

# Weekly bulletin

52<sup>nd</sup> edition

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HM Revenue  
& Customs



## Trader Support Service (TSS)

### Weekly bulletin: The latest guidance and updates for traders

#### Contents

- Coming soon: agents and intermediaries will be able to use their own methods of payment
- Thank you to API users for transitioning to APIv2 in recent months

#### TSS in numbers

##### **42,710**

The number of businesses now registered on TSS, with over 17,721 signing up since 1 January.

##### **402,679**

The total number of reported goods movements created by TSS since 1 January, involving over 1,401,350 consignments.

##### **74,885**

The total number of inbound calls to TSS since 1 January, with over 213,516 outbound calls to support traders.

#### **Coming soon: agents and intermediaries will be able to use their own methods of payment:**

Customs agents (also referred to as agents and intermediaries) will soon be able to use their own methods of payment (MoPs) when paying duty and other charges arising from the



declarations that they submit in TSS on their traders' behalf for goods moving into Northern Ireland (NI)

These methods of payment (MoP) include:

- Their own Duty Deferment Account (DDA)
- CDS Cash Account
- Bank account (to make immediate payment by electronic credit transfer)

To use this, customs agents must first ensure that:

- their DDAs are authorised for making duty payments for goods movements into NI
- they are supported by a Customs Comprehensive Guarantee (CCG)
- they have correctly completed the related data fields on their TSS company profile as described in [this guide on supplementary declarations for traders](#) and the [handbook for customs agents and intermediaries](#) on NICTA
- they must follow the instructions (the same as for traders) when activating their MOPs on the TSS portal
- whilst also granting standing authority to TSS to use their DDA and CDS Cash accounts in CDS via their CDS Financial Dashboard

## Thank you to API users for transitioning to API v2 in recent months

The API version 1 has now been withdrawn and is no longer available to use. We would like to thank all traders who have made the transition to API v2 for their efforts.

Our traders are now using TSS API v2 to move hundreds of consignments per day. Using the API, you can create consignment declarations **and** read ENS and SFD movement reference numbers (MRNs) for those consignments.

## Save time and automate more:

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[www.tradersupportservice.co.uk](http://www.tradersupportservice.co.uk)

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Did you know that having read ENS and SFD MRNs from the TSS API v2, some users are using the GVMS API to automate the generation of their GVMS Goods Movement References (GMR)?

**Benefit:** The declaration and movement process for consignments is fully automated without the need for any manual intervention, reducing both the effort required and ensuring all MRNs are added to their consignment numbers in the GMR as is required for it to be compliant.

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### TSS Contact Centre hours of operation:

07:30 – 22:30, 7 days a week

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