# Weekly bulletin

# 88th edition

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# **Trader Support Service (TSS)**

## Weekly bulletin: Key updates to support you

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# **Apply to the UK Trader Scheme (UKTS)**

Are you moving goods from Great Britain to Northern Ireland with no further onward movements? If so, applying to UKTS can ensure you are not subject to European Union import duty.

Goods that are going to remain or be consumed within the United Kingdom domestic market (excluding goods that are undergoing processing in Northern Ireland), are known as not 'at risk'. If you are able to declare your goods not 'at risk', they will not be subject to any EU duties or taxes while moving between Great Britain and Northern Ireland.

Becoming authorised under the UK Trader Scheme (UKTS) is the simplest way to be able to declare goods not 'at risk'.

To review the eligibility criteria and make an application, visit the UK Trader Scheme page on <u>GOV.UK</u>. We recommend that you allow sufficient time for the application process and apply at least a month before you intend to move your goods.

Some key points to consider:

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- You should be moving goods from Great Britain to Northern Ireland with your goods for sale to, or for final use by, end consumers located in the UK
- You will need to demonstrate that your goods are:
  - Not 'at risk' of moving to the EU by being able to show records, systems, controls, and evidence of your Great Britain to Northern Ireland movements
  - For sale to, or provided for final use by, end consumers located in the UK
- You must meet the <u>qualification criteria</u> for the scheme

For further information about how to apply click <u>here</u>.

### **Assisted Completion Service Special Offer**

Do you have many draft Supplementary Declarations that you need to complete? This month only, if you sign-up to the <u>TSS Assisted Completion Service</u>, the service will complete ten Supplementary Declarations on your behalf as part of an August Special Offer!

Simply click the **Assisted Completion** button on each of your ten declarations on the <u>TSS Portal</u> and a TSS agent will complete these declarations on your behalf! All you need to do is provide the agent with some important information from your **Commercial Invoice and Packing Slip** using the template provided. See the <u>Assisted Completion Service quick guide</u> for an overview. Please make sure you save the template and reupload it to TSS so that the agent can access the data you have populated. The **Help** and **Examples** tabs on the data template provided by the TSS agent will show you how to extract the information required from these two documents.

**Please note**, outside of this special offer period the service will complete up to five declarations per month.

More guidance on how to gather all the required data can be found in this guick guide.

See the <u>Assisted Completion Service guide</u> for a more in-depth overview and step-by-step guidance. For any questions, please contact the <u>TSS Contact Centre</u> on 0800 060 8888.

### **Error code guidance - CDS77002**

If you encounter the CDS error code 'CDS77002' when submitting your declaration, this is because a 'Document Status' code that is mandated by CDS is missing.

#### What is a 'Document Status' code?

For certain document types, the 'Document Status' code is a mandatory field and the declaration cannot be progressed if it is missing.

It is a two-letter code that connotes information about the documents that are required for a particular goods movement. It is entered on the 'Document Reference' tab against a goods item as part of your Supplementary or Full Frontier Declaration.

A full list of the Document Status codes and their descriptions can be found on the <u>GOV.UK</u> website, with additional information about submission requirements for CDS Data Element 2/3.

#### Read the CDS77002 error

The error message you receive will:

- 1) Tell you what the issue is
- Point you to the field that should be reviewed

Error Message

CDS77002 Obligation Error: enter relevant document status in the "Document Status" field. The guidance is on the HMRC website under the Data Element 2/3 Documents and other Reference Codes. (Union) (Appendix 5A)
:->Shipment->Item Line(1)->AdditionalDocument(8)->TypeCode;FriendlyName: Document Code Type
Continuation of obligation error:->Shipment->Item Line(1)->AdditionalDocument(8)->CategoryCode;FriendlyName: Document Code - Category
Continuation of obligation error:->Shipment->Item Line(1)->AdditionalDocument(8)->LPCOExemptionCode;FriendlyName: Doc Code Status

In the example above, the error message is telling you that:

- 1) The error is caused by information being missing from the 'Document Status' field
- 2) The missing 'Document Status' code is associated with goods item #1

#### **Resolving the error**

Within the declaration, you will need to navigate to the relevant goods item and open the 'Document Reference' tab (at the bottom of the page). Based on the Document Code you have entered, you will be presented with a drop-down list of the eligible codes, with a plain-English description of each code. Populate the field with the relevant code and resubmit the declaration. Please review the <a href="Data">Data</a> guide: TSS declaration data requirements on NICTA for more information on these fields.

If you need any further support resolving this error code, please contact the <u>TSS Contact Centre</u> on 0800 060 8888.

### **TSS Summer Updates**

TSS is constantly developing and would like your assistance in shaping future enhancements.

We invite you to complete a <u>short survey</u> of just six questions. The questions in this survey are designed to establish what you, as the business community, would like to see happen in terms of enhancement to current processes. Please do take a moment to complete all questions.

Your help is greatly appreciated. Thank you!

### TSS in action: Helping traders declare goods not 'at risk'

Do you have questions about declaring goods not 'at risk' or applying to the UK Trader Scheme? If so, we're here to help.

The Original Factory Shop (TOFS) is a discount department store chain that was established in 1969. It currently operates over 200 stores and is one of the fastest growing retailers in the UK. The chain sells fashion, homewares, toys and personal care products.

Patrice Haworth, Import & Supply Chain Manager, contacted TSS for advice on moving goods to NI. Through numerous screen share meetings and advice from TSS consultants, they grouped goods under NIREM as a UKTS authorised trader, successfully completed and closed 972 supplementary declarations, and currently do not have any outstanding.

"Thank you for your quidance in the completion of 972 declarations, much appreciated."

If you are in need of any support or guidance on goods movement and the Northern Ireland Protocol, then please do not hesitate to contact the TSS Contact Centre on 0800 060 8888 or via the TSS Portal.

### Apply for and use your own Duty Deferment Account (DDA)

Using your own Duty Deferment Account (DDA) allows you to delay paying most customs or tax charges when you import goods or release goods from an excise warehouse.

Both traders and agents/intermediaries can apply for a DDA.

As an agent or intermediary submitting customs declarations on behalf of a trader, you may use either your own DDA or your trader's, provided that your trader has authorised you to act on their behalf.

To apply for a DDA for use in Northern Ireland, please provide all required information for your application to be processed. HMRC aims to process the application as soon as possible but it may be longer before you are able to use your DDA as a Customs Comprehensive Guarantee (CCG) is also needed for all Northern Ireland DDA applications.

You should aim to apply as soon as you can. More information about how to apply can be found <u>here</u>.

Once your application has been successful, refer to this <u>guidance</u> on NICTA on how to add the DDA details to your TSS profile and your Customs Declaration Service (CDS) financial dashboard.

#### Feedback on the bulletin

If you would like to provide feedback on this week's bulletin, you can fill out this <u>short 1-minute</u> <u>survey</u>.

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# **TSS Contact Centre hours of operation:**

07:30 – 22:30, 7 days a week

**Contact options** 

Tel: 0800 060 8888

Welsh speakers Tel: 0800 060 8988

# **Northern Ireland Customs & Trade Academy (NICTA)**

Find guides, webinars, and training on the NICTA website to assist with your customs movements and using TSS.