

Weekly bulletin

167th edition

14 March 2024



Trader Support Service (TSS)

Weekly bulletin: Key updates to support you

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Start using XI EORIs through the Trader Support Service

The TSS Portal now accepts XI EORIs

The update to CDS (the HMRC system to which your information is submitted from the TSS Portal) now provides the functionality to use XI EORIs. Therefore, you should start using your XI EORI with immediate effect when making declarations for goods movements into and out of Northern Ireland (NI).

Steps you need to take

1. Ensure your company profile in TSS is updated with the correct XI EORI number and its related authorisations, for example your UKIMS authorisation.
2. If a third party submits your Entry Summary Declarations (ENS) in the TSS Portal, advise them to start using your XI EORI.
3. If your supplier arranges movements for you, please tell them your XI EORI so they can let the appropriate party know.

If you do not have an XI EORI but meet the eligibility criteria, you can apply now

You can still apply for an XI EORI if your business is not based ('established') in NI, as you need an XI EORI number to make certain declarations or act as a carrier, for example. If you are not established in NI you will need an indirect representative who is based in NI to act on your behalf.

If your business is not based in the country you're moving goods to or from, you should still get an EORI number if you're:

- making a customs declaration for transit
- making a customs declaration for temporary admission
- applying for a customs decision
- making an Entry Summary Declaration
- making an exit summary declaration
- making a temporary storage declaration
- getting a customs guarantee for temporary admission or re-export declarations
- acting as a carrier for transporting goods by sea, inland waterway or air
- acting as a carrier connected to the customs system and you want to get notifications regarding the lodging or amendment of Entry Summary Declarations
- established in a common transit country where the declaration is lodged instead of an Entry Summary Declaration or is used as a pre-departure declaration

You can [Apply for an EORI number](#) on GOV.UK.

If you are registered for the UK Internal Market Scheme (UKIMS)

The EORI number you enter in the **Importer** field on your Entry Summary Declarations must match that of the UKIMS authorisation you intend to declare on your Supplementary or Full Frontier Declaration.

If you intend to use your UKIMS authorisation, you will need to provide the EORI number under which your UKIMS authorisation was registered to the person who submits the Entry Summary Declaration on your behalf. You can find the EORI number on recent correspondence from HMRC.

If you have not applied for your UKIMS authorisation

You should [apply for this](#) as soon as possible using your XI EORI if you have one. To use your UKIMS authorisation on the TSS Portal, make sure your TSS company profile is updated with your UKIMS authorisation letter.

If you are declaring goods 'not at risk'

To continue submitting declarations using the NIREM code to declare your goods 'not at risk', you will need to [apply for authorisation](#) for the UK Internal Market Scheme using your XI EORI.

If you use your Duty Deferment Account (DDA) for movements into Northern Ireland

HMRC wrote to advise that if you are moving goods into NI and Great Britain (GB), you will need to ensure you have a separate DDA for both types of movements.

If you currently use your GB DDA to move goods into both NI and GB, for movements into NI you'll need to apply for a new XI DDA using your XI EORI and backed by Customs Comprehensive Guarantee (CCG). You should do this as soon as possible as it could take several weeks.

For more information, visit [How to set up an account to defer duty payments when you import goods](#) on GOV.UK. You can then keep your GB DDA for GB movements and use it to close any current or outstanding Supplementary Declarations in TSS where your GB EORI is used in the importer field.

Further help and support

If you would like support or further information on what you need to do, please contact TSS Contact Centre on 0800 060 8888 (0800 060 8988 for Welsh speakers).

New HMRC services for UKIMS traders – please take 2 minutes to help!

HMRC are introducing new services for UKIMS traders. Please [complete this survey](#) to support HMRC with preparation.

The survey:

- Is for UKIMS traders of all sizes
- Should take no more than 2 minutes to complete
- Will close on Friday 22 March

Update on the changes to the Customs Declaration Service (CDS)

CDS is the HMRC system to which your information is submitted from the TSS Portal.

From 24 March 2024 changes will apply to goods moving into NI from GB and to goods moving into NI from a country outside of both the UK and the EU.

From 24 March 2024, if you use the 'NIREM' code without declaring a valid UK Internal Market Scheme (UKIMS) authorisation, CDS will calculate if duties are due, at the EU rate, and where applicable these may be charged to you by CDS.

Steps you need to take to continue to use the 'NIREM' code to declare goods 'not at risk'

1. If you have not applied for your UKIMS authorisation yet and intend to, you should apply as soon as possible using your XI EORI, if you have one.
2. To use your UKIMS authorisation on the TSS, your TSS company profile must be updated with your UKIMS authorisation letter.
3. Once you upload your UKIMS authorisation letter to your company profile, TSS will ensure your authorisation number is submitted on the declaration to CDS.

When goods you bring into Northern Ireland are 'not at risk' due to the applicable duties

From 24 March 2024, CDS will automatically check the applicable EU rate of duty, taking into account any claims for preferences or reliefs.

For movements from GB to NI, you won't need to pay duties if the applicable EU rate of duty is zero. Similarly, for movements into NI from a country outside both the UK and the EU, you will pay the applicable UK rate of duty if it is equal to or greater than the applicable EU rate of duty.

'Applicable duty' means the duty due that is calculated after any claims for preference or relief are taken into account.

For goods that are 'not at risk' due to the applicable EU rate of duty being zero (or equal to or less than the UK rate, in the case of goods moving from a country outside both the UK and the EU), you should no longer use the 'NIREM' code if they do not meet the criteria to move under UKIMS.

You do not need to declare the 'NIREM' code on these movements.

Other options to relieve duties on goods moving into NI when you aren't using the UKIMS authorisation

If you aren't using the UKIMS authorisation or making goods movements that aren't eligible under UKIMS, there are many other options to relieve duties on goods moving into Northern Ireland, including claiming preference and reliefs.

You must make sure you include any claims for preference or reliefs when making your declarations if you intend to use these.

You can find out more about other options to relieve duties on goods moving into Northern Ireland on [GOV.UK](https://www.gov.uk) or [NICTA](https://www.nicta.gov.uk).

You may be eligible to relieve applicable duty by claiming a customs duty waiver, providing you have not already reached your 'de minimis' state aid limit, or by applying for a repayment or remission of duties under the Duty Reimbursement Scheme, if you can evidence that the goods did not go on to enter the EU single market.

Further help and support

Further guidance on these changes will be published on [GOV.UK](https://www.gov.uk) from 24 March 2024.

If you would like support or further information on what you need to do, please contact TSS Contact Centre on 0800 060 8888 (0800 060 8988 for Welsh speakers) or visit the Northern Ireland Customs and Trade Academy.

The Northern Ireland Customs and Trade Academy website has free materials to support you when applying for the UKIMS authorisation, including webinars on UKIMS, frequently asked questions and a step-by-step video guide to the application process.

The TSS can support you with making your UKIMS application, or if you wish to discuss other options to relieve duties on your movements into Northern Ireland.

If you have any other questions, visit [GOV.UK](https://www.gov.uk) or call the HMRC helpline on 0300 322 9434.

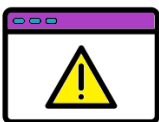
Advanced warning of TSS outage: New coming in March



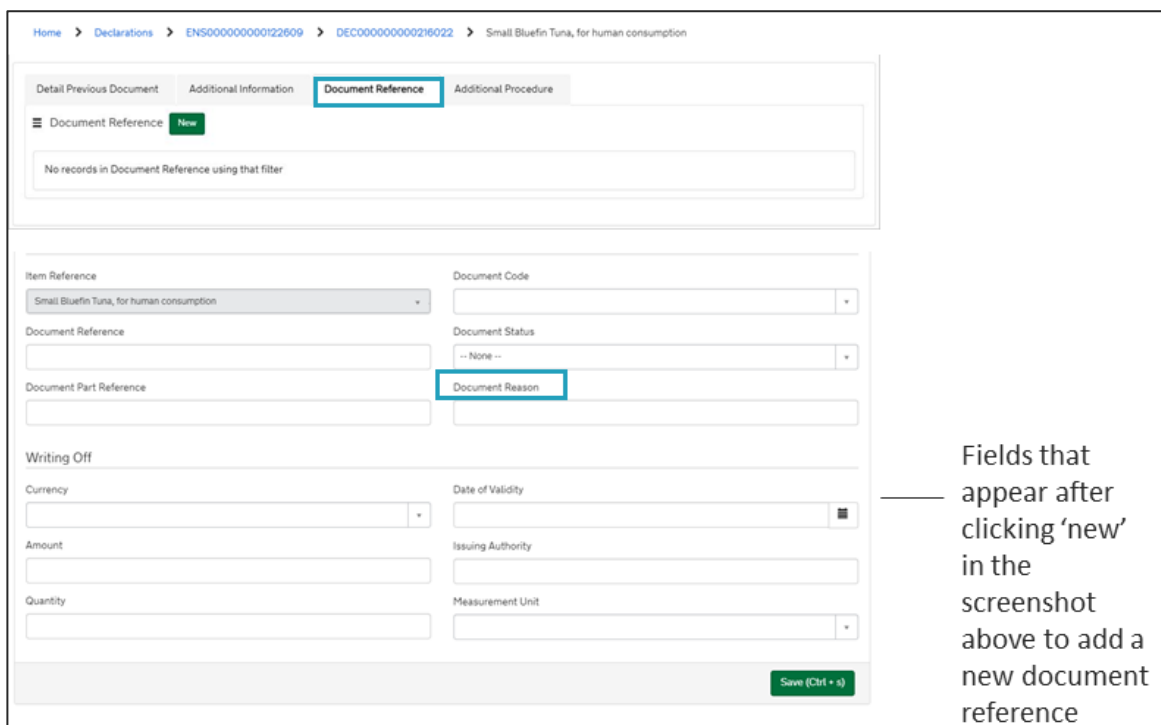
Planned updates on 23 March 2024 will require a short downtime of the TSS portal from 17:00 to 22:00. A short summary of these changes will be provided in next week's bulletin.

Support with error code CDS77005

Guidance on how to resolve the error



If you receive error code CDS77005, it is in relation to the **Document Reason** field at item level (as shown below). In most cases, if you enter a **Document Code** that starts with 'Y', you must enter a **Document Reason** as highlighted.



How to find the field causing the error

The **Document Reason** is part of the information required for documents in the **Document Reference** tab. To find this, navigate to the **Declaration Goods** tab at the bottom of the consignment page, and click on the item that matches the goods shipment / goods item reference in the error code.

Once you have selected the item, navigate to the **Document Reference** tab at the bottom of the item page, where you can view your documents. Click on the relevant **Document Code**.

What you need to populate the fields with

For most **Document Codes** that start with 'Y', you need to add a suitable **Document Reason**. You can check what reason is required by viewing the relevant guidance for your **Document Code** in [Table 1 and 2 of Appendix 5A](#) on GOV.UK (Table 1 for Union Codes and Table 2 for National Codes).

TSS Contact Centre hours of operation

07:30 – 22:30, 7 days a week

Tel: 0800 060 8888 | Welsh speakers Tel: 0800 060 8988

Northern Ireland Customs & Trade Academy (NICTA)

Find [guides, webinars, and training](#) on the NICTA website to assist with your customs movements and using TSS.