

Guidance on resolution to common error codes for Supplementary and Full Frontier Declarations

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Common Errors (1/4)

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CDS R027	All item values must be declared using the same currency as Total Invoice Currency
<u>CDS10001</u>	Obligation error: mandatory data element has not been provided
<u>CDS10020</u>	Data field entry has invalid value
<u>CDS11004</u>	The Procedure Code and previous Procedure Code inputted is invalid
<u>CDS12005</u>	Invalid Exporter EORI
<u>CDS12007</u>	The authorisation(s) you have entered are not valid
Trader	



Introduction

This document will help you to...

- Understand how to interpret the text of an error message in the TSS Portal
- Understand the meaning of some of the most common error messages seen in Supplementary Declarations and Full Frontier Declarations
- Understand how to resolve some of the most common errors (see the summary of error codes on the next slide)

This document **does not** contain a comprehensive list of how to resolve every error you may encounter on the TSS Portal.

For further information on any data field that an error pertains to, please refer to the <u>Data guide: TSS</u> <u>declaration data requirements</u>.



Common Errors (2/4)			
Error	Description		
<u>CDS12024</u>	Uniqueness error: the value declared should be unique		
CDS12056	Relation error: the values in two or more related fields are incompatible		
CDS12057	The item invoice currency must be the same for every item in your declaration		
<u>CDS12070</u>	Relation error: given information in one data field is populated, information must not be put in another data field		
<u>CDS12073</u>	Relation error: data cannot be supplied at a consignment and an item level		
<u>CDS12075</u>	Relation error: information in one data field cannot be written, given information in another data field		
<u>CDS12077</u>	Relation error: information in one data field must be written, given information in another data field		



Common	Errors	(3/4)
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Error	\triangleright	Description	
<u>CDS12096</u>		Relation error: not declared all the relevant authorisations at an item level	
<u>CDS12098</u>		INCOTERM [™] selected that is not compatible with the entered mode of transport declared in an Entry Summary Declaration	
<u>CDS12100</u>		The Incoterm [®] requires amounts in the Header Additions / Deductions tab which have not been added	
<u>CDS12104</u>		The Procedure Code declared is invalid	
<u>CDS12120</u>		You do not have all the relevant authorisations for your movement	
<u>CDS12123</u>		Value must be greater than 0	
<u>CDS12149</u>		Relation error means that information in one data field cannot be written, given information in another data field. In this case, it means that using Additional Procedure Code '000' means you cannot use another Additional Procedure Code	
<u>CDS40011</u>		A data value is missing for the relevant field	2
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Common Errors (4/4)			
Error	Description		
CDS40013	An invalid value has been added, e.g. an invalid Commodity Code		
<u>CDS40045</u>	A document is missing for an item in the Document References tab		
CDS40066	The Commodity Code cannot be declared for your items due to restrictions in the use of the Commodity Code		
<u>CDS77002</u>	Obligation error: Document Status Code must be provided for the declared Document Code		
CDS77005	Document Reason must be entered for document code that starts with a 'Y'		
CDS71200	Documents with identical Document References are not permitted		
Duplicate NI Statement NIIMP	You should not input NIIMP in the Additional Information Codes tab		
<u>CDS10020</u>	Data element contains invalid value > Valuation Method		
Trader Support Service	HM Revenue & Customs		



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How do I interpret an error code beginning with CDS in the TSS Portal?

A sample error code message for CDS40045 is presented here for reference





1 Breaking down a CDS error message – error code reference number

Error Code Reference Number:

ValidationCode: CDS40045;CodeDescription: Missing document;PointerNames: Declaration->GoodsShipment->GovernmentAgencyGoodsItem(1)->AdditionalDocument;FriendlyName: Doc Code Statement

ValidationCode: CDS40045;

This provides the reference number for the specific error.

It can be used to look up additional guidance on the error and what action is required to fix it.

https://www.gov.uk/government/publications/customs-declaration-service-error-codes



2 Breaking down a CDS error message – description of the error

Description of the error

ValidationCode: CDS40045; CodeDescription: Missing document; PointerNames: Declaration->GoodsShipment->GovernmentAgencyGoodsItem(1)->AdditionalDocument; FriendlyName: Doc Code Statement

CodeDescription: Missing document;

The description gives you an overview of what is wrong, in this case a document that is required to declare the goods is missing.

This part of the error code will give you an initial idea of what is wrong.



3 Breaking down a CDS error message – location of the error

Location of the error

ValidationCode: CDS40045;CodeDescription: Missing document;PointerNames: Declaration->GoodsShipment->GovernmentAgencyGoodsItem(1)-> AdditionalDocument;FriendlyName: Doc Code Statement

PointerNames: Declaration->GoodsShipment->

Where the error code shows only Declaration->GoodsShipment-> this means the error is with a consignment (header) level data element.

PointerNames: Declaration->GoodsShipment->GovernmentAgencyGoodsItem(1)

Where Declaration->GoodsShipment-> is followed by GovernmentAgencyGoodsItem(xx) this means the error is with a specific item on the declaration. The number in brackets, in this example (1) indicates the goods item with the error, in this case item number 1.

Multiple instances of the same error may be received for each goods item that contains the error.



Breaking down a CDS error message – identifying the problem

Identifying the problem – what type of error?

ValidationCode: CDS40045;CodeDescription: Missing document;PointerNames: Declaration->GoodsShipment->GovernmentAgencyGoodsItem(1)->AdditionalDocument;FriendlyName: Doc Code Statement

AdditionalDocument;FriendlyName: Doc Code Statement

This part of the message provides the detail on what has actually gone wrong. In this case a document code statement.

This combined with the CodeDescription: Missing document tells the user that a document code, and its associated details, are missing from the declaration.

This may be supported by additional information text or codes to expand on what is required for that missing document.



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Error CDS_R003: Country of Origin is missing at the item level

Error	Corresponding fie	eld	Description of error
CDS_R003	Item level: Country o	of Origin	Country of Origin is missing at the item level.
Home > Declarations > SU	P00000000055712 >	vith LEDs, glass and	nickel plated brass fitments.
Goods Information			
* Commodity Code		National Add	litional Code
	· · · · · · · · · · · · · · · · · · ·		
TARIC Additional Code		*Country of	Origin
CUS Code		Country of Pr	referential Origin
* Preference		NI Additional	I Information Codes
100	Y	None	
* Procedure Code		*Additional F	Procedure Code
	٣		
* Goods Description			

Resolution How to find the field To find the **Country of Origin** field, navigate to the **Declaration Goods** tab at the bottom of the consignment page, and click on the relevant item. This will be the item which matches the goods shipment / goods item reference in the error code. Once you have selected the right item, navigate to the Goods Information section. What you need to populate with Select the correct **Country of Origin** at the item level using the look-up list.

See Data guide: TSS declaration data requirements D/E 5/15



Error CDS_R027: Not all item values are declared using the same currency as Total Invoice Currency

Error	Corresponding field	Description of error
CDS_R027	Item level: Total Invoice Currency	All item values must be declared using the same currency as Tota Invoice Currency.
Home > Declarations >	SUP00000000001062	
Invoices and Goods		
Total Invoice Amount	Τα	otal Invoice Currency
Exchange Rate		INCOTERM
		- None V
Home > Declarations >	SUP00000000055712 >	, glass and nickel plated brass fitments.
*Item Gross Mass (KG)	-	Net Mass (KG)

Item Gross Mass (KG)	• Net Mass (KG)
Supplementary Units	Statistical Value
Tax Base Quantity	Tax Base Unit
* Item Invoice Amount	Item Invoice Currency

Resolution

How to find the field

The **Total Invoice Currency** field is found in the **Invoice and Goods** section located on the consignment page of the Supplementary Declaration.

To find the **Item Invoice Currency** field, navigate to the **Declaration Goods** tab at the bottom of the consignment page and click on the relevant item. This will be the item that matches the goods shipment / goods item reference in the error code. Once you have selected the right item, navigate to the **Measurement and Value** section.

What you need to populate with

Goods only need to have the same currency on every goods item when total invoice currency is completed. If this is left blank, each goods item can have a different currency.

If there are multiple items within single goods items in a different currency, e.g., you are declaring once goods item across four different invoices all in different currencies, a valuation worksheet is required, which involves declaring a worksheet in DE and keeping records showing the rates of exchanges used and calculations, etc.

See <u>Data guide: TSS declaration data requirements</u> D/E 4/14

Error CDS10001: Mandatory field has not been populated

Error	Corresponding field	Description of error	Resolution
CDS10001	Any field in the	Mandatory field has not been populated.	How to find the field
	Supplementary Declaration		The error message will point to the field that should be reviewed.
			What you need to populate with
			 Trader needs to fill in the relevant data details in the mandatory field. Please refer to the <u>Data guide: TSS declaration data requirements</u> for more information on the relevant field in the error.
			In case that doesn't work, the Trader must call/raise a case with TSS Agents to get this error resolved.
	See Data	guide: TSS declaration data	a requirements on relevant field



Error CDS10020: Data field entry has an invalid value

Error	Corresponding field	Description of error	Resolution
CDS10020	Any field in the	This error occurs when the data	How to find the field
	Supplementary Declaration	field value is empty or the code used in the declaration is either not a recognised code or is not a	The error message will point to the fields that should be reviewed.
		code permitted on the particular declaration.	What you need to populate with This will vary based on the fields. You should refer to the relevant row for each field in the Data guide , and ensure you follow the guidance correctly, taking into

account any nuances that arise from your movement (the <u>Data guide: TSS</u> <u>declaration data requirements</u> will flag how the specifics of your movement may affect the population of the field).

See Data guide: TSS declaration data requirements



Error CDS12005: Party EORI Invalid

Error	Corresponding field	Description of error	Resolution
CDS12005	Consignment (header) level:	Party EORI Invalid	How to find the field
	Exporter EORI		Navigate to the Parties section of your consignment page.
			What you need to populate with
Home > Declarations	> SUP00000000000000		The user should review the Party EORI and ensure they are inputting a valid one. Note that all valid EORIs will start with GB or XI and be followed by 12-15 numbers.
Parties *Importer EORI - EORI of th	Parties		To obtain a GB or XI EORI, please see <u>GOV.UK</u> .
Exporter EORI Exporter EORI Exporter EORI Unknown		Ri Unknown	However, if the exporter does not have a valid EORI as an exporter, traders can still go ahead and fill in the name and address, leaving the EORI field blank.

See Data guide: TSS declaration data requirements D/E 3/39



Error CDS12007: The authorisation(s) you have entered are not valid

Corresponding field Description of error Error CDS12007 Consignment (header) level: The authorisation(s) you have entered are not valid as: **Holder of Authorisation** Authorisation(s) have expired Item level: Document • The declared authorisation(s) do Reference not belong to the party on the declaration, either the importer or TSS. The authorisation(s)'s details are invalid Home > Declarations > SUP00000000000000000 Duty Lines Holder Of Authorisation Header Additions/Deductions Header Previous Document 🙆 Holder Of Authorisati No records in Holder Of Authorisation using that filte LED light bulbs with G9 fitting for use in domestic and industrial light fittings. Made with LEDs, glass and nickel

Additional Information 👔

Detail Previous Document

Additional Procedure

Resolution

How to find the field

Authorisations can be added at a consignment (header) level, or an item level.

To find authorisations at a consignment (header) level, navigate to the bottom of the consignment page and locate the Holder of Authorisation tab

To find authorisations at an item level, navigate to the **Declaration Goods** tab at the bottom of the consignment page and click on the relevant item. This will be the item that matches the goods shipment / goods item reference in the error code.

Once you have selected the right item, navigate to the **Document Reference** tab at the bottom of the item page, which will house the relevant authorisations

What you need to populate with

Ensure you do not delete any entries that are automatically populated in the **Holder of Authorisation** tab or **Document Reference** tab. If you have deleted entries, please contact TSS, who will instruct you on how to resolve this error.

You should also ensure that any authorisations that you have entered have not expired, have valid details, and belong to the importer.

See Data guide: TSS declaration data requirements D/E 3/39

HM Revenue & Customs

Item Valuation

Document Reference 🛛 🙆

Document Reference

Error CDS12024: Uniqueness error: the value declared should be unique

Error	Corresponding field	Description of error	
CDS12024	Any field in the Supplementary Declaration	Uniqueness error: the value declared should be unique.	
Home > Declarations >	SUP00000000055712 >	l plated brass fitments.	

Goods Information								
* Commodity Code					National Additional Code			
			٣					¥
TARIC Additional Code					* Country of Origin			
					United Kingdom		×	¥
CUS Code					Country of Preferential O	rigin		
								*
* Preference					NI Additional Information	Codes		
100			٣		None			*
* Procedure Code				_	* Additional Procedure Co	ode		
			Ŧ					·
Document Reference 3	Item Valuation	Additional Information 🥚		De	etail Previous Document	Additional Procedure 1		
National Additional Codes	Duty Lines							
Additional Procedure	New							

Resolution

How to find the field

The error message will point to the field that should be reviewed. Use our guidance <u>earlier</u> on how to interpret an error message to assist with this.

What you need to populate with

You must ensure you do not input a value more than once in areas that capture the same information. If you do, delete the second instance.

The Additional Procedure Code '000' should only be put if no other additional Procedure Codes apply. This means that if you input the value '000' for an Additional Procedure Code in the Goods Information section in the relevant item page, you should not then include any other additional Procedure Codes in the Additional Procedure tab at the bottom of the item page.

See Data guide: TSS declaration data requirements D/E 1/11



Error CDS12056: Relation error: the values in two or more related fields are incompatible

example, when declaring an

INCOTERM that requires an

addition or deduction that is

missing.

Error	Corresponding field	Description of error	Resolution
CDS12056	Any field in the Supplementary Declaration	Relation error means that information, mostly codes in one data field are not compatible with another data field or require certain values to occur together across fields. For	How to find the field You will receive two or more of these errors consecutively. The two fields in these errors are the ones that are incompatible. You should therefore navigate to the fields mentioned in the error.

What you need to populate with

This will vary based on the fields. You should refer to the relevant row for each field in the **Data guide**, and ensure you follow guidance correctly, taking into account any nuances that arise from your movement (the <u>Data guide: TSS</u> <u>declaration data requirements</u> will flag how the specifics of your movement may affect the population of the field).

See Data guide: TSS declaration data requirements



CDS12057: Relation error: the Item Invoice Currency must be the same for every item in your declaration

Error Corresponding field Description of error		Description of error	Resolution
CDS12057	Item level: Item Invoice	The Item Invoice Currency must	How to find the field
Currency		be the same for every item in your declaration.	To find the Item Invoice Currency field, navigate to the Declaration Goods tab at the bottom of the consignment page. Each item will be displayed here. For each item, you can find the Item Invoice Currency , by clicking on the item and then navigating to the Measurement and Value section.
Home > Declarations >	SUP0000000055712 >		
LED light bulbs with G9 fitting	for use in domestic and industrial light fittings. Made with LEDs, glass an	d nickel plated brass fitments.	What you need to populate with
Measurement and Value			Goods only need to have the same currency on every goods item when Total
* Item Gross Mass (KG)	*Net Mass	(KG)	Invoice Currency is completed. If this is left blank, each goods item can have a different currency.
Supplementary Units	Statistical V	alue	If there are multiple items within single goods items in a different currency, e.g.
Tax Base Quantity	Tax Base Ur	iit w	you are declaring once goods item across four different involces all in different currencies, a valuation worksheet is required which involves declaring a
* Item Invoice Amount	*Item Invoi	e Currency	worksheet in DE and keeping records showing the rates of exchanges used and calculations, etc.

See Data guide: TSS declaration data requirements D/E 4/14



Error CDS12070: Relation error: given information in one data field is populated, information must not be put in another data field

Error	Corresponding field	Description of error	Resolution
CDS12070	Any field in the Supplementary Declaration	Relation error means that information in one data field cannot be written, given information in another data field.	How to find the field You will receive two of these errors consecutively. The two fields in these errors are the ones that are incompatible. You should therefore navigate to the fields mentioned in the error.
			What you need to populate with

This will vary based on the fields. You should refer to the relevant row for each field in the **Data guide**, and ensure you follow the guidance correctly, taking into account any nuances that arise from your movement (the <u>Data guide: TSS</u> <u>declaration data requirements</u> will flag how the specifics of your movement may affect the population of the field).

See Data guide: TSS declaration data requirements



Error CDS12073: Relation error: data cannot be supplied at a consignment and an item level

Error	Corresponding field	Description of error	Resolution
CDS12073	Any field in the Supplementary Declaration	Some data cannot be supplied at an item and consignment (header) level. For example, you cannot enter the same previous document into both Header Previous Documents at a consignment (header) level, and Document Reference at an item level.	 How to find the field You will receive two of these errors consecutively. The two fields in these errors are the ones that you should refer to. You should therefore navigate to the fields mentioned in the error. What you need to populate with You should populate the information at a consignment (header) level if it applies to all the items in your consignment, and at item level for the relevant items, if it only applies to certain items in your consignment.

See Data guide: TSS declaration data requirements



Error CDS12075: Relation error: information in one data field cannot be written, given information in another data field

Error	Corresponding field	Description of error	Resolution
CDS12075	Any field in the Supplementary Declaration	Relation error means that information in one data field cannot be written, given information in another data field.	How to find the field You will receive two or more of these errors consecutively. The two fields in these errors are the ones that are incompatible. You should therefore navigate to the fields mentioned in the error.

What you need to populate with

This will vary based on the fields. You should refer to the relevant row for each field in the **Data guide**, and ensure you follow the guidance correctly, taking into account any nuances that arise from your movement (the <u>Data guide: TSS</u> <u>declaration data requirements</u> will flag how the specifics of your movement may affect the population of the field).

See Data guide: TSS declaration data requirements

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Error CDS12077: Relation error: information in one data field must be written, given information in another data field

Incoterm EXW (Ex Works) is used, if the freight cost is not

input it will lead to this error.

Error	Corresponding field	Description of error	Resolution
CDS12077	Any field in the Supplementary Declaration	Relation error means that information in one data field must be written, given information in another data	How to find the field You will receive two of these errors consecutively. The two fields in these errors are the ones that you should refer to. You should therefore navigate to the fields
		field. For example, if the	mentioned in the error.

What you need to populate with

One of the fields will have incorrect information. To find information on how each field is populated correctly, you should refer to the relevant row for each field in the **Data guide**, and ensure you follow the guidance correctly, taking into account any nuances that arise from your movement (the <u>Data guide: TSS</u> <u>declaration data requirements</u> will flag how the specifics of your movement may affect the population of the field).

See <u>Data guide: TSS declaration data requirements</u>



Error CDS12096: Relation error: you have not declared all the relevant authorisations at an item level

Error Corresponding field		Description of error	Resolution		
CDS12077	Item level: Document You have not declared all the		How to find the field		
	Reference	Referencerelevant Document Codes with associated authorisation	To find the Holder of Authorisation, navigate to the bottom of the consignment page and locate the Holder of Authorisation tab.		
	numbers at item level.	To find authorisations at an item level, navigate to the Declaration Goods tab at the bottor of the consignment page, click on the relevant item. This will be the item that matches the goods shipment / goods item reference in the error code.			
Home > Declarations > S Declaration Goods () He	SUP000000000000000000	or Of Authorisation Duty Lines	Once you have selected the right item, navigate to the Document Reference tab at the bottom of the item page, which will house the relevant authorisations.		
Holder Of Authorisation	New		What you need to populate with		
No records in Holder Of Auth	orisation using that filter		You must ensure you do not delete any entries that are automatically populated in the Holder of Authorisation tab or Document Reference tab. If you have done, please contact TSS, who will instruct you on how to resolve this error.		
Home > Declarations > SUP00000000055712 > LED light bulbs with G9 fitting for use in domestic and industrial light fittings. Made with LEDs, glass and nickel plated brass fitments.		el plated brass fitments.	Each type of (pre-approved) authorisation used will require a Document Code to be declared in DE 2/3 to provide the authorisation reference (approval number) and a corresponding entry in DE 3/39 to provide the EOBL number of the party who holds the		
Document Reference	Item Valuation Additional Information 1 Det	ail Previous Document Additional Procedure	authorisation.		
■ Document Reference	New		Open Appendix 5A (Union codes) in the CDS Volume 3 Tariff and search for the code as declared in DE 3/39.		

See <u>Data guide: TSS declaration data requirements</u> D/E 3/39 & D/E 2/1

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ds tab at the bottom

Error CDS12098: You have selected an INCOTERM[™] that is not compatible with your mode of transport you declared in your Entry Summary Declaration

Error	Corresponding field	Description of error	Resolution
CDS12098	Consignment (header) level: Incoterm	Combination of Means of Transport and Delivery Terms in is not allowed.	How to find the fiel To identify the Type Information section Declaration.
Home > Declarations > 1	SUP0000000055929		consignment page o
* Total Packages	Nationality of Means of T	ransport	what you need to p
1 *Type of Movement RoRo (Accompanied / Unaccompanied) Home > Declarations > S	ldentity Number of Trans	sport	To find out details o transport, please re
Invoices and Goods			
Total Invoice Amount	Total Invoice Currency		
Exchange Rate	* INCOTERM Ex works	•	

of Movement field you declared, find the Transport on the consignment page of your Supplementary

please refer to the Invoices and Goods section, on the f your Supplementary Declaration.

opulate with

which Incoterms are compatible with different modes of er to GOV.UK.

See Data guide: TSS declaration data requirements D/E 4/1



HM Revenue & Customs

Error CDS12100: The Incoterm[®] requires amounts in the Header Additions/ Deductions tab which have not been added

Error	Corresponding field	Description	oferror	Resolution
CDS12100	Consignment (header) level: Header Additions/Deductions tab and constituent fields	The Incoterm in the Header Additions/De the Incoterm freight charge	requires amounts ductions tab, e.g. ExWorks requires a	How to find the field The tab can be located by opening a Supplementary Declaration then, finding the Header Additions/Deductions tab on the consignment page.
Home > Declarations > SUP00000	0000001062			What you need to populate with
Declaration Goods Header Addit Header Additions/Deductions	tions/Deductions Header Previous Document 😢 Holder Of Authorisation 🚯 Dr	uty Total		First, identify what Incoterm you are using. For more details on Incoterms, please refer to the <u>Data guide: TSS declaration data requirements</u> .
No records in Header Additions/Deduct	0000055706 > New Consignment Addition/Deduction			Having done this, you will need to populate the Header Additions/Deductions with the relevant information. For example, for both ExWorks and Free on Board, this will include but not necessarily be limited to adding a freight charge
Fore	For guidance on completing ENS/SFD related fields, please refer to <u>this guide</u> . guidance on completing Supplementary Declaration related fields, please refer to <u>this guide</u> .		Fields that appear after clicking 'new' in the	You may need to add further additions/deductions due to the Incoterm you
Header Additions/Deductions - new reco	ord	Ø	screenshot above to add a Header	choose (e.g. may need to add insurance), and due to other details of your
Header Additions/Deductions			Addition/Deduction	novement (e.g. you may need to add royalties, neence rees).
Header Addition / Deduction Reference	Header Addition / Deduction Code			
SUP0000000055706	v None	Ŧ		
Header Addition / Deduction Value	Header Addition / Deduction Currency			
	Pounds Sterling	Ψ		

See Data guide: TSS declaration data requirements D/E 4/1 & D/E 4/9



Error CDS12104: The Procedure Code declared is invalid

ErrorCorresponding fieldCDS12104Item level: Procedure Code

Donding fieldDescription of errorel: Procedure CodeThe Procedure Code ded

The **Procedure Code** declared is invalid.

Home > Declarations > SUP00000000055712 >

LED light bulbs with G9 fitting for use in domestic and industrial light fittings. Made with LEDs, glass and nickel plated brass fitments.

Goods Information			
* Commodity Code		National Additional Code	
	•		•
TARIC Additional Code		* Country of Origin	
		United Kingdom ×	•
CUS Code		Country of Preferential Origin	
			•
* Preference		NI Additional Information Codes	
100	•	None	•
* Procedure Code		* Additional Procedure Code	
	×		*

Resolution

How to find the field

To find the **Procedure Code**, navigate to the **Declaration Goods** tab at the bottom of the consignment page, and click on the relevant item. This will be the item which matches the goods shipment / goods item reference in the error code. Please see <u>this slide</u> for more details on understanding error codes. Once you have selected the right item, navigate to the **Goods Information** section.

What you need to populate with

Ensure you input the correct **Procedure Code** for your movement (for example, you cannot use an export **Procedure Code** if you are importing goods).

Please note that you cannot use a **Procedure Code** other than '4000' and submit a declaration. If you wish to use a code other than '4000', you can populate a declaration, but cannot currently submit. TSS will notify you as other **Procedure Codes** are supported.

You can refer to <u>Appendix 1 CDS Volume 3</u> for more guidance around type of movement and correct **Procedure Code**.

See Data guide: TSS declaration data requirements D/E 1/10

Trader Support Service

Error CDS12120: You do not have all the relevant authorisations for your movement



Resolution

How to find the field

To view authorisations, navigate to the **Declaration Goods** tab at the bottom of the consignment page, and click on the relevant item. This will be the item which matches the goods shipment / goods item reference in the error code.

Once you have selected the right item, navigate to the **Document Reference** tab at the bottom of the item page, which will house the relevant authorisations.

What you need to populate with

Check you either have a row with the document code C514 or C512. If not, please contact TSS, who will instruct you on how to resolve this error. Under TSS context, C514 is to be declared when the Entry in Declarant's Records (EIDR) is being used for standard goods and C512 is to be declared when the Simplified Declaration Procedure (SDP) is being used for controlled goods.

See Data guide: TSS declaration data requirements



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Error CDS12123: Value must be greater than 0

Error	Corresponding field	Description of error	Resolution
CDS12123	Any field in the Supplementary Declaration	Data Error: Value must be greater than 0.	 How to find the field The error message will point to the field that should be reviewed. What you need to populate with A value of greater than 0 is required. The error points to the field that should be corrected.
	S	ee <u>Data guide: TSS declar</u>	ration data requirements



Error CDS12149: Relation Error: Additional Procedure Code 000 cannot be declared with any other Additional Procedure Codes

ErrorCorresponding fieldCDS12149Item level: Additional
Procedure Code

Description of error

Relation error means that information in one data field cannot be written, given information in another data field. In this case, using the Additional Procedure Code '000' means you cannot write another Additional Procedure Code.

Home > Declarations > SUP00000000055712 >

Goods Information							
Commodity Code				National Additional Code			
			¥				Ŧ
TARIC Additional Code				* Country of Origin			
				United Kingdom		×	Ŧ
CUS Code				Country of Preferential Origin			
							Ŧ
* Preference				NI Additional Information Codes			
100			*	None			Ŧ
Procedure Code				* Additional Procedure Code			
			Ŧ				-
Document Reference (4)	Item Valuation	Additional Information 🚺	De	tail Previous Document Additional F	Procedure 🕦		
-		-			-		

Resolution

How to find the field

To find the field Additional Procedure Code, navigate to the Declaration Goods tab at the bottom of the consignment page, and click on the relevant item. This will be the item that matches the goods shipment / goods item reference in the error code. Please see <u>this slide</u> for more details on understanding error codes. Once you have selected the right item, navigate to the Goods Information section.

To find the Additional Procedure tab, please navigate to the bottom of the same item page where you found the Additional Procedure Code.

What you need to populate with

Additional Procedure Code '000' should only be used if no other Additional Procedure Codes apply. This means that if you input the value '000' for an Additional Procedure Code in the Goods Information section in the relevant item page, you should not then include any other Additional Procedure Codes in the Additional Procedure tab at the bottom of the item page.

'000' may only be declared when all other **Additional Procedure Codes** available for use on a particular DE 1/10 **Procedure Code** have been checked and eliminated.

Please refer to the <u>Data guide: TSS declaration data requirements</u> for more information on Additional Procedure Codes.

See Data guide: TSS declaration data requirements

HM Revenue & Customs

Error CDS40011: A data value is missing for the relevant field

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Support Service

HM Revenue

& Customs

Error	Corresponding field	Description of error	Resolution				
CDS40011	Any field in the	A data value is missing for the	How to find the field				
	Supplementary Declaration	relevant field.	The error message will point to the field that should be reviewed.				
			What you need to populate with				
			This will vary based on the fields. You should refer to the relevant row for each field in the Data guide , and ensure you follow guidance correctly, taking into account any nuances that arise from your movement (the <u>Data guide: TSS</u> <u>declaration data requirements</u> will flag how the specifics of your movement may affect the population of the field).				
	S	ee Data guide: TSS declara	tion data requirements				
	(@)		Q				

Error CDS40013: An invalid value has been added

Corresponding field Description of error Error CDS40013 Any field in the An invalid value has been added, e.g. an invalid commodity code. Supplementary Declaration

Resolution

How to find the field

The error message will point to the field that should be reviewed.

What you need to populate with

This will vary based on the fields. You should refer to the relevant row for each field in the **Data guide**, and ensure you follow guidance correctly, taking into account any nuances that arise from your movement. Refer to the online tariff tool to find a valid Commodity Code or the relevant appendix in Volume 3 of the tariff for the codes that may be used in that field.

See Data guide: TSS declaration data requirements



Error CDS40045: A document for an item in the Document Reference tab is missing

Error	ror Corresponding field			D	Description of error				
CDS40045 Item leve Docume		m level: Fie ocument Re	el: Fields in the <mark>nt Reference</mark> tab		A document for an item in Document Reference tab i missing.				
Home > Declarations	SUP000000	0000055712 >	aht fittings. Made with LEDs, glass	and nickel plated brass fitments.					
Document Reference 🕚	Tax Bases	Item Valuation	Additional Information 1	Detail Previous Document	Additional Procedure				
National Additional Codes	Duty Lines								
Document Reference	New								
Document Code	Doc	ument Reference			Document Status				
Document Reference	- new recon	d				0			
Light Bulbs G9			Docun	ient Code			Fields that appear aft		
Document Reference			Docun	nent Status ne		•	clicking New in the screenshot above to		
Document Part Reference	e						add a new Documen Reference		
Document Reason									
					9	Gave (Ctrl + s)			

Resolution

How to find the field

To add documents to the **Document Reference** tab, navigate to the **Declaration Goods** tab at the bottom of the consignment page, click on the relevant item. This will be the item that matches the goods shipment / goods item reference in the error code. Once you have selected the right item, navigate to the **Document Reference** tab at the bottom of the item page. Click **New** so you can add the relevant information for your document.

What you need to populate with

You will need to input documents depending on what your Commodity Code is (note that separately, some **Procedure Codes / Additional Procedure Codes / Valuation Methods /** authorisations etc. also require **Document References**). Your Commodity Code will be identified in the **Additional Information** section of the error code. The characters in this section of the error code may highlight **some** of the **Document Codes** you need to add.

For more information on exactly what documents are needed, and on when/how to populate each field for the **Document Reference**, based on what your document is, please refer to guidance around <u>resolution of error code CDS12096</u>.

For further guidance specifically relating to Document Code errors please refer to the Document Code Guide

See Data guide: TSS declaration data requirements D/E 2/1

Error CDS40066: The restrictions for your Commodity Code have not been fulfilled

Error Corresponding field Description of error CDS40066 Item level: Commodity
Code The restrictions for your
Commodity Code have not been
fulfilled. Kome > Declaration > SUP00000055712 > LED light bulbs with G9 fitting for use in domestic and industrial light fittings. Made with LEDs, glass and nickel plated brass fitments. LED light bulbs with G9 fitting for use in domestic and industrial light fittings. Made with LEDs, glass and nickel plated brass fitments.

Goods Information	
* Commodity Code	National Additional Code
×	· · · · · · · · · · · · · · · · · · ·
TARIC Additional Code	* Country of Origin
	United Kingdom x v
CUS Code	Country of Preferential Origin
	· · · · · · · · · · · · · · · · · · ·
* Preference	NI Additional Information Codes
100 ×	None *
* Procedure Code	* Additional Procedure Code
· ·	· · · · · · · · · · · · · · · · · · ·

Resolution

How to find the field

To find the field, **Commodity Code** navigate to the **Declaration Goods** tab at the bottom of the consignment page, and click on the relevant item. This will be the item that matches the goods shipment / goods item reference in the error code. Once you have selected the right item, navigate to the **Goods Information** section.

What you need to populate with

Commodity Codes are 10-digit codes that classify goods for movement and are essential as they link the goods to duty and VAT rates. You can use the <u>Northern</u> <u>Ireland (EU) Tariff</u> to look up the <u>Commodity Codes</u> for your goods and should ensure you comply with the restrictions for the <u>Commodity Code</u>. For example, for the <u>Commodity Code</u> '2009909880', the <u>tariff</u> shows you cannot input a price greater than 30 Euros per 100 KG of the item.

It must be noted that restrictions depend on the goods movement type and hence UKGT rules may also apply.

See Data guide: TSS declaration data requirements D/E 6/14 & D/E 6/15

Trader Support Service (db)

HM Revenue & Customs

Error CDS77002: Document Status must be provided for declared Document Code

Error	Corresponding field				Description of error				
CDS77002	Item level: Document Status			p C	Document Status must be provided for declared Documen Code.				
	Home > Declarations 3	Home Declarations SUPPO00000000005572 LED light bulbs with G8 fitting for use in domestic and include julked with LEDs, glass and nickel plated brass filments.							
	Document Reference 🔕 Item Valuation Additional Information 🚯 Detail Previous				ment Additional Procedure				
	Document Reference Document Code	Document Reference		Document Status	Item Reference				
	C506	GBDP00012341			Light Bulbs G9				
	C505	GBCGU00001234000120201123091	141		Light Bulbs G9				
	C514	GBEIR0000123400011202011230911	41		Light Bulbs G9				
	N935	INV 79585845890		AC	Light Bulbs G9				
	< > Rows	1 - 4 of 4							
	Document Reference - new record					Ø			
	Document Reference								
	Item Reference		Docume	nt Code					
	Light Bulbs G9		Ψ			*			
	Document Reference		Docume	nt Status					
			None			•			
	Document Part Referenc	e							
	Document Reason								
						_			
					Save (Ctrl +	s)			

Resolution

How to find the field

Document Status codes are part of the information for documents in the **Document Reference** tab. To find this, navigate to the **Declaration Goods** tab at the bottom of the consignment page, click on the relevant item. This will be the item that matches the goods shipment / goods item reference in the error code. The error code will also point to the relevant **Document Code**.

Once you have selected the right item, navigate to the **Document Reference** tab at the bottom of the item page. Click on the relevant **Document Code**.

What you need to populate with

The **Document Status** is a two-letter code that needs to be declared with the **Document Code**. You should reference the description associated with your **Document Code** to see what status codes are permitted. The appropriate **Document Status** code for each **Document Code** can be found in the fourth column of Table 1 for <u>Union codes</u> and Table 2 for <u>National codes</u>. The title of the fourth column is 'Details to be entered on the declaration'. A full list of the **Document Status** codes and their descriptions can be found on <u>GOV.UK</u>.

See Data guide: TSS declaration data requirements D/E 2/3



CDS77005: Document Reason must be entered for a Document Code that starts with a 'Y'

Error	Corresponding f	field Descriptio	on of error	Resolution
CDS77005	Item level: Docume	ent In most cases	s, if you enter a	How to find the field
	Reason	Document (you must ent Reason .	Code that starts with Y, eer a Document	Document Reason is part of the information for documents in the Document Reference tab. To find this, navigate to the Declaration Goods tab at the bottom of the consignment page, click on the relevant item. This will be the item which matches the goods shipment / goods item reference in the error code.
Home > Declarations > SUPOC LED light bulbs with G9 fitting for use in	00000000055712 >	kel plated brass fitments.		Once you have selected the right item, navigate to the Document Reference tak at the bottom of the item page, where you can view your documents. Click on
Document Reference Tax Bas National Additional Codes Duty I	es Item Valuation Additional Information () Detai	il Previous Document Additional Procedure		the relevant Document Code.
Document Reference New				
Document Code	Document Reference XIDP00012345	Document Status		What you need to populate with
Y900				For most Document Codes that start with (Y') you pood to add a suitable
Document Reference				Document Reason . You can find out what reason is required by viewing the
Item Reference	*Document Cod	le		relevant guidance for your Document Code in Table 1 and 2 of Appendix 5A on
ATF	¥	× ×		GOV.UK (Table 1 for Union codes, Table 2 for National codes).
Document Reference	Document Statu:	S v		(
Document Part Reference				
* Document Reason				

See <u>Data guide: TSS declaration data requirements</u> D/E 2/3



Error CDS71200: Documents with identical Document References are not permitted

Error Correction Corre		Corres	Corresponding field Des		scription o	Re	
		Item level: Document Reference		t Do Do per	Documents with identical Document References are not permitted.		
Home > Declarations	SUP000000	estic and industrial lig	pht fittings. Made with LEDs, glass	and nickel plated brass fitments.			On at t
Document Reference ^[5]	Tax Bases	Item Valuation	Additional Information 🕚	Detail Previous Document	Additional Procedure		
National Additional Codes	Duty Lines						
Document Reference	New						Wh
Document Code	Doc	ument Reference			Document Status		Ide
C506	XIDF	PO0012345					Do
C506	XIDF	PO0012345					

Resolution

How to find the field

Document References are part of the information for documents in the **Document Reference** tab. To find this, navigate to the **Declaration Goods** tab at the bottom of the consignment page, click on the relevant item. This will be the item that matches the goods shipment / goods item reference in the error code.

Once you have selected the right item, navigate to the **Document Reference** tab at the bottom of the item page, where you can view your documents.

What you need to populate with

Identify the documents with a combination of the same **Document Codes** and **Document IDs** and amend one of them to resolve this error.

For example, a combination of 'C644 Doc ID 1234' and 'C644 Doc ID 1234' will trigger the error. However, a combination of 'C644 Doc ID 1234' and 'C678 Doc ID 1234' will not lead to this error.

See Data guide: TSS declaration data requirements D/E 2/3



HM Revenue & Customs

Error Duplicate NI Statement NIIMP found on items: You should not input NIIMP in the 'Additional Information Codes' tab

Error	Corresponding field						
Duplicate NI Statement NIIMP found on items	Item level: Additional Information Codes tab and constituent fields.						
Home > Declarations > SUP00000000055929	, ,						
Home > Declarations > SUP00000000055929							
Home > Declarations > SUP000000000000000000000000000000000000	,						
Home > Declarations > SUP00000000055929 SUP00000000055929 Supplementary Declaration Local Reference Number	Client Job Number						
Home > Declarations > SUP00000000055929 SUP00000000055929 Supplementary Declaration Local Reference Number SUP00000000055929	Ctient Job Number DEC00000020207517						
Home > Declarations > SUP00000000055929 SUP00000000055929 Supplementary Declaration Local Reference Number SUP00000000005929 • Goods Domestic Status	Client Job Number DEC0000000007517 Status						

Description of error

You should not input NIIMP in the Additional Information Codes tab. This can only be inputted in the field Goods Domestic Status at a consignment (header) level.

SUP00000000055929			Ø		
Supplementary Declaration					
Local Reference Number	Client Job Number				
SUP0000000055929	DEC00000000307517				
* Goods Domestic Status	Status				
NIIMP (Non-UK domestic status goods) v	Draft		Ψ		
LED light bulbs with G9 fitting for use in domestic and industrial light fittings. Made with Document Reference O Item Valuation Additional Information O [h LEDs, glass and nickel plate Detail Previous Document	ed brass fitments. Additional Procedure	National Additional Codes		
Duty Lines					
E Additional Information New					
Additional Information Code Addit	ional Information Description	•			
NIIMP					
< > Rows 1 - 1 of 1					

Resolution

How to find the field

To find the field **Goods Domestic Status**, please refer to the **Supplementary Declaration** section of the consignment page.

To find the Additional Information Codes tab, navigate to the Declaration Goods tab at the bottom of the consignment page, and click on an item. Navigate to the bottom of that item's page, to see the Additional Information Codes tab.

What you need to populate with

Ensure that for every item, you do not input the code NIIMP in the Additional Information Codes tab. You should only enter NIIMP or NIDOM in the Goods Domestic Status field.

Please refer to the <u>Data guide: TSS declaration data requirements</u> for more information on NIIMP.

See <u>Data guide: TSS declaration data requirements</u> D/E 2/2



END



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