

Weekly bulletin

43rd Edition

Date: 7/9/2021



HM Revenue
& Customs



Trader Support Service (TSS)

Weekly bulletin: 4 key updates to support you

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TSS in numbers

41,190

The number of businesses now registered on TSS, with over 16,200 signing up since 1 January

319,411

The total number of reported goods movements created by TSS since 1 January, involving over 1,093,320 consignments

65,122

The total number of inbound calls to TSS since 1 January, with over 157,719 outbound calls to support traders



Reminder of enhancements to TSS features

TSS has been upgraded with new and enhanced features, improving the service and expanding the options available to traders.

This includes providing a greater range of options for traders using TSS to submit full frontier declarations (FFD). It is now possible to submit an FFD for goods that are already in Northern Ireland, opening new routes and customs procedures in TSS.

Updates include:

- **Enabling inventory-linking**
 - TSS now supports movements by air into inventory-linked ports (ILPs) from countries outside the UK (as well as from GB locations)
 - All ILP movements will require the use of FFDs

- **Supporting further customs procedures**
 - TSS now allows declarations for an expanded list of procedures and special procedures, including customs and excise warehousing, inward processing, and temporary admissions
 - It also provides more options for traders applying to use Returned Goods Relief

- **New payments options**
 - It is now possible to pay security deposits, if required, for FFD movements, for example, if bringing goods into Northern Ireland under the Temporary Admissions procedure. This can be done using either:
 - your own duty deferment account (DDA) or,
 - the CDS cash account
 - Rather than by using your personal or corporate credit card, it is also now possible to pay duties using:
 - electronic credit transfer or
 - immediate payment by cash account



It is possible to set your preference for payments within your registration information on the TSS portal.

Upcoming webinars on special procedures

Did you know you could use a customs special procedure or relief to remove, reduce or suspend your import duty liability?

This summer, TSS enhanced its support to enable you to submit full frontier declarations (FFD) for goods moving under customs special procedures. TSS will be running two webinars on the morning of **Monday 20 September** to help you learn how to avail of this new support.

The first 90-minute webinar at 9am will cover Returned Goods Relief (RGR), Temporary Admission (TA) and Onward Supply Relief. You can register for this webinar [here](#).

The second webinar is at 11:30am and will cover Inward & Outward Processing (IP/OP) and moving your goods into or out of a customs or excise warehouse. You can register for this webinar [here](#).

For more information about the special procedures we are covering in the webinars, view our [Jargon Buster](#) on the NI Customs and Trade Academy website. For more information about submitting FFDs using TSS, review this [guide](#).

HMRC are engaging with traders about their services

HMRC is constantly reviewing their services and adapting to meet the needs of their customers. They are asking for your help to do this and would especially like to hear from sole traders or businesses with less than 50 employees that are based in:

- Northern Ireland and import from Great Britain or another non-EU country
- Northern Ireland and export to a non-EU country other than Great Britain
- Great Britain or another non-EU country, and export to Northern Ireland



If you would be willing to help, please provide your details [here](#)

Follow us on social media for updates on new features



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TSS Contact Centre hours of operation:

07:30 – 22:30, 7 days a week

Tel: 0800 060 8888