

Weekly bulletin

40th Edition

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HM Revenue
& Customs



Trader Support Service (TSS)

Weekly bulletin: 5 key updates to support you

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TSS in numbers

40,723

The number of businesses now registered on TSS, with over 15,700 signing up since 1 January.

293,000

The total number of reported goods movements created by TSS since 1 January, involving over 997,000 consignments.

62,600

The total number of inbound calls to TSS since 1 January, with over 143,300 outbound calls to support traders.

Applying for a Repayment under the UK Trader Scheme

If you did not declare your goods not ‘at risk’ and this was a mistake, you may be able to [apply for a repayment](#). If you apply for a repayment, you must provide proof you’re



[authorised under the UK Trader Scheme](#). This proof should be the letter or the email you received confirming your authorisation.

New additional methods of payment for full frontier declarations (FFD)

TSS will shortly be introducing additional methods for completing payments associated with full frontier declarations (FFD).

The following two methods of payment will be available for payments of customs duty, import VAT and/or excise duty, in addition to using your own Duty Deferment Account (DDA) for FFD, should you wish to use them:

- immediate payments using your CDS (Customs Declaration Service) cash account – accessible through your CDS Dashboard
- immediate payment by making an electronic credit transfer

Detailed guidance on the process for payments will be available in the trader guides for FFDs and methods of payment which will shortly be published on NICTA.

TSS recommends you take the following steps to prepare (you may consider either, or both):

- apply for your own DDA as per previous guidance posted on NICTA (refer to the [TSS Payment Guide](#))
- ensure you have registered in CDS and have a CDS cash account allocated as part of the process – review this [gov.uk guidance](#) for more details about CDS cash accounts

The ‘immediate payment by making an electronic transfer’ method of payment will not require any advance preparation, provided your business already has a bank account for making payments online.



EU delays need for GB traders exporting animal products to obtain health certificates

The EU has voted to delay when traders must start to use the new Export Health Certificates (EHCs) for imports into the trading bloc – a measure that was intended to start from 21 August 2021.

The delay applies to GB traders moving, amongst other goods, products of animal origin to the EU and to Northern Ireland.

The EU voted to delay the requirement for new Animal Health Regulation (AHR) EHCs, which must be signed by a vet, until 15 January 2022.

EHCs are needed for the following goods entering the EU:

- all products of animal origin
- live animals
- germinal products (animal semen, embryos or egg cells)
- composite products

The EU's proposal will mean that current EHCs signed before 15 January 2022 can be used until 15 March 2022 for goods on route to the EU.

Changes to the rules for the certification of composite products, which took effect in April 2021, continue to apply.

Reminder: TSS webinar - customs special procedures

Do you know if Returned Goods Relief (RGR) or customs special procedures like inward processing (IP) could help your business suspend its duty liability?



Later this month, TSS will for the first time allow you to make declarations under customs special procedures, enabling you to suspend duty when moving goods between GB and NI.

If you would like to know more about how your businesses could use either RGR or IP, please listen to this [recorded webinar](#).

The webinar covers:

- requirements for using RGR or IP
- their benefits
- commercial considerations
- how to become authorised to use IP

Upcoming webinar: 'Tariffs on goods entering NI – what are my options?'

Coming soon, TSS will host a webinar guiding you through the options you have for the tariffs that may apply to your goods movement from GB to NI and the decisions you need to make.

The webinar will cover:

- Identifying if goods are 'at risk' of entering the EU and are liable to tariffs
- If preferential tariffs apply to your goods under the EU-UK Trade and Cooperation Agreement
- Determining applicable duties for your goods under the EU Common External Tariff
- How to become authorised under the UK Trader Scheme to show your goods are not 'at risk'
- How to claim a waiver to cover the cost of duties if your goods are deemed 'at risk'

The webinar will walk you through how to apply the tariff decisions you make when submitting either your full frontier or supplementary declaration.

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To find out more please join our upcoming webinar on Wednesday 18 August at 10am to 12pm. You can register to the webinar [here](#).

TSS Contact Centre hours of operation:

07:30 – 22:30, 7 days a week

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