

# Weekly bulletin

166<sup>th</sup> edition

Date 07 March 2024



## Trader Support Service (TSS)

### Weekly bulletin: Key updates to support you

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#### TSS feature spotlight: Goods Movement Reference automation

As a TSS GMR registered user, you may have recently been issued a letter via case management reminding you that the HMRC Government Gateway Goods Movement Reference (GMR) authorisation provisioned by TSS is due to expire shortly. This is because authorisations are only valid for 18 months. To continue using the service, your subscription will need to be renewed.

#### Steps you need to take

The Primary Account Holder logs onto TSS account > Company Profile > GMR automation.

**You must provide the Government Gateway Credentials that your organisation used to register with GVMS.**

**Need more information?** Visit the 'Step-by-step GMR creation via the TSS Portal (GMR automation)' section in the [Creating a Goods Movement Reference](#) guide on NICTA. Specifically useful sections include section 3.1 for information on automating the GMR process and section 3.5.2 Revoke Authorisation.

For an efficient way to create and manage GMRs in TSS, follow these steps:

Make sure you have registered for GVMS via [GOV.UK](https://gov.uk) and authorise TSS to activate the GMR automation. This can be done in 'GMR Automation' section under your Company Profile

The screenshot shows the 'Company Profile' page with several sections. The 'GMR Automation' section is highlighted with a red border. It contains the following text: 'By clicking on "Authorise" you will be temporarily redirected to the Government Gateway login page so that you can provide authorisation for TSS to create and update your GMRs on your behalf'. Below this text is a checkbox labeled 'I agree to the GMR Automation T&Cs - [here](#)' and a green 'Authorise' button. Other sections visible include 'Enhanced Supplementary Declaration Service (ESDS)' with details on state and requests, and 'Existing Users' with a search bar and table headers.

Select 'Create GMR' button will appear at the bottom of the Entry Summary Declaration Movement header page.

The screenshot shows the 'Entry Summary Declaration Movement' header page. At the top, there are two buttons: 'Cancel Declaration' and 'Create GMR', with the latter highlighted in red. Below the buttons, there are tabs for 'Consignment Information' (with a red notification icon) and 'GMR Details'. Under 'Consignment Information', there are 'New' and 'Associate Consignment(s)' buttons. A table below shows details for a consignment: 'Local Reference Number' (DEC00000000343931), 'Status' (Authorised for Movement), and 'Client Job Number' (ENS000000000195433).

Monitor the status of all GMRs related to your account including GMR Inspection requirement without a need to go to GVMS

The screenshot shows the TSS navigation bar. The 'GMRs' link is highlighted with a red box. Other links include 'Declarations', 'Maritime Inventory', 'NI - GB Moves', 'Cases', 'Payments', 'Templates', and 'Company Profile'. The 'Trader Support Service' logo is on the left.

## Don't miss out on the next UK Internal Market Scheme Webinar



The Trader Support Service (TSS) is hosting a webinar on **The UK Internal Market Scheme – Benefits & Changes**, which will take place at 12:00pm GMT on Monday 11 March.

This webinar is to help further educate traders with the UK Internal Market Scheme, including:

- the benefits of and how to use your UK Internal Market Scheme authorisation
- the importance of uploading your UK Internal Market Scheme authorisation letter to your TSS Company Profile
- the importance of using the correct EORI number (XI or GB)

There are limited spaces available so please make sure you [register for the event here](#).

Once registered, we will issue instructions on how to join the webinar closer to the time of the event.

Please be aware that this session will be recorded and uploaded to the [Northern Ireland Customs & Trade Academy \(NICTA\)](#) following the event.

## UK Internal Market Scheme (UKIMS)

### Apply now, don't delay



If you are moving goods that are for sale or final use by end consumers in Northern Ireland (NI) (and Great Britain (GB) in the case of goods moving from GB), you will be able to declare your goods 'not at risk' of moving to the EU if you are authorised under UKIMS.

'Not at risk' goods will be charged:

- no duty if entering NI from free circulation in GB (England, Scotland and Wales)
- the UK rate of duty if entering NI from a country outside both the UK and the EU
- the UK rate of duty if entering NI from GB and the goods were not in free circulation in GB

### Can I apply for UK Internal Market Scheme (UKIMS) if I also move goods into the EU?

Yes – you will be able to declare your goods 'not at risk' if they are brought into NI for sale or final use by end consumers in NI (and GB in the case of movements from GB). You will need to keep the supporting evidence for each consignment you [move into NI](#).

For goods that will not remain in NI (and GB in the case of goods moving from GB), you cannot use your UKIMS authorisation to declare those goods 'not at risk'. 'At risk' goods will be

charged the applicable EU rate of duty. If you have evidence to demonstrate that the goods did not go on to enter the EU, you may be able to benefit from the Duty Reimbursement Scheme. Claims can be backdated to January 2021. Find more information on [how to claim and the evidence you may need on](#) GOV.UK.

### **Can I move goods if I am a manufacturer or moving goods that will be subject to processing in NI under UKIMS?**

The new UKIMS authorisation significantly expands the criteria for businesses moving goods that will be subject to commercial processing in NI, to move these goods 'not at risk'.

This now means:

- the turnover threshold to move goods under UKIMS for companies involved in processing (including manufacturing) **has quadrupled from the current £500,000 limit up to £2m** for goods that moved on or after 30 September 2023 – provided they can show those goods stay in NI (and GB in the case of movements from GB)
- manufacturers with a higher turnover can still move goods for processing under the scheme if they are for use in the **animal feed, healthcare, construction, or not-for-profit sectors** (if for use in NI) and for goods that moved on or after 30 September 2023, this includes where the eventual product is sold on to one subsequent entity in the supply chain
- inputs into food production for sale to consumers across the UK will continue to benefit from inclusion in the 'not at risk' definition

All other goods not for processing (machinery, office materials etc.) moved by manufacturers can benefit from the full UKIMS arrangements if they remain in NI (or GB in case of movements from GB). There is no turnover limit for goods that will not be subject to processing.

### **How can I apply for UKIMS?**

Further information on the UK Internal Market Scheme is available on the [Northern Ireland Customs & Trade Academy \(NICTA\)](#) website. You will need to apply online to be authorised, and you can do this on [GOV.UK](#).

You'll need to either:

- sign in with your Government Gateway user ID and password (if you do not have a user ID, you can create one when you first try to sign in)
- use your email address to get a confirmation code that you can use to sign in

## Goods Vehicle Movement Service feedback

### Improving the Goods Vehicle Movement Service (GVMS) user experience

HMRC's aim is to make sure the Goods Movement Reference (GMR) journey is quick and easy for users who are moving goods from GB to NI. They are looking for people who use the GVMS to create GMRs for GB-NI movements. They need to speak to people who are responsible for the creation/management/editing of GMRs day-to-day.

#### Who HMRC wants to speak to

- hauliers who move goods between GB and NI
- hauliers who use the GVMS for creating GMRs
- people they haven't spoken to before

#### Upcoming projects

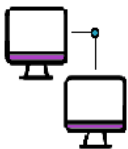
HMRC has a number of projects over the coming weeks, including:

- discovery user research sessions (informal interviews)
- usability testing sessions (test the new designs)

Please email their GVMS User Researcher Holly to register interest:

[holly.draper@digital.hmrc.gov.uk](mailto:holly.draper@digital.hmrc.gov.uk)

## Benefit from our TSS screen-sharing service by booking a session



The TSS offers an interactive Microsoft Teams screen-sharing service, to give traders guidance and support for any tasks or issues they may face while using the TSS Portal.

With this service, traders can directly see what is happening on-screen within the TSS system, providing them with a comprehensive solution to resolve different types of TSS-related tasks.

Whether you need assistance with submitting your declarations or have queries regarding customs regulations, reach out and request a screen-sharing session. The service supports different areas in TSS and can be tailored to your specific needs. To schedule a screen-sharing session, please call the [TSS Contact Centre](#) and our dedicated agents will arrange an appointment for a time that suits you. The process is simple and efficient, and our agents are well-equipped to guide you, ensuring you get the necessary support.

## TSS Contact Centre hours of operation:

07:30 – 22:30, 7 days a week

[Contact options](#)

**Tel:** 0800 060 8888

**Welsh speakers Tel:** 0800 060 8988

## Northern Ireland Customs & Trade Academy (NICTA)

Find [guides, webinars, and training](#) on the NICTA website to assist with your customs movements and using TSS.

**NOTE:** Please do not reply to this email as this mailbox is not monitored