

# Weekly bulletin

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HM Revenue  
& Customs



# Trader Support Service (TSS)

## Weekly bulletin: 8 key updates to support you

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### TSS in numbers

**40,546**

The number of businesses now registered on TSS, with approximately 15,500 signing up since 1 January.

**284,000**

The total number of reported goods movements created by TSS since 1 January, involving over 962,000 consignments.

**61,700**

The total number of inbound calls to TSS since 1 January, with over 139,000 outbound calls to support traders.



## Transit: three new Authorised Consignee Locations (ACL)

To make it easier for traders moving goods from GB to NI via Ireland using the Transit procedure, three new ACLs in NI are now available to use for TSS users only.

ACLs allow you to release your goods from the Transit procedure elsewhere from the Offices of Destination in Belfast and Warrenpoint.

The full list of available ACLs in NI is:

- Armagh
- Ballymena
- Enniskillen
- Newry
- Portadown

The TSS Transit Service saves you time by minimising the declaration requirements and reducing the customs processes associated with moving goods via Ireland into NI.

This [guide](#) provides an overview of the customs processes required to move goods under Transit from GB to NI via IE and how TSS supports you using this route.

## Planned Customs Declaration Service (CDS) downtime

HMRC is making changes to the Customs Declaration Service (CDS) this weekend. As a result, from **9:30pm on 7th August until 3:30am on 8th August** you will not be able to make a payment or submit a declaration.

If you plan to move goods during or immediately after this period, then you are advised to complete the declaration process well in advance of the 9:30pm deadline to ensure the movement of your goods runs smoothly.

This will not impact any declarations already completed through TSS or CDS.



## Full frontier declarations (FFD) for Returned Goods Relief (RGR)

In most cases, you should continue to use the simplified journey (simplified frontier and supplementary declarations). However, in cases where a full frontier declaration (FFD) is required, TSS can also support your business.

Currently, TSS supports FFD submissions that are completed before goods move, along with any associated payments required. This primarily enables movements for which you want to claim Returned Goods Relief (RGR).

You can claim RGR on duty payable for goods that were previously exported from Northern Ireland if certain conditions are met. This may be beneficial if the goods are subject to duty and you cannot claim relief under the UK Trader Scheme, under preference, or through a customs duty waiver.

For example, if you exported an item that was in free circulation in NI to a customer outside of NI and have been asked to facilitate a customer return, you may be eligible to claim duty relief through this procedure – if you have acceptable evidence of the original export and fulfil certain conditions.

These conditions are based on the procedure code and additional procedure code you intend to declare. The goods must also be re-imported in an unaltered state, typically within a period of three years from the export. You can review the guidance available on gov.uk for more information under these links: [procedure code](#) and [additional procedure code](#)

For more information on how to use TSS for completing FFDs, watch [these videos](#) or view the [data guide](#) or [user guide](#) on the TSS education website (NICTA).

## Coming soon – support for arrived full frontier declarations (FFD)

In addition to supporting FFDs made in advance of the movement of goods, TSS will soon also assist the submission of FFDs for movements of goods already in location in Northern



Ireland – known as ‘arrived FFDs’. The support will be primarily for air journeys and diversion entries for the discharge of special procedures.

Arrived FFDs will enable you to submit declarations through TSS using additional procedures, including inward processing and customs warehousing. Government guidance on these procedures, as well as the eligibility criteria for them, can be found [here](#).

If you move goods into NI by air, via inventory-linked ports, then you will also be able to submit FFDs to release your goods – see below for more information.

An ENS declaration is still required for all FFDs and you should ensure your haulier or carrier is informed of the requirement to submit this on your behalf. The ENS must be completed separately.

### **Support for movements via inventory-linked port (ILP) by air on FFD**

You will soon be able to clear airfreight arriving at inventory-linked ports (ILP) in Northern Ireland using the TSS service on full frontier declarations.

ILPs are those ports and airports that have customs control systems linked to HMRC systems, allowing for the quick electronic clearance of goods on arrival. When goods arrive at an ILP, they are moved into a temporary storage facility (TSF), such as a warehouse or transit shed, and an inventory record is created.

Traders who wish to move goods through an ILP should nominate an agent. You will need to co-ordinate with this agent regarding the procedures for ensuring the inventory is nominated to the TSS badge code and for collecting the inventory. You will also need to make sure you are familiar with how to complete an arrived FFD using TSS in preparation for this.

Details of how to complete an arrived FFD, the references you need (such as the ‘Inventory Consignment Reference’ or ‘ICR’), how to obtain them and where to input them on your TSS declaration will be published shortly on the NICTA website.



## TSS upload API – additional options available to traders

The TSS upload API allows you to automate the process of creating and submitting ENS Safety and Security, simplified frontier and supplementary declarations.

Businesses that need to create larger volumes of declarations at any given time use the TSS upload API to ensure they can complete these declarations in a compliant and cost-effective way. If you are an importer with many supplementary declarations waiting to be closed, then the TSS upload API could help you get these closed faster and more reliably.

At the end of July, TSS updated the specification of the API to allow traders to automatically complete multiple supplementary declarations for the same journey. With the option to associate information from the simplified frontier declaration with multiple supplementary declarations, you will be able to process consignments with more than 99 goods items more easily.

Please refer to the [API functional guide](#) to get started and use the [API reference guide](#) to assist your API implementation. If you would like any further help using the API, please raise an enquiry on the [TSS portal](#) and mention API in the subject line.

## New TSS webinar - customs special procedures

Do you know if customs special procedures like Returned Goods Relief (RGR) or inward processing (IP) could help your business suspend its duty liability?

Later this month, TSS will for the first time allow you to make declarations under customs special procedures, enabling you to suspend duty when moving goods between GB and NI.

If you would like to know more about how your businesses could use either RGR or IP, please listen to this [recorded webinar](#).



The webinar covers:

- requirements for using RGR or IP
- their benefits
- commercial considerations
- how to become authorised to use them

## Upcoming webinar: 'Tariffs on goods entering NI – what are my options?'

Coming soon, TSS will host a webinar guiding you through the options you have for the tariffs that may apply to your goods movement from GB to NI and the decisions you need to make.

The webinar will cover:

- Identifying if goods are 'at risk' of entering the EU and are liable to tariffs
- If preferential tariffs apply to your goods under the EU-UK Trade and Cooperation Agreement
- Determining applicable duties for your goods under the EU Common External Tariff
- How to become authorised under the UK Trader Scheme to show your goods are not 'at risk'
- How to claim a waiver to cover the cost of duties if your goods are deemed 'at risk'

The webinar will walk you through how to apply the tariff decisions you make when submitting either your full frontier or supplementary declaration.

To find out more please join our upcoming webinar on Wednesday 18 August at 10am to 12pm. You can register to the webinar [here](#).



## Survey Reminder:

As a registered user of the Trader Support Service, you will have received a separate e-mail this week asking for your input on the service provided to your business.

Please click on the link below to answer a very short multiple-choice survey, which should take no more than 2-3 minutes to complete.

[Complete survey](#)

Alternatively, the survey can also be accessed by pasting the following address into your web browser: [https://www.surveys.online/jfe/form/SV\\_cHCOeBsnofcezDE](https://www.surveys.online/jfe/form/SV_cHCOeBsnofcezDE)