Corresponding Field

Item level: 'Document Reference' tab and its constituent fields

Description of error

You do not have either the authorisation C512 or C514 for your movement. These authorisations are pre-populated by TSS at an item-level

Resolution

How to find the field:

To view authorisations, navigate to the 'Declaration Goods' tab at the bottom of the consignment page, and click on the relevant item. This will be the item whose goods description matches the one in the error code. Please see [here](#) for more details on understanding error codes.

Once you have selected the right item, navigate to the 'Document Reference' tab at the bottom of the item page, which will house the relevant authorisations.

What you need to populate with:

Check you either have a row with the document code C514 or C512. If not, please contact TSS, who will instruct you on how to resolve this error.

Please refer to the [Supplementary Declaration Data Guide](#) for more information on authorisations

Home > Declarations > SUP00000000055712 >

LED light bulbs with G9 fitting for use in domestic and industrial light fittings. Made with LEDs, glass and nickel plated brass fittings.

Document Reference	Item Valuation	Additional Information	Detail Previous Document	Additional Procedure
Document Reference New				
Document Code	Document Reference	Document Status	Item Reference	
C506	GBDPO0012341		Light Bulbs G9	
C505	GBCGU00001234000120201123091141		Light Bulbs G9	
C514	GBEIR00001234000120201123091141		Light Bulbs G9	
N935	INV 79585845890	AC	Light Bulbs G9	

< > Rows 1 - 4 of 4

Error CDS12123: Value must be greater than 0

<u>Error</u>	<u>Corresponding Field</u>	<u>Description of error</u>	<u>Resolution</u>
CDS12123	Any field in the supplementary declaration	Data Error: Value must be greater than 0	<p>How to find the field:</p> <p>The error message will point to the field that should be reviewed. Use our guidance earlier on how to interpret an error message to assist with this</p> <p>What you need to populate with:</p> <p>A value of greater than 0 is required. The error points to the field that should be corrected.</p> <p>Please refer to the Supplementary Declaration Data Guide for more information on the relevant field</p>

Error CDS12149: Relation Error: Additional Procedure Code 000 cannot be declared with any other Additional Procedure Codes

Error	Corresponding Field	Description of error	Resolution
CDS12149	Item level: 'Additional Procedure Code'	Relation error means that information in one data field cannot be written, given information in another data field. In this case, it means that writing the additional procedure code 000 means you cannot write another additional procedure code	<p>How to find the field:</p> <p>To find the field 'Additional Procedure Code', navigate to the 'Declaration Goods' tab at the bottom of the consignment page, and click on the relevant item. This will be the item which matches the goods description in the error code. Please see here for more details on understanding error codes. Once you have selected the right item, navigate to the Goods Information section</p> <p>To find the 'Additional Procedure' tab, please navigate to the bottom of the same item page where you found the additional procedure code</p> <p>What you need to populate with:</p> <p>The additional procedure code '000' should only be put if no other additional procedure codes apply. This means that if you input the value '000' for an additional procedure code in the 'Goods Information' section in the relevant item page, you should not then include any other additional procedure codes in the 'Additional Procedure' tab at the bottom of the item page.</p> <p>Please note that you cannot currently input any additional procedure codes other than 000 and submit a declaration. If you wish to use another code, you can populate a declaration, but cannot currently submit it. TSS will notify you as other additional procedure codes are supported.</p> <p>Please refer to the Supplementary Declaration Data Guide for more information on additional procedure codes</p>

Home > Declarations > SUP000000000055712 >

LED light bulbs with G9 fitting for use in domestic and industrial light fittings. Made with LEDs, glass and nickel plated brass fittings.

Goods Information

*Commodity Code
National Additional Code

TARIC Additional Code
*Country of Origin
United Kingdom

CUS Code
Country of Preferential Origin

*Preference
100
NI Additional Information Codes
-- None --

*Procedure Code
*Additional Procedure Code

Document Reference | Item Valuation | Additional Information | Detail Previous Document | **Additional Procedure**

National Additional Codes | Duty Lines

Additional Procedure **New**

Error CDS40011: A data value is missing for the relevant field

<u>Error</u>	<u>Corresponding Field</u>	<u>Description of error</u>	<u>Resolution</u>
CDS40011	Any field in the supplementary declaration	A data value is missing for the relevant field	<p>How to find the field:</p> <p>The error message will point to the field that should be reviewed. Use our guidance earlier on how to interpret an error message to assist with this</p> <p>What you need to populate with:</p> <p>This will vary based on the fields. You should refer to the relevant row for each field in the data guide, and ensure you follow guidance correctly, taking into account any nuances that arise from your movement (the Supplementary Declaration Data Guide will flag how the specifics of your movement may affect the population of the field)</p>

Error CDS40013: An invalid value has been added

<u>Error</u>	<u>Corresponding Field</u>	<u>Description of error</u>	<u>Resolution</u>
CDS40013	Any field in the supplementary declaration	An invalid value has been added e.g. invalid commodity code.	<p>How to find the field:</p> <p>The error message will point to the field that should be reviewed. Use our guidance earlier on how to interpret an error message to assist with this</p> <p>What you need to populate with:</p> <p>This will vary based on the fields. You should refer to the relevant row for each field in the data guide, and ensure you follow guidance correctly, taking into account any nuances that arise from your movement (the Supplementary Declaration Data Guide will flag how the specifics of your movement may affect the population of the field)</p>

Error CDS40045: A document in the Document References tab for an item is missing

Error

CDS40045

Corresponding Field

Item level: Fields in the 'Document Reference' tab

Description of error

A document in the 'Document Reference' tab for an item is missing

Resolution

How to find the field:

To add documents to the 'Document Reference' tab, navigate to the declaration goods tab at the bottom of the consignment page, and click on the relevant item. This will be the item whose goods description matches the one in the error code. Please see [here](#) for more details on understanding error codes.

Once you have selected the right item, navigate to the 'Document Reference' tab at the bottom of the item page. Click new so you can add the relevant information for your document

What you need to populate with:

You will need to input documents depending on what your commodity code is (note that separately, some procedure codes/additional procedure codes/valuation methods/authorisations etc. also require document references). Your commodity code will be identified in the 'AddInfoText' section of the error code. The characters in the 'AddInfoCode' section of the error code may highlight **some** of the document codes you need to add.

For more information on exactly what documents are needed, and on when/how to populate each field for the Document Reference, based on what your document is, please refer to the [Supplementary Declaration Data Guide](#)

Home > Declarations > SUP000000000055712 >

LED light bulbs with G9 fitting for use in domestic and industrial light fittings. Made with LEDs, glass and nickel plated brass fittings.

Document Reference 1 Item Valuation Additional Information 1 Detail Previous Document Additional Procedure

Document Reference New

Document Code	Document Reference	Document Status	Item Reference
C506	GBDP00012341		Light Bulbs G9

Document Reference

Item Reference: Granny Smith Apples, grown in Dorset UK, for human consumption

Document Code: C506

* Document Reference: GBCU00001234000120201123091141

Document Status: -- None --

Document Part Reference:

Document Reason:

Writing Off

Currency:

Date of Validity:

Amount:

Issuing Authority:

Quantity:

Measurement Unit:

Delete Save (Ctrl + s)

Fields that appear after clicking 'new' in the screenshot above to add a new document reference

Error CDS40066: The restrictions for your Commodity Code have not been fulfilled

Error	Corresponding Field	Description of error
CDS40066	Item level: 'Commodity Code'	The restrictions for your 'Commodity Code' have not been fulfilled

Resolution

How to find the field:

To find the field 'Commodity Code', navigate to the 'Declaration Goods' tab at the bottom of the consignment page, and click on the relevant item. This will be the item which matches the goods description in the error code. Please see [here](#) for more details on understanding error codes. Once you have selected the right item, navigate to the 'Goods Information' section

What you need to populate with:

Commodity codes are 10-digit codes that classify goods for movement and are essential as they link the goods to duty and VAT rates. You can use the [Northern Ireland \(EU\) Tariff](#) to look up the commodity codes for your goods, and should ensure you comply with the restrictions for the commodity code. For example, for the commodity code 2009909880, the [tariff](#) shows you cannot input a price greater than 30 Euros per 100 KG of the item.

Please refer to the [Supplementary Declaration Data Guide](#) for more information on commodity codes

Home > Declarations > SUP00000000055712 >

LED light bulbs with G9 fitting for use in domestic and industrial light fittings. Made with LEDs, glass and nickel plated brass fitments.

Goods Information

* Commodity Code	National Additional Code
<input type="text"/>	<input type="text"/>
TARIC Additional Code	* Country of Origin
<input type="text"/>	United Kingdom * <input type="text"/>
CUS Code	Country of Preferential Origin
<input type="text"/>	<input type="text"/>
* Preference	NI Additional Information Codes
100 <input type="text"/>	-- None -- <input type="text"/>
* Procedure Code	* Additional Procedure Code
<input type="text"/>	<input type="text"/>

Error CDS71200: Documents with identical document references are not permitted

Error	Corresponding Field	Description of error
CDS71200	Item level: 'Document reference'	Documents with identical document references are not permitted

Home > Declarations > SUP00000000055712 >

LED light bulbs with G9 fitting for use in domestic and industrial light fittings. Made with LEDs, glass and nickel plated brass fittings.

Document Reference 4 | Item Valuation | Additional Information 1 | Detail Previous Document | Additional Procedure

☰ Document Reference **New**

Document Code	Document Reference	Document Status	Item Reference
C506	GBDPO0012341		Light Bulbs G9
C506	GBDPO0012341		Light Bulbs G9

Resolution

How to find the field:

Document references are part of the information for documents in the 'Document Reference' tab. To find this, navigate to the 'Declaration Goods' tab at the bottom of the consignment page, and click on the relevant item. This will be the item whose goods description matches the one in the error code. Please see [here](#) for more details on understanding error codes.

Once you have selected the right item, navigate to the 'Document Reference' tab at the bottom of the item page, where you can view your documents

What you need to populate with:

Identify the documents with duplicative document references and remove one of them

Please refer to the [Supplementary Declaration Data Guide](#) for more information on these fields

Error CDS77002: Document Status must be provided for declared Document Code

Error

CDS77002

Corresponding Field

Item level: 'Document status'

Description of error

'Document Status' must be provided for declared 'Document Code'

Resolution

How to find the field:

Document status codes are part of the information for documents in the document reference tab. To find this, navigate to the 'Declaration Goods' tab at the bottom of the consignment page, and click on the relevant item. This will be the item whose goods description matches the one in the error code. The error code will also point to the relevant document code. Please see [here](#) for more details on understanding error codes.

Once you have selected the right item, navigate to the 'Document Reference' tab at the bottom of the item page. Click on the relevant 'Document Code'.

What you need to populate with:

The document status is a two-letter code that needs to be declared with the document code. You should reference the description associated with your document code to see what status codes are permitted for that document code. The appropriate document status code for each document code can be found in the fourth column of table 1 for [union codes](#) and table 2 for [national codes](#). The title of the fourth column is 'details to be entered on the declaration'. A full list of the document status codes and their descriptions can be found [here](#)

Please refer to the [Supplementary Declaration Data Guide](#) for more information on document codes (including what union and national codes are) and document statuses

Home > Declarations > SUP0000000005572 >

LED light bulbs with G9 fitting for use in domestic and industrial light fittings. Made with LEDs, glass and nickel plated brass fittings.

Document Reference 4 Item Valuation Additional Information 1 Detail Previous Document Additional Procedure

Document Reference New

Document Code	Document Reference	Document Status	Item Reference
C506	GBDPO012341		Light Bulbs G9
C505	GBCGU00001234000120201123091141		Light Bulbs G9
C514	GBEIR000012340001120201123091141		Light Bulbs G9
N935	INV 79585845890	AC	Light Bulbs G9

< > Rows 1 - 4 of 4

Document Reference - new record

Document Reference

Item Reference: Light Bulbs G9

Document Code: []

Document Reference: []

Document Status: []

Document Part Reference: []

Document Reason: []

Save (Ctrl + s)

CDS77005: Document Reason must be entered for document code starting with a 'Y'

Error

CDS77005

Corresponding Field

Item level: 'Document Reason'

Description of error

If you enter a 'Document Code' that starts with Y, you must enter a 'Document Reason'.

Resolution

How to find the field:

'Document Reason' is part of the information for documents in the document reference tab. To find this, navigate to the 'Declaration Goods' tab at the bottom of the consignment page, and click on the relevant item. This will be the item whose goods description matches the one in the error code. Please see [here](#) for more details on understanding error codes.

Once you have selected the right item, navigate to the 'Document Reference' tab at the bottom of the item page, where you can view your documents. Click on the relevant 'Document Code'.

What you need to populate with:

For any 'Document Codes' that start with 'Y', ensure you add a suitable 'Document Reason'. You can find out what reason is required by viewing the relevant guidance for your document code in Table 1 and 2 of Appendix 5A [here](#) (Table 1 for Union codes, Table 2 for National codes)

Please refer to the [Supplementary Declaration Data Guide](#) for more information on 'Document Reason', and Union/National codes

The screenshot shows the Trader Support Service interface. At the top, there is a breadcrumb trail: Home > Declarations > SUP00000000055712 >. Below this is a description of the item: LED light bulbs with G9 fitting for use in domestic and industrial light fittings. Made with LEDs, glass and nickel plated brass fittings. The main area contains a 'Document Reference' tab, which is highlighted with a red box. Below the tab is a table with columns for Document Code, Document Reference, Document Status, and Item Reference. The table contains two rows of data for Document Code C506. Below the table is a 'Document Reference - new record' form. The form has several fields: Item Reference (set to Light Bulbs G9), Document Code (empty), Document Reference (empty), Document Status (set to -- None --), Document Part Reference (empty), and Document Reason (empty, highlighted with a red box). A 'Save (Ctrl + s)' button is at the bottom right of the form.

Error Duplicate NI Statement NIIMP found on items

Error	Corresponding Field	Description of error	Resolution
Duplicate NI Statement NIIMP found on items	Item level: 'Additional Information Codes' tab and constituent fields	Duplicate NI Statement NIIMP found on items	How to find the field: To find the field 'Goods Domestic Status', please refer to the 'Supplementary Declaration' section of the consignment page. To find the 'Additional Information Codes' tab, navigate to the declaration goods tab at the bottom of the consignment page, and click on an item. Navigate to the bottom of that item's page, to see the 'Additional Information Codes' tab

Home > Declarations > SUP000000000055929

SUP000000000055929

Supplementary Declaration

Local Reference Number: SUP000000000055929
Client Job Number: DECO00000000307517

* Goods Domestic Status: NIIMP (Non-UK domestic status goods)
Status: Draft

Home > Declarations > SUP000000000055712 >

LED light bulbs with G9 fitting for use in domestic and industrial light fittings. Made with LEDs, glass and nickel plated brass fitments.

Document Reference | Item Valuation | **Additional Information** | Detail Previous Document | Additional Procedure | National Additional Codes

Duty Lines

Additional Information **New**

Additional Information Code	Additional Information Description
NIIMP	

Rows 1 - 1 of 1

What you need to populate with:

If NIIMP is in 'Goods Domestic Status', it will be auto-populated at an item level in the 'Additional Information Codes' tab. You should neither delete this, nor add NIIMP again. The same logic would apply if NIDOM was entered in 'Goods Domestic Status'

Please refer to the [Supplementary Declaration Data Guide](#) for more information on NIIMP.

Contents

Introduction

Guidance on interpreting error codes in the
TSS portal

Explanation of common errors

Glossary

Supplementary Declaration Errors Glossary (1/3)

Error	Description
CDS_R003	Field contains a non Alpha-numeric character
CDS_R003	Country of Origin is missing at the item level
CDS_R005	Item Gross Mass must be greater than or equal to Net Mass at the item level
CDS_R021	Net Mass is missing at the item level
CDS_R026	Commodity Code is missing at the item level
CDS_R027	Not all item values are declared using the same currency as Total Invoice Currency
CDS10001	Mandatory field has not been populated
CDS10020	Data field entry has an invalid value
CDS11004	The Procedure Code inputted is invalid
CDS12005	Invalid Exporter EORI
CDS12007	The authorisation(s) you have entered are not valid
CDS12024	Uniqueness Error: The value declared should be unique

Supplementary Declaration Errors Glossary (2/3)

Error	Description
CDS12056	Relation error: The values in 2 or more related fields are incompatible
CDS12057	Relation Error: The Item Invoice Currency must be the same for every item in your declaration
CDS12070	Relation Error: Given information in one data field is populated, information must not be put in another data field
CDS12073	Relation error: Data cannot be supplied at a consignment and an item level
CDS12075	Relation error: information in one data field cannot be written, given information in another data field
CDS12077	Relation error: information in one data field must be written, given information in another data field
CDS12096	Relation error: You have not declared all the relevant authorisations at an item level
CDS12098	You have selected an Incoterm® that is not compatible with the mode of transport you declared in your ENS
CDS12100	The Incoterm® requires amounts in the Header Additions/ Deductions tab which have not been added
CDS12104	The Procedure Code declared is invalid
CDS12120	You do not have all the relevant authorisations for your movement
CDS12123	Value must be greater than 0

Supplementary Declaration Errors Glossary (3/3)

Error	Description
CDS12149	Relation Error: Additional Procedure Code 000 cannot be declared with any other Additional Procedure Codes
CDS40011	A data value is missing for the relevant field
CDS40013	An invalid value has been added
CDS40045	A document in the Document References tab for an item is missing
CDS40066	The restrictions for your Commodity Code have not been fulfilled
CDS71200	Documents with identical document references are not permitted
CDS77002	Document Status must be provided for declared Document Code
CDS77005	Document Reason must be entered for document code starting with a 'Y'
Duplicate NI Statement NIIMP found on items	You should not input NIIMP in the 'Additional Information Codes' tab