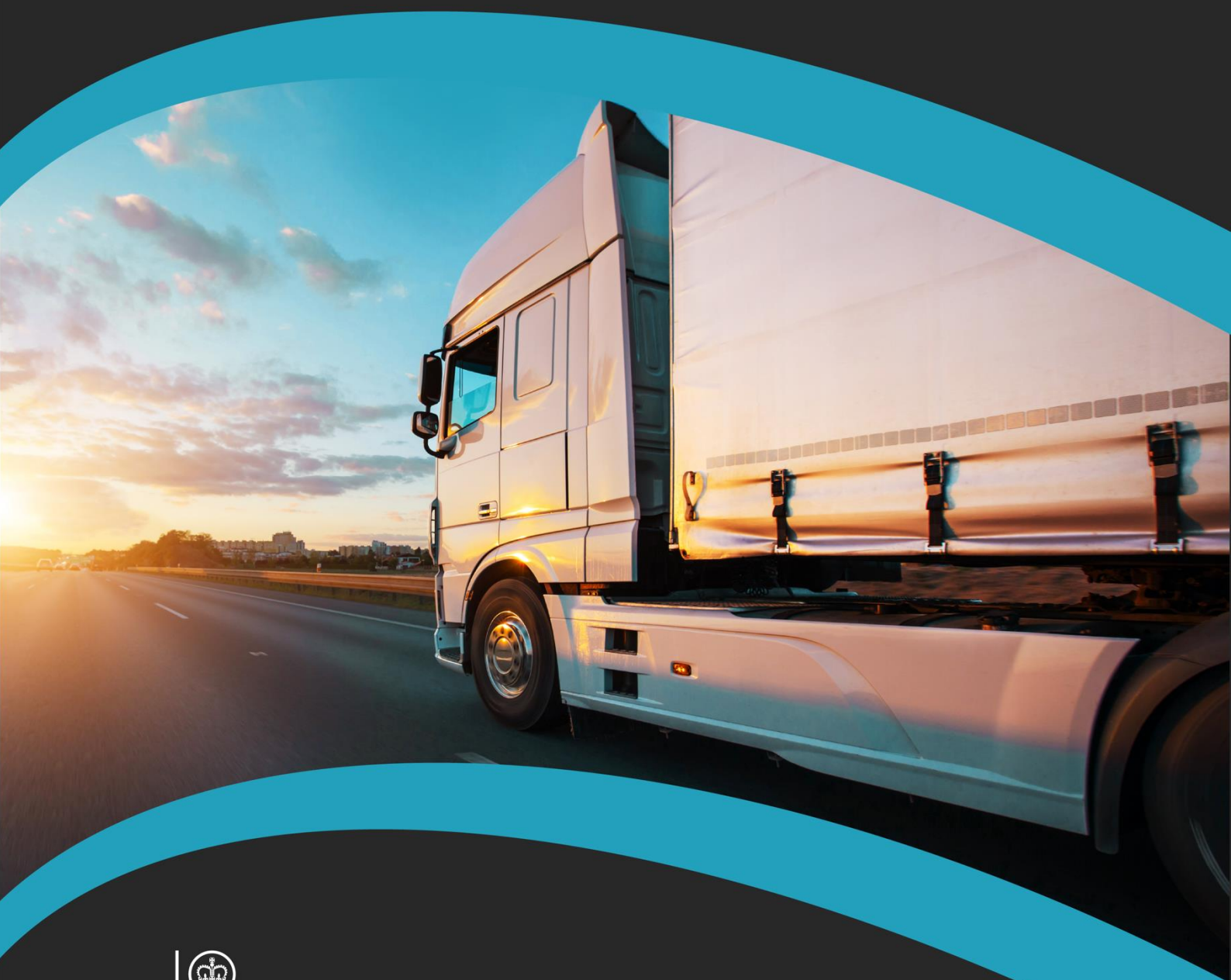


Weekly bulletin

53rd edition

Date: 16/11/2021



HM Revenue
& Customs



Trader Support Service (TSS)

Weekly bulletin: The latest guidance and updates for traders

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TSS in numbers

42,858

The number of businesses now registered on TSS, with over 17,869 signing up since 1 January.

411,665

The total number of reported goods movements created by TSS since 1 January, involving over 1,434,498 consignments.

76,168

The total number of inbound calls to TSS since 1 January, with over 221,409 outbound calls to support traders.



TSS outage – advance notice

There will be changes made to the systems on 27 November. As a result, you will not be able to submit declarations during the following period:

- Between 21:30 on 27 November 2021 and 03:30 on 28 November 2021

For any issues, please call the contact centre on 0800 060 8888

Agents and intermediaries using APIv2

If you are an agent, intermediary or a haulier, you can now use the new 'Act as' facility in the TSS API to close supplementary declarations on behalf of your traders.

One of the intermediaries already using the recently updated TSS API service called this new feature a "game changer".

Since late October, the following new features have also been available on the updated TSS API service:

- Ability to produce a list of supplementary declarations irrespective of status
- Ability to reconcile supplementary declaration reference numbers with simplified frontier declarations and entry declaration numbers
- Ability to read goods movement information from the supplementary declaration

If you are an agent or intermediary and want to use the API to assist traders, please get in touch by calling our contact centre on 0800 060 8888.

New feature: ability to submit a simplified frontier declaration without generating a supplementary declaration



TSS will soon allow traders to submit a simplified frontier declaration (SFD) without needing to generate a supplementary declaration (SDI) at the same time, but only in certain scenarios.

These scenarios are:

- When traders use their own customs freight simplified procedures (CFSP) authorisation
- When traders are using their own CFSP and are moving goods using the customs special procedure 'Customs Warehousing' and using the procedure code '71xx'

The benefits to traders are:

- A reduction in workload where supplementary declaration processing is not required
- The expanded support that the TSS system will provide for these processes

To make use of this new feature, traders should add their own CFSP authorisation number to their company profile in TSS.

More guidance will be available via the [NI Customs Trade Academy \(NICTA\)](#) website in the coming weeks.

Add your UK Trader Scheme authorisation number to your TSS Profile

In the [50th edition of our bulletin](#) we looked at the benefits of being authorised for the UK Trader Scheme (UKTS) and how to apply.

To be authorised to use the codes for not 'at risk' goods movements it's important to have your UKTS authorisation number recorded in your TSS profile.

Adding your UKTS authorisation number to your TSS profile is easy:

www.tradersupportservice.co.uk

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- When you receive your UKTS authorisation letter you will be given a UKTS authorisation number
- It is important to make sure that this number is updated in your company profile in the TSS portal
- You can find guidance on adding your UKTS authorisation number to your TSS account in our [registration guide](#)

If you have not yet applied for the UKTS, **remember that applications can take up to four weeks to be processed**, so make sure you apply early to ensure you are able to benefit from the scheme.

For more information on the UK Trader Scheme including eligibility criteria and how to apply please review this [gov.uk guidance](#).

TSS in action: goods from rest of world (RoW) now entering NI using TSS

TSS is now supporting goods movements from the RoW (excluding EU) into NI via inventory linked ports (ILP) into NI. The declarations submitted on TSS for these movements feed through to the government's Customs Declaration Service (CDS) now that the CHIEF (Customs Handling of Import and Export Freight) system is [planned for closure](#).

TSS has successfully processed several ILP air shipments from large pharmaceutical traders bringing in drugs for general use as well as development drugs for clinical trials. There are further shipments via air on the way which will also be processed and released using TSS.

TSS has already seen a much greater use of its new maritime ILP functionality, with six large shipments having been processed and cleared through NI ILPs and another four shipments being finalised for clearance. Furthermore, there are around 50 other shipments in progress from over 10 different international traders that will be processed through TSS.



It's important to remember that RoW shipments need to be cleared through CDS to remain compliant, either using TSS or direct with CDS. You should not try to continue using the CHIEF system for these movements.

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TSS Contact Centre hours of operation:

07:30 – 22:30, 7 days a week

Tel: 0800 060 8888