

# Weekly bulletin

**174<sup>th</sup> edition**

Date 02 May 2024



## Trader Support Service (TSS)

### Weekly bulletin: Key updates to support you

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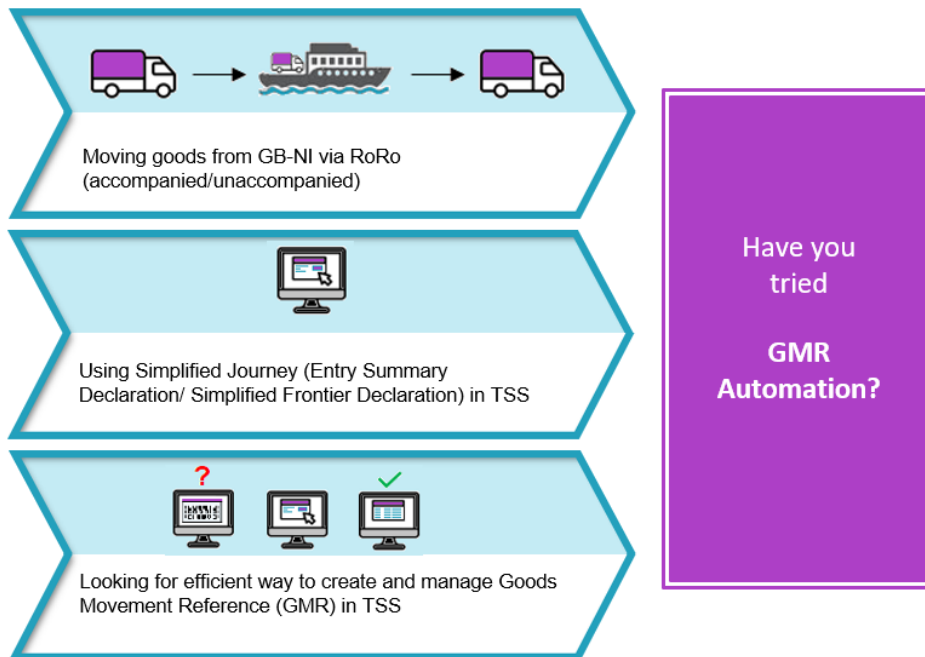
#### TSS feature spotlight: GMR automation

To move goods from Great Britain (GB) to Northern Ireland (NI) travelling via Roll on Roll off (RoRo) ports, you will need a Goods Movement Reference (GMR) from HM Government's Goods Vehicle Movement Service (GVMS).

The GMR is a number and a barcode that links together all the customs declarations associated with a particular shipment; so, the GMR covers all the goods being moved within a particular vehicle or trailer(s).

Hauliers and carriers are required to provide a GMR for each commercial vehicle or trailer(s) that leaves GB for NI.

The GMR proves that the necessary declarations have either been pre-lodged (submitted prior to movement) or are not required for all the goods being moved. This speeds up the clearance of the goods through customs.



Make sure you have registered for GVMS via GOV.UK and authorise TSS to activate the GMR automation. This can be done in the 'GMR Automation' under your Company Profile

Home > Company Profile

**Enhanced Supplementary Declaration Service (ESDS)**

ESDS State: Available  
 ESDS requests accepted in the current month: 0  
 ESDS entitlement for the current month: 5

**Existing Users**

Name	Email	Deactivated User
Adam4 Trader 4	t66cul@gmail.com	false

**GMR Automation**

By clicking on "Authorise" you will be temporarily redirected to the Government Gateway login page so that you can provide authorisation for TSS to create and update your GMRs on your behalf

I agree to the GMR Automation T&Cs - [here](#)

Change API account password

Authorise

Select 'Create GMR' button at the bottom of the Entry Summary Declaration Movement header page

Cancel Declaration **Create GMR**

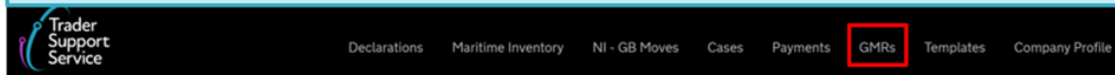
Consignment Information **GMR Details**

Consignment Information **New Associate Consignment(s)**

Local Reference Number **Status Client Job Number**

DEC000000000343931 Authorised for Movement ENS000000000195433

Monitor the status of all GMRs related to your account including GMR Inspection requirements without a need to access/visit GVMS



**Need more information?** Visit the 'Step-by-step GMR creation via the TSS Portal (GMR automation)' section in the [Creating a Goods Movement Reference](#) guide on NICTA.

## How to resolve Error Code CDS12077: relation error

When submitting declarations on TSS, you may sometimes receive error messages if data has been entered incorrectly or if there's any missing information.

To help overcome these issues, we recommend reading the [Data guide: TSS declaration data requirements](#) on NICTA for information about the requirements of each field on the TSS portal, and how to input the necessary data.

Error Code CDS12077 arises when information in one data field must be input/provided based on the information in another/corresponding data field. For example, if the Incoterm EXW (Ex Works) is used but the freight charge is not input too, it will lead to this error.

A screenshot of the TSS portal form. The form is divided into two main sections: 'Invoices and Goods' and 'Header Additions/Deductions'. In the 'Invoices and Goods' section, the 'Exchange Rate' field and the '\*INCOTERM' dropdown menu (set to 'Ex works') are highlighted with red boxes. In the 'Header Additions/Deductions' section, the 'Freight Charge' input field is highlighted with a red box. Other fields include 'Customs Warehouse Identifier', 'Supervising Customs Office', 'Insurance', and 'VAT Adjustment', each with its respective currency dropdown menu.

### How to find the field

You will receive two of these errors consecutively. The two fields in these errors are the ones that you should refer to. You should therefore navigate to the fields mentioned in the error.

### What you need to populate the field with

One of the fields will have incorrect information. To find information on how each field is populated correctly, you should refer to the relevant row for each field in the Data guide, and follow the guidance correctly, taking into account any nuances that arise from your movement (the [Data guide: TSS declaration data requirements](#) will flag how the specifics of your movement may affect the population of the field).

## Updates on the movement of steel: start using AI code 'NIQUO'

HMRC recently made changes that will affect how you make declarations into Northern Ireland through the Customs Declaration Service (CDS).

To continue to move steel without being subjected to safeguard charges where relevant quotas are open, you (or your agent or intermediary) should no longer use the code 'NIREM'. Instead, you must select 'None of the above goods are at risk and attract duty' and add 'NIQUO' in the **Additional Information** tab along with the quota number in the **Additional Information Description**.

If you use the code 'NIQUO' to move steel subject to safeguard charges from any country outside the UK or the EU to Northern Ireland (ROW-NI), you must still provide the UK Quota order number in **Quota Order Number** field.

Guidance for moving steel into Northern Ireland is set out in [The Steel Notice](#) on GOV.UK.

### How to get further support

TSS can support you with your steel movements into Northern Ireland. Contact TSS if you need help making these changes on your goods movements. For further support and on moving steel into NI, call the Customs and International Trade Helpline on 0300 322 9434 or textphone 0300 200 3719.

If you have any further queries on this article, contact [nistakeholderengagementteam@hmrc.gov.uk](mailto:nistakeholderengagementteam@hmrc.gov.uk).

## Open a Duty Deferment Account to manage your Northern Ireland declarations

Using your own duty deferment account (DDA) allows you to delay paying most customs or tax charges when you import goods or release goods from an excise warehouse.

Both traders and agents/intermediaries can apply for a DDA.

As an agent or intermediary submitting customs declarations on behalf of a trader, you may use either your own DDA or your trader's, provided that your trader has authorised you to act on their behalf.

To apply for a DDA for use in Northern Ireland (NI), please provide all the information required for your application to be processed. HMRC aims to process the application as soon as possible.

More information about how to apply can be found on [GOV.UK](https://www.gov.uk). Once your application has been successful, refer to this [guidance](#) on Northern Ireland Customs and Trade Academy website on how to add the DDA details to your TSS profile and your Customs Declaration Service (CDS) customs financial accounts.

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### TSS Contact Centre hours of operation:

07:30 – 22:30, 7 days a week

[Contact options](#)

**Tel:** 0800 060 8888

**Welsh speakers Tel:** 0800 060 8988

### Northern Ireland Customs & Trade Academy (NICTA)

Find [guides, webinars, and training](#) on the NICTA website to assist with your customs movements and using TSS.

**NOTE:** Please do not reply to this email as this mailbox is not monitored