

Weekly bulletin

50th edition

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HM Revenue
& Customs



Trader Support Service (TSS)

Weekly bulletin: The latest guidance and updates for traders

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TSS in numbers

42,372

The number of businesses now registered on TSS, with over 17,383 signing up since 1 January.

385,278

The total number of reported goods movements created by TSS since 1 January, involving over 1,337,608 consignments.

72,493

The total number of inbound calls to TSS since 1 January, with over 200,654 outbound calls to support traders.



Moving goods from Great Britain to Northern Ireland only? – Apply to the UK Trader scheme for goods not ‘at risk’ of moving to the EU

If you are not already authorised for the UK Trader Scheme (UKTS), you should consider applying. Authorisation for the UK Trader scheme allows you to declare your goods not ‘at risk’ of entering the EU and to not pay EU import duty.

To review the eligibility criteria, and to make an application, [visit the UK Trader Scheme page on gov.uk](#). It’s recommended that you allow enough time for the application process and apply at least a month before you intend to move your goods.

Some key points are:

- You are moving goods from Great Britain to Northern Ireland, your goods are for sale to or use by end consumers located in the United Kingdom
- You can demonstrate that your goods are:
 - Are ‘not at risk’ of moving to the EU by being able to show records, systems, controls and evidence of your GB to NI movements not at risk
 - Are for sale to, or provided for final use by, end consumers located in the UK
- You meet the [qualification criteria](#) for the scheme

For a full list of requirements for processing and how to apply [click here](#) – always refer to gov.uk guidance.

Guidance on common error codes for ENS, SFD & SDI declarations

To find out information about common error codes and how to resolve them, please refer to the relevant guides:

- [Guidance for common errors on entry summary and simplified frontier declarations](#)
- [Guidance for common errors on supplementary declarations](#)

These guides will help you to:

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- Understand how to interpret the text of an error message in the TSS portal
- Understand the meaning of some of the most common error messages and how to resolve them

Further information and an extended list of error codes can be found [here](#).

Make sure your declarations for goods movements between the rest of the world (RoW) and NI are successfully submitted on the Customs Declaration Service (CDS) from 31 October 2021

CDS will replace CHIEF from 31 October 2021 for import customs declarations for goods coming into NI from countries other than GB and the EU – i.e. the Rest of the World (RoW).

From 1 November these movements must be declared on the CDS, the UK's future single customs platform.

To assist businesses that do not currently have access to CDS by other means, TSS will offer more assistance for ROW goods arriving into NI. Please contact us on 0800 060 8888 and one of our customs agents will help you through the process.

You've asked, we've listened – new facilities on NICTA

You may have seen that the website for the NI Customs and Trade Academy (NICTA) has been updated with a new look and feel.

NICTA now allows you to access the guidance you require for completing declarations for your goods movements more easily. Updates include:

- A new menu structure which includes all guides on how to use TSS in a single area broken down by declaration type



- A new 'seasonal updates' section to help you plan your goods movements when major annual events are due to take place
- An improved search facility so that you can find the help you need more easily

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TSS Contact Centre hours of operation:

07:30 – 22:30, 7 days a week

Tel: 0800 060 8888