

# Weekly bulletin

55<sup>th</sup> edition

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HM Revenue  
& Customs



## Trader Support Service (TSS)

### Weekly bulletin: The latest guidance and updates for traders

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#### TSS in numbers

**43,135**

The number of businesses now registered on TSS, with over 18,146 signing up since 1 January.

**429,335**

The total number of reported goods movements created by TSS since 1 January, involving over 1,499,912 consignments.

**78,462**

The total number of inbound calls to TSS since 1 January, with over 233,607 outbound calls to support traders



## TSS in action: experienced customs consultant uses TSS to ensure clients' goods movements go smoothly

Mark Fluke is an independent customs consultant based in Northern Ireland with over 20 years' industry experience. He works on behalf of multiple traders, managing their declarations and goods movements from GB to NI using TSS.

On TSS he uses an 'intermediary' profile – a recently introduced profile type in the portal. As an intermediary on the portal, he has ensured that his clients' goods movements have occurred without delays and has submitted both simplified and the full frontier declarations on their behalf.

Mark has described what TSS has achieved in the last year as "nothing short of amazing". If, like Mark, you want to set up your agent or intermediary in TSS to manage your declarations on your behalf, review our [Agents and Intermediaries guide](#).

## Apply to the UK Trader scheme for goods not 'at risk' of moving to the EU

If you are moving goods from Great Britain to Northern Ireland and those goods are to remain in Northern Ireland, you should declare your goods not 'at risk' of moving into the EU to avoid becoming subject to EU import duty. To do this you will need to become authorised under the UK Trader Scheme (UKTS).

Applications can take a few weeks so you should therefore read through the guidance below and we recommend that you plan ahead to submit your application in good time.

To review the eligibility criteria, and to make an application, [visit the UK Trader Scheme page on gov.uk](#). It's recommended that you allow enough time for the application process and apply at least a month before you intend to move your goods.

Some key points are:

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[www.tradersupportservice.co.uk](http://www.tradersupportservice.co.uk)

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- You should be moving goods from GB to NI, with your goods for sale to, or for final use by end consumers located in the UK
- You will need to demonstrate that your goods are:
  - Not 'at risk' of moving to the EU by being able to show records, systems, controls and evidence of your GB to NI movements
  - For sale to, or provided for final use by, end consumers located in the UK
- You meet the [qualification criteria](#) for the scheme

For further information about how to apply click [here](#).

## Apply for and use your own Duty Deferment Account (DDA)

Using your own DDA account allows you to delay paying most customs or tax charges when you import goods or release goods from an excise warehouse.

Traders and agents and intermediaries can apply for a DDA. As an agent or intermediary, submitting customs declarations on behalf of your trader, you may use either your own DDA, or your trader's.

To apply for a new NI DDA, please provide all required information and allow 30 days for your application to be processed (and longer if a Customs Comprehensive Guarantee (CCG) is needed). More information about how to apply can be found [here](#).

Once your application has been successful, you can add your DDA number in to your TSS profile (see this [guidance](#)) or use it [directly in CDS](#).

## Virtual prepaid cards

Virtual prepaid cards were identified as the payment solution for traders that do not have a debit or credit card.



Virtual prepaid cards are electronically produced and delivered. Once you have one, you can use it to make a one-off payment or for ongoing transactions.

Before you pay with the card, you must add funds to it. Once funded, the cards work much the same as a debit or credit card: you enter the 16-digit card number, its security code (CVV) and expiry date to make a payment.

HMRC/TSS cannot recommend a virtual card provider, however, a web-search of “virtual pre-paid cards” will show providers

## Together we can improve HMRC services

HMRC want to improve the HMRC services you use but can only do this with your help. We would especially like to chat with sole traders or businesses with less than 50 employees that are based in:

- Northern Ireland and import from Great Britain or another non-EU country
- Northern Ireland and export to a non-EU country other than Great Britain
- Great Britain or another non-EU country, and export to Northern Ireland

Please provide your details [here](#) if you'd like to support.

## Follow us on social media for updates on new features



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## TSS Contact Centre hours of operation:

07:30 – 22:30, 7 days a week

Tel: 0800 060 8888

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