

Weekly bulletin

82nd edition

Date: 23/6/2022



Trader Support Service (TSS)

Weekly bulletin: Key updates to support you

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New features, guides and improvements on TSS and the NI Customs and Trade Academy (NICTA)

TSS has been upgraded with new and enhanced features to provide more options for traders moving goods into and out of Northern Ireland. Check out the [TSS Portal](#) to see these updates.

The new features on the TSS Portal include:

- 1. Launch of the Assisted Completion Service.** Please see full details in the [article below](#).
- 2. Improvements to the user experience for making declarations for maritime goods movements,** including introduction of the ability to request amalgamations for declarations submitted into inventory linked ports directly in the portal (rather than via a call/case).
- 3. TSS will now automatically generate a Final Supplementary Declaration on your behalf** (which is part of the customs declaration requirement for movements into Northern Ireland). No action is

required from you other than the submission of your Supplementary Declarations by the standard deadline. See [gov.uk](https://www.gov.uk) for more information.

4. In addition, in response to your feedback, we've completed several **enhancements to the support we provide to prevent and resolve errors:**

- **Error prevention:** The portal will warn you if you try to submit a declaration and have left key fields blank (i.e. 'Document Codes' and 'Commodity Codes')
- **Improved information:** The emails you receive about errors relating to document codes or other relevant tariff requirements will now include information about exactly which goods line items are causing the error

Note: There is a new submission deadline for Supplementary Declarations

From Sunday 19 June 2022, the deadline for the submission of Supplementary Declarations is now **9pm on the fourth working day of the month following the goods movement**. This is three hours earlier than the previous deadline of midnight on the same day.

Any Supplementary Declaration made in June will need to be submitted **by 9pm on 6 July**. Please note, any Supplementary Declarations submitted after the 9pm deadline will be reported as late on the Final Supplementary Declaration report submitted to HMRC for that month.

The new features on NICTA include:

1. New guides

- **Document codes:** [This new guide](#) gives an overview of document code requirements and how to solve and prevent errors related to them
- **Assisted Completion Service:** [This new guide](#) gives an overview of this newly launched service and how you can take advantage of it. Please see full details in the [article below](#).

2. Launch of the first guide in a new HTML format

We listened to your feedback and have launched the first guide in HTML format – [a beginner's guide to moving goods to Northern Ireland](#). This format should **improve the searchability and navigation of the guide**.

Note: If you'd like to leave feedback on any of these changes or suggest additional improvements, you can do so using either the:

- Pop-up surveys that will appear on the new pages
- Or the red feedback button on the right-hand side of the screens

New Assisted Completion Service on TSS

The new **Assisted Completion Service** has now launched on the [TSS Portal](#)! So far, 43 traders have requested assistance for 57 Supplementary Declarations and one trader has had two Supplementary Declarations completed. Traders have described the service as *'great. Hassle Free, Quick. Straight Forward. Very Helpful. Saves Confusion'* and say that they are *'completely satisfied with the service'*.

You can take advantage of the service by **selecting the Assisted Completion button at the top of your Supplementary Declaration** or by calling the TSS Contact Centre on 0800 060 8888.

The service provides support for traders submitting Supplementary Declarations for goods movements from Great Britain (GB) to Northern Ireland (NI), either direct or via Ireland. You can use the service for:

- Support with the **completion of up to 5 Supplementary Declarations per month**
- Supplementary Declarations with a **Tax Point Date under 330 days old**
- Supplementary Declarations **not using an agent or intermediary**

Please note, the standard deadline for submitting Supplementary Declarations still applies for declarations completed using this new service.

See the [Assisted Completion Service guide](#) for a more in-depth overview and step-by-step guidance. For any questions, please contact the [TSS Contact Centre](#) on 0800 060 8888.

Northern Ireland Protocol Bill: information on new legislation

On 13 June 2022, the foreign secretary introduced the [Northern Ireland Protocol Bill](#) to parliament. An [official press release](#), issued on 13 June 2022, gives a condensed overview of the bill.

The UK government has also [published a document](#) that summarises the issues arising from the Northern Ireland Protocol as it stands, and how the Bill seeks to resolve them.

For now, and as the new legislation progresses through parliament, current arrangements will remain in place, with businesses able to continue to move goods into and out of Northern Ireland in the same way they do now.

Apply for and use your own Duty Deferment Account (DDA)

Using your own Duty Deferment Account (DDA) allows you to delay paying most customs or tax charges when you import goods or release goods from an excise warehouse.

Both traders and agents/intermediaries can apply for a DDA.

As an agent or intermediary, submitting customs declarations on behalf of a trader, you may use either your own DDA or your trader's, provided that your trader has authorised you to act on their behalf.

To apply for a DDA for use in Northern Ireland, please provide all required information for your application to be processed. HMRC aims to process the application as soon as possible but it may be longer before you are able to use your DDA as a Customs Comprehensive Guarantee (CCG) is also needed for all Northern Ireland DDA applications.

You should aim to apply as soon as you can. More information about how to apply can be found [here](#).

Once your application has been successful, refer to this [guidance](#) on NICTA on how to add the DDA details to your TSS profile and your CDS Financial Dashboard.

Apply to the UK Trader Scheme (UKTS) to declare goods not 'at risk' of moving to the European Union

If you are moving goods from Great Britain to Northern Ireland and those goods are to remain in Northern Ireland, you can declare your goods as being not 'at risk' of moving into the EU to avoid becoming subject to EU import duty. Becoming authorised under the UK Trader Scheme (UKTS) is the simplest way to be able to declare goods not 'at risk'.

To review the eligibility criteria and make an application, [visit the UK Trader Scheme page on gov.uk](#). We recommend that you allow sufficient time for the application process and apply at least a month before you intend to move your goods.

Some key points to consider:

- You should be moving goods from Great Britain to Northern Ireland, with your goods for sale to, or for final use by end consumers located in the UK
- You will need to demonstrate that your goods are:
 - Not 'at risk' of moving to the EU by being able to show records, systems, controls, and evidence of your Great Britain to Northern Ireland movements
 - For sale to, or provided for final use by, end consumers located in the UK
- You must meet the [qualification criteria](#) for the scheme

For further information about how to apply click [here](#).

TSS Portal support

Information in the bulletin and on NICTA is available to support you with use of the [TSS Portal](#). In addition to the TSS Contact Centre, you can also request support directly on the [TSS Portal](#) through the 'Get Help' button.

Feedback on the bulletin

If you would like to provide feedback on this week's bulletin, you can fill out this [short 1-minute survey](#).

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[Trader Support Service | What is the Trader Support Service?](#)

TSS Contact Centre hours of operation:

07:30 – 22:30, 7 days a week

[Contact options](#)

Tel: 0800 060 8888

Welsh speakers Tel: 0800 060 8988

Northern Ireland Customs & Trade Academy (NICTA)

Find [guides, webinars, and training](#) on the NICTA website to assist with your customs movements and using TSS.